

Make work, work.

Transforming work with the High-Performance Workplace

At SoftwareOne, we believe the workplace of tomorrow isn't a distant milestone. It's here, evolving now. Powered by cutting-edge AI, resilient digital infrastructure, and seamless collaboration and security, we're helping businesses reimagine what work can be.

The high-performance workplace is more than just technology – it's where empowered employees and intelligent systems work in harmony to drive innovation, boost productivity, and scale success.

Why a High-Performance Workplace matters to you

Organisations that prioritise digital transformation don't just stay relevant; they leap ahead. Here's why it's key to build your high-performance workplace today:

- The pace of change is accelerating – Innovate continuously to stay ahead in a competitive market.
- Your people demand better tools – Flexible, collaborative, and creative working environments attract and retain top talent.
- AI is the new normal – Leverage AI to enhance human creativity and efficiency

A high-performance workplace creates competitive advantage by removing friction, fostering creativity, and driving sustainable growth, even amidst challenges.

Key pillars of the High-Performance Workplace

1. Strong digital foundations

Think of your technology infrastructure as a high-tech race car engine. It powers agility, resilience, and productivity.

- **Cloud agility for adapting** – Scalable and reliable cloud environments that grow with your business.
- **Operational resilience** – Reliable support to ensure continuity in any situation.
- **Simplified platforms** – Reduce complexity and empower seamless collaboration.



2. Security that inspires confidence

Trust is non-negotiable in today's cyber threat landscape. Modern security is the key to enabling safe, confident innovation.

- Build a **Zero-Trust Framework** to protect your people and data.
- Embed compliance and risk mitigation at every organisational level.
- Use security standards as an **enabler for new projects and breakthroughs**.

3. Enable AI for everyone

AI is no longer a luxury; it's a must-have. Equip your entire workforce with tools that remove repetitive tasks and unlock creative potential.

- Deploy accessible Generative AI tools to empower your team.
- Upskill employees to build a digitally fluent workforce ready for AI integration.
- Embed AI Agents to facilitate complex tasks and drive innovation.

Our Digital Workplace solutions ensure AI is not an afterthought but a core part of your organisation's DNA – enabling collaboration, productivity, and growth.

What success looks like with SoftwareOne

Real results from high-performance workplaces include:

- Accelerated productivity and efficiency
- Engaged employees who thrive in empowered, flexible roles
- Stronger customer relationships through insights-driven engagement
- Innovation at scale and growth that withstand market turbulence

How we can help

Workplace licensing and support

Licensing, end-user support and management for Microsoft 365 and Google Workspace to ensure smooth, effective business functioning

Workplace Security

From advisory to execution, we simplify security so you can move fast and stay secure – auditing, designing, and implementing M365 and Google Workspace security controls, ensuring compliance, and delivering 24/7 managed SOC, data protection, and recovery.

Workplace AI

AI-powered solutions to increase employee productivity, efficiency and satisfaction. For example, Microsoft 365 Copilot, Copilot Agents, Copilot for Security, GitHub Copilot, Google Workspace with Gemini, Amazon Q and SAP Joule.

Workplace Productivity

Increase employee's efficiency through low-code-no-code tools, process automation services and unified communications covering Microsoft 365, Google Voice and Amazon Connect.

Workplace Adoption

IT technology adoption through interactive labs and engaged community of practice groups, amplifying skill development and collaborative innovation.



SoftwareOne bring the High-Performance Workplace together

Unified Communications	Adoption & Change Management	Security	Productivity	Workplace AI	Employee Experience & Engagement	Backup & Recovery	Customer Experience
Managed Voice	Digital Workplace Adoption	Security Advisory	Service Success Manager	Microsoft 365 Copilot	Frontline Employee experience	Backup & Recovery for Microsoft 365	Cloud Contact Centre
Voice Infrastructure	Adoption Extra Hours	Regulatory Compliance	365 Analytics	Copilot Agents			Cloud Telephony
Luware Contact Centre	Learning World	Workplace Security	Customer Success Manager	Google Workspace with Gemini	Employee Experience with Viva Engage	Backup & Recovery for Entra ID	Data & AI
Teams Telephony		Cloud Security			Learning World	Backup & Recovery for Google Workspace	
Meeting Room Support		Microsoft Security				Backup & Recovery for Hybrid Workloads	
Amazon Connect		Google Security					
Google Voice		Managed Security					
Digital Workplace Essentials				Billing & Support			
Integrated Support Services				Vendor Support & Services			

Are you ready to make your work, work?

Building a high-performance workplace is an ongoing process. It's about adopting the right tools, empowering people at every level, and continuously iterating for success.

At SoftwareOne, we're here to help you migrate, integrate, and optimise your workplace solutions. From cloud expertise to AI-enabled transformation, our Digital Workplace portfolio is designed to help you lead today and redefine what's possible tomorrow.



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