

G Cloud 15- Framework Service Definition

Crown Commercial Service

January 30, 2026

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- Infosys' project management and quality processes
- Customer and project experiences provided to illustrate Infosys capability

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1. Introduction

Infosys is one of the leaders in API & Microservices based Business Process Transformation, Automation and Integration solutions using contemporary technologies to deliver best in class solutions connecting enterprises and customer focused transformations. Infosys is focused on helping clients to realise API-led initiatives across customer experience, insights, innovation, acceleration, and repeatable execution.

Infosys Integration competency is a strong over 8000 team focusing on API, Integration and Microservice implementation is in existence for over 22 years. Focusing on leading Middleware and API products such as MuleSoft, APIGEE, Azure Integration Services, AWS, TIBCO, IBM etc. Rated leader in Everest Group PEAK Matrix® for Cloud-native Application Development Services – Feb 2020. Forrester has positioned Infosys as a 'Leader' in the Forrester Wave: Global API Strategy and Delivery Service Providers, Q2 2019 by Randy Heffner, Vice President, and Principal Analyst. Infosys has the #1 score in the Strategy category and the #2 score in the Current Offering category. Our Key Offerings are Cloud-first Integration, API-Led Transformation, Composable Enterprise, Digital Business Ecosystem, Real-Time Decisioning, Digital Business Ecosystem



Infosys has multiple well-established COEs such as API Centre of Excellence (CoE), Digital Technology Center of Excellence. Infosys has developed several solution accelerators and platforms that helps deliver faster & better and reduce costs & time to market. Infosys has Go-To-Market solutions available in Marketplace to provide experiential view to prospective clients such as Microservices Acceleration Platform, Multi-Cloud Integration Platform, Connected Marketplace, One-Click API Management Platform: (Implemented OneClick API in Truist landscape for Developer Portal in Open Banking)

Infosys talents undergo continuous training and upskilling aided by certifications. Infosys provides hundreds of technical & domain certifications by Infosys and industry certifications.

We leverage our global training facilities, Academic alliance, and Training platform Lex to substantially increase the talent pool and increase the level of expertise. Addition to catering to the current demands, we also work in preparing on future skills, technologies such as One Cloud API Marketplace for Banking, enterprise-grade developer portal for banks to manage APIs and users with ease, Enable Banking & Finacle API Ecosystem, Support for Banking Standards like BIAN.

1.1 A brief overview of our Service Offerings

Cloud First Integration (CFI)	• Cloud Integration for Hyper scale • 'API-fication' of Core • IPaaS Integration • Open-Source Integration • Proven for SaaS inter-connections. • Avoid lock-in with bulky integration product vendors and costly perpetual fees. • Digital & Cloud First API design • Cloud Driven Microservices development. • Hybrid Integration
Cloud Hyper Engineering	• Cloud Migration • Multi Cloud App Engineering • Instant Innovation leveraging CND. • Microapps and Micro front ends • Deep-Platform Engineering • Cloud Brokerage & Transformational Consulting • E2E Managed Implementation, Support & Ops
Connected Ecosystem	• End to end services to strategise, conceptualise, and realise marketplace capabilities. • Build and operate marketplace with subscription / transaction billing. • Build and manage custom-made marketplace platform. • Co-ideation based MVP approach to deliver substantial value with low investment. • Multi-party consortia-based ecosystems brokered by Infosys
B2B Led System Integration	• 360-degree unified view • Channel-less customer interaction. • Robust, flexible, and scalable with configurable order workflows
Low Code Platform	• Cloud Native Deployment • Software assembly-based approach • No vendor lock-in • Framework enabling front to back security

We have delivery capability across a large spread of API / Cloud Native Microservices / Integration Products

