



**Agile Delivery
Service Definitions
for
Crown Commercial Service
G-Cloud 15**

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Supporting the Scottish agile
community since 2012





Your partner in agile...

- Since 2010, we've been supporting organisations of all sizes with digital transformation and their agile journeys
- We are based in Scotland and are a long-term supporter of the Scottish agile community
- We are highly conscious every organisation is different. Our approach is centred around co-developing your approach to agile
- Our team, Clan Calba, includes experts across agile coaching, delivery management, product ownership, UI/UX, architecture, software development, and DevOps.
- Our services include:
 - Agile Coaching – we make sure agile works for you
 - Agile Training – introductory, practitioner and certified training and workshops, online or in-person.
 - Agile Delivery – our experienced agile and digital specialists working with your teams to deliver value early
- We provide a flexible and practical approach to delivering our services.

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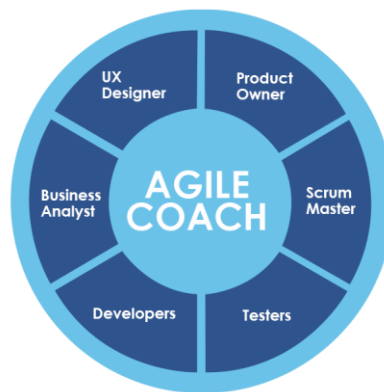
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Agile Delivery

Calba supports clients to deliver cloud and digital services with specialists working with their teams, such as Scrum Masters, Product Owners, Agile Business Analysts, UX specialists and developers. Building a digital service is a complex task. Our experienced agile and digital specialists will work with your teams to help deliver value early, and knowledge transfer and capability development.

Our specialists are experienced in the GOV.UK Service Manual, GOV.UK Service Standard, Digital Scotland Service Standard (DSSS), The Scottish Approach to Service Design (SATSD) and how to make digital services simpler, clearer and more efficient for everyone.

Our specialists are aligned with the Digital, Data and Technology Framework (DDaT) Framework and also included Agile Transformation.



Software Development

Our software developers are experienced in a wide variety of technology stacks.

Specialists:

- DevOps Engineer
- Infrastructure Engineer
- Frontend Developer
- Backend Developer
- Software Developer
- CRM Developer

Agile Transformation

Whether initiating an organisation-wide agile transformation or working closely with a specific team or individual, we have a range of agile coaches that can support your goals.

Specialists:

- Agile Coach

User-Centred Design

We help organisations focus on putting the user at the centre of cloud and digital service development.

Specialists:

- Accessibility Specialist
- Content Designer
- Content Strategist
- Graphic Designer
- Interaction Designer
- Service Designer
- Technical Writer
- User Researcher

Agile Product and Delivery

Our specialists support organisations to achieve a faster time to market, improved customer satisfaction, increased efficiency, improved flexibility and heightened collaboration and communication.

Specialists:

- Business Analyst
- Scrum Master
- Delivery Manager
- Digital Portfolio Manager
- Product Manager
- Service Owner
- Product Owner

Architecture

We have a wide range of technical architecture specialist to ensure platforms are scalable, secure, resilient, robust and highly performant.

Specialists:

- Business Architect
- Data Architect
- Enterprise Architect
- Network Architect
- Security Architect
- Solution Architect
- Technical Architect

Quality Assurance Testing

Our quality assurance specialists integrate with development teams by providing a set of practices and methodologies aimed to ensure quality is built in to working practices.

Specialists:

- Quality Assurance Testing Analyst
- Test Engineer
- Test Manager
- Test Automation Engineer