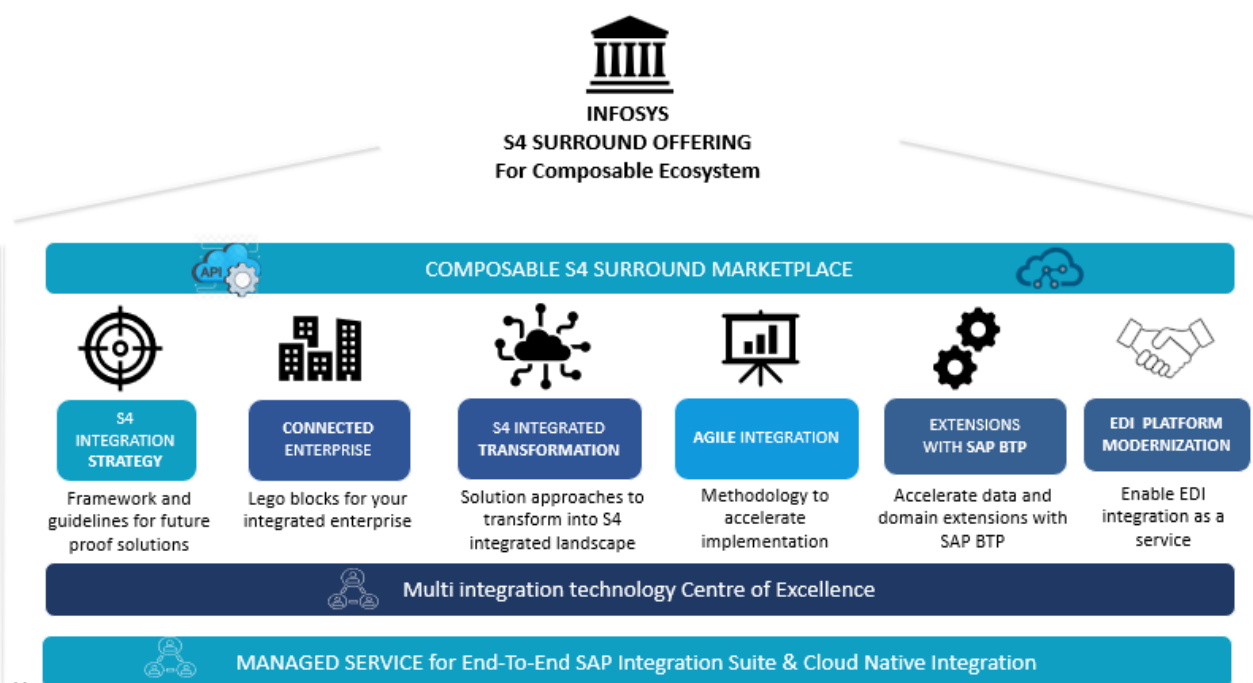


Awards:

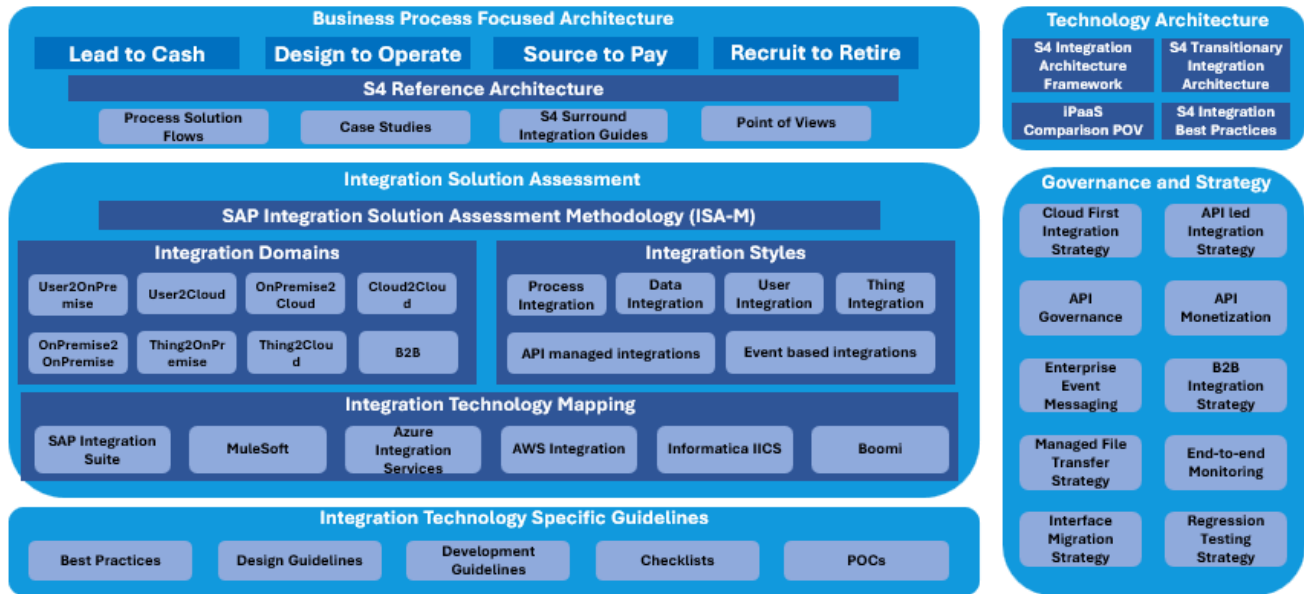
- Rated leader in Everest Group PEAK Matrix® for Cloud-native Application Development Services – Feb 2020.
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- Infosys has the #1 score in the Strategy category and the #2 score in the Current Offering category.
- Positioned as a Leader in Everest Group PEAK Matrix® Assessments for System Integrator Capabilities 2021 across AWS, Microsoft Azure, and Google Cloud

1.2 Infosys S4 Surround Offering

Infosys provides a rich set of templates, frameworks, guidelines that have been curated with our experience of defining and governing integration architecture for various S4 implementations.

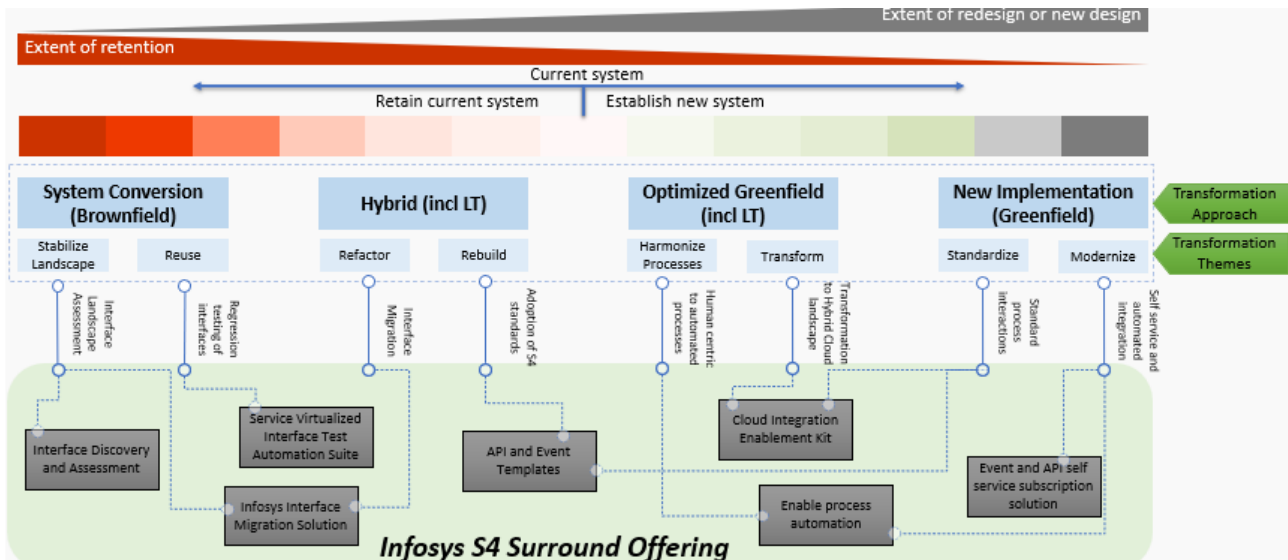


S4 Integration Strategy

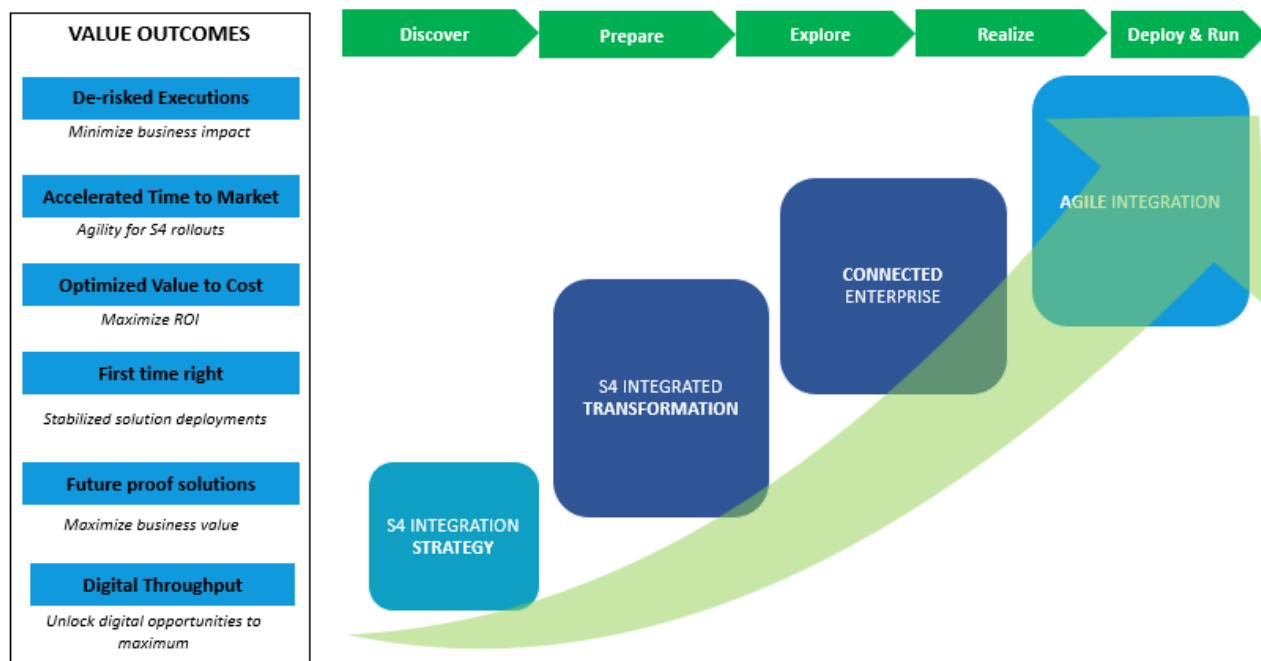


S4 Integrated Transformation

Infosys brings in solution approaches maximising the benefits of S4 transformation strategy chosen by the customer.

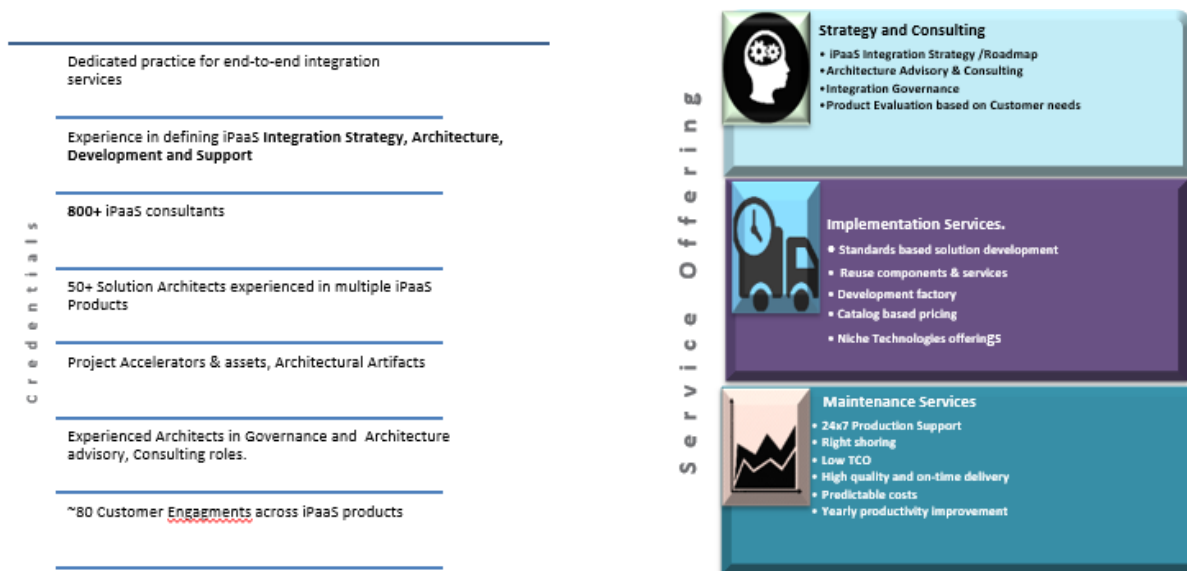


Value Outcomes targeted through Infosys S4 Surround Offering Towers



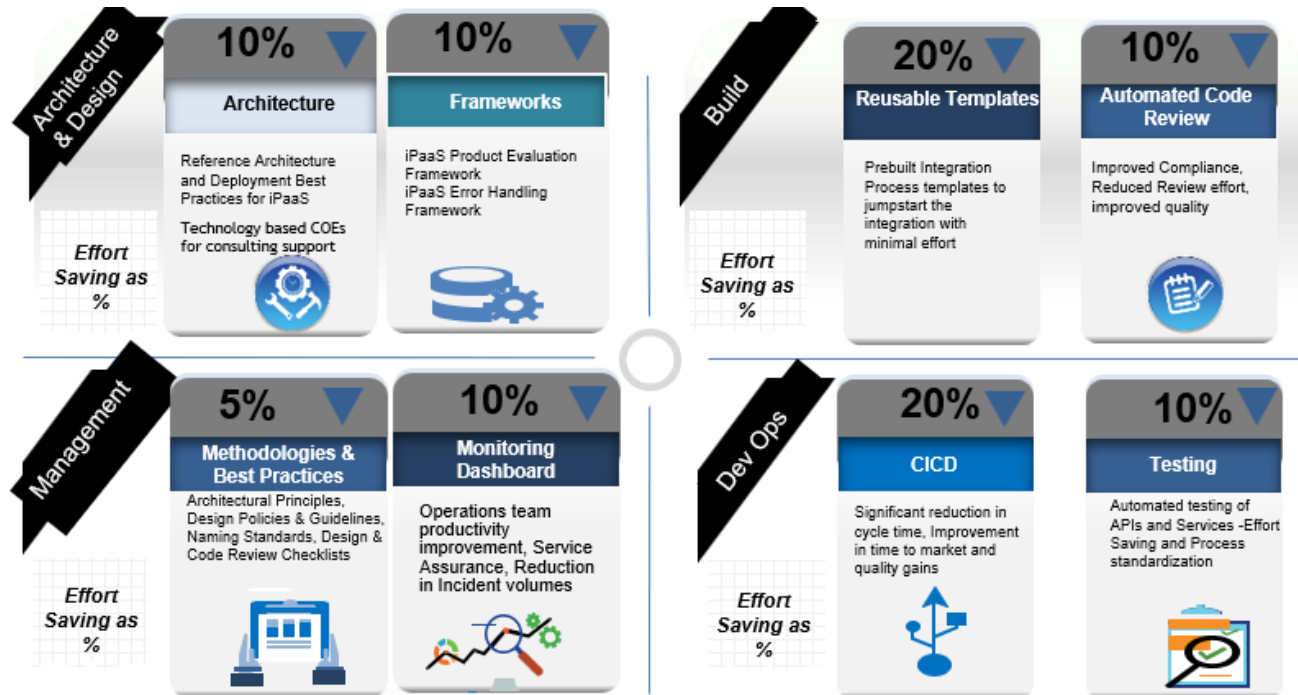
1.3 iPaaS Center of Excellence

Delivering best-in class integration solutions with Cloud integration platforms, to derive value added services to Clients with reduced time to market, TCO.



*Infosys is currently working on building strategic partnership with Jitterbit.

Infosys Accelerators for iPaaS



2. Our Partner Ecosystem

MuleSoft

- One of only 2 global SIs with over 1200 MuleSoft certifications. Last 12 months, over 1100 trained and over 600 certifications
- Practice wide C4E enablement – promoting best practices and assets reuse. MuleSoft Partner Success Architect on-board.
- Trusted Partner for MuleSoft - Joint workshops, sessions and Proof of Concepts, Product briefings and roadmaps

SAP

- Service offerings in EAI, B2B, SOA, API, iPaaS and BPM using cutting edge products from SAP, backed by industry best practices and extensive knowledge repositories.
- Talent pool comprising of over 750 SAP PI/PO practitioners supported by strong technical frameworks and methodologies.
- SAP's global consulting partner with over 135 SAP Certified Consultants in Architecture and Technology with most certified by a stringent internal certification framework.

SnapLogic

- Over 200 Certified SnapLogic Consultants
- Global alliance with SnapLogic with joint solutions and Training & Enablement
- Architecture Consulting, Platform, implementation, and Support Services
- SnapLogic Partner Innovation Award in the Enterprise Automation.

Boomi

- Boomi Alliance Partner as Global System Integrator
- Long Standing Relationship - Boomi and Infosys working together since more than 5 years.
- Experience in defining Boomi Integration Strategy, Architecture, Development and Support
- 600 Certified Boomi Developers, 40 Certified Architects
- Over 30 Boomi Engagements.
- Experienced Architects in Governance, Architecture advisory, Consulting roles.

IBM

- Over 15 Years of partnership
- IBM Platinum Business partner
- Infosys wins IBM Beacon award 2020.
- Enterprise application and integration (CP4A, CP4I) is our key client business offerings in partnership with IBM.
- Infosys is the first global systems integrator to join IBM's new public cloud ecosystem.

Tibco

- Over 20 Years of Partnership
- Global consulting partner
- Infosys TIBCO service offerings have evolved to meet the emerging market demands for APIs, Microservices and Hybrid Integration

- TIBCO recognises Infosys, a global leader in consulting, technology, and next-generation services, with the Global Systems Integrator Partner of the Year award for driving customer success – 2019.

Apigee

- System Integration Partner
- Infosys and Apigee have jointly launched the Apigee Concept Centre at Infosys Bangalore campus. Objective is to partner with Apigee to take industry specific solutions that will showcase Infosys delivery capabilities on top of Apigee's product capabilities.

Azure

- Infosys and Microsoft have a rich legacy of partnership spanning over 15 years.
- We are amongst the top three Global System Integrator (SI) partners for Azure.
- Microsoft recognised Infosys CND and Multi Cloud Integration Platform solutions as 'Microsoft Preferred Solution'.

Workato

- Global SI for Workato
- Platinum Alliance with Workato
- Pre-packaged, common workflows with best practice logic and construction providing business the ability to customise and configure them to meet their unique needs.
- Over 250 Workato Trained and over 80 Workato Certified

Amazon Web Services

- Global premier consulting and managed services partner of AWS
- Our Joint key offerings
 - DevOps: Infosys offers full stack of DevOps on AWS services for continuous software delivery, integration, infrastructure automation and environment management.
 - SAP on AWS: Provide Consulting, Migration/Implementation and Support services for SAP on AWS Cloud by leveraging our proven Cloud Assessment & Migration framework and accelerators.

Kong

- Over 100 Trained Professionals
- Over 10 Accounts and over 15 Projects.
- One Click API for Kong – Accelerated & Governed API Lifecycle Management with Kong
- Reseller agreement for Kong license sale to enterprises
- Infosys was a Platinum sponsor for the Kong Summit 2022.
- Kong Day organised at Infosys Bangalore in December 2022. Hybrid event with participation of over 500 people across locations

3. Key Success Stories: Credentials

Infosys is one of the few chosen partners for delivering best in class Integration Solutions



Leading Global Consumer Good Company. Its products include nutrition, hygiene and personal care products.

- Boomi Migration
- B2B & Integration Service Operations
- AMS Support
- Implementation Partner
- Migration to Boomi from Gentran, Axway, Sterling Integrator, Gentran Product / Platform Upgrade. SAP-PI with Seeburger



Leading life sciences enterprise in the world having a global presence in Medicine, Diagnostics, Diabetes care and Instruments

- API Led Transformation Middleware Apps and Platform Support: MuleSoft Solace & SAP-CPI
- S/4 HANA integration
- Digital Supply Chain Integration
- Agile Based Development and DevOps Implementation
- SAP ECC integration



Largest British multinational universal bank and financial services holding company. It is the largest bank in Europe by total assets as of December 2021

- Legacy Modernization with API and Microservices
- API led transformation (CBIL)
- Cloud Native Development (500 APIs replacing 5000 P2P interfaces)
- Data Localization through API
- Mulesoft API Migration
- Core-Flex ramp ups/Capacity Model (Improved API Velocity)



Large multinational telecommunications company with operations in over 21 countries in the world.

- API Led Transformation
- Platform Engineering
- Digital Experience Layer, Consistent Omni-channel experience
- Scalability - Support increased 'Digital' traffic
- Simplification and lower TCO



A leading Global Resource company dealing with multiple business units related to minerals, petroleum, potash and coal operating across APAC and Americas

- Mule Migration Suite
- Future based agile and scalable integration solution
- Optimized business processes (reduce costs and bottlenecks)
- High Availability of services through a Hybrid Platform.



A leading American multinational conglomerate that produces Fire, HVAC, and Security equipment for buildings.

- API Led Transformation
- Supply Chain Integration
- S4 Integration
- Mule C4E
- Mule Development Factory



World's largest cosmetics company and has developed activities in the field concentrating on hair color, skin care, sun protection, make-up, perfume, and hair care.

- Supply Chain Integration
- S4 Integration
- Large Scale Messaging/Event
- Development Factory
- AMS



An American company distributing pharmaceuticals and providing health information technology, medical supplies, and care management tools.

- Mule Migration Suite
- Maximum reusability by using a MuleSoft preferred API led structure



A large American bank which operates 1,003 branches and 4 wealth centers as and over 3,100 ATMs

- End to End Digital enablement
- Setup of Business Banking Gateway
- Chatbot experience showcased to business



Australia's largest telecommunications company that builds and operates telecommunications networks

- API platform Implementation
- DevOps Implementation
- TIBCO Implementation
- Disaster recovery capability
- Productivity improvement by automating manual support tasks



One of the largest railroads network operator in North America

- Architecture and Data Messaging infrastructure setup using Kafka
- Migration to Axway B2B and Service Support
- Customer MDM solution Implementation
- Faster time to transition, Seamless migration and implementation



A leading European elevator engineering company employing over 60,000 personnel across 60 countries worldwide.

- Transition to a modern Integration platform
- Enabling API led connectivity
- Hybrid Integration Platform
- Kafka - Upgrade and implementation of security principles



An online food ordering and delivery platform launched in 2014. Meals are delivered by couriers using cars, scooters, bikes, or on foot

- Connected Marketplace
- Cloud Native Development
- Platform Engineering/ Support/SRE
- Zero or low downtime or performance degradation



A leading American medical device company that develops and manufactures healthcare technologies and therapies

- API implementation,
- API consulting
- Leverage a micro services + API architecture to implement independent and individually scalable APIs
- Lower license costs due to IBM suite of technologies in end-to-end landscape



Financial arm of the largest American multinational automobile manufacturer

- Service Legacy Modernization
- API Catalogue Creation and hosting
- Enhanced Security implementation



One of the leading providers of television and audio services to subscribers through satellite transmissions in the USA, Latin America and the Caribbean

- Design and Deployment of an API on Apigee Edge API management
- Implementation of API Security
- Creation and Publishing of API documentation
- Increasing agility and reducing time to market
- Increased sales through customized promotions and marketing



Finland's largest postal service delivering mail and parcels

- Adoption of IPAAS solution (Boomi)
- Proposed and Implemented the Migration strategy
- Cloud Integration Services Development



A German multinational conglomerate corporation and the largest industrial manufacturing company

- Migration from Boomi Atmosphere Integration platform to Microsoft Azure Integration Layer
- Requirement gathering using Azure DevOps ensuring on-time delivery
- Package consolidation for build promotion to higher environments

For more information, contact askus@infosys.com



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