

	Crown Commercial Service G-Cloud 15 Reference Number RM 1557.15	Supporting Documentation
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COLLABORATIVE CATALOGUE MANAGEMENT SYSTEM PRICING DOCUMENT

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TABLE OF CONTENTS

1	Introduction	1
2	Description of the service	1
3	Pricing.....	1
3.1	At a glance	1
3.2	Licence and Service Costs.....	2

	Crown Commercial Service G-Cloud 15 Reference Number RM 1557.15	Supporting Documentation
---	---	-----------------------------

1 Introduction

The e-Sourcing Services Suite comprises e-Sourcing tools that enable buyers to interact with their supply chain in order to optimally acquire products and services.

The e-Sourcing Services Suite has been developed by EUROPEAN DYNAMICS and it is offered to public organisations either as a customised platform, or as a hosted or managed service. It is based on open source software and can be parameterised for the support of all electronic sourcing stages including pre and post awarding procedures.

The Collaborative Catalogue Management System (CCMS) service is a collaborative catalogue management system supporting catalogue-based procurement in the public sector. Suppliers are able to create product or service catalogues, uploaded under buyer-created contracts. The CCMS provides catalogue version controls and approval processes for catalogues to be validated by the buyers prior to becoming available for requisitioning.

2 Description of the service

CCMS offers to authorised public officers a collaborative e-catalogue environment for receiving, validating, and approving catalogue content, as well as for browsing and selecting such approved content in the context of preparing requisitions.

The CCMS service is part of EUROPEAN DYNAMICS' e-Sourcing Services Suite, offered through the G-Cloud Framework Contract as a standalone SaaS service. Contracting authorities wishing to make use of the remaining e-sourcing modules may select the relevant services also offered as standalone G-Cloud SaaS services.

3 Pricing

3.1 At a glance

EUROPEAN DYNAMICS (ED) offers the CCMS service in a pricing scheme that covers the diverse needs of contracting authorities regardless of their size.

For ED, each contracting authority is treated as an individual customer with specific requirements.

ED offers the service as an "enterprise" licence; no restriction in the number of users or the number of catalogues or products available through the system exists.

ED offers value-added services as follows:

- Helpdesk: First and second level helpdesk services (3rd level helpdesk services are provided as part of all service packages at no additional charge).
- Training: Different training packages can be designed for the customer in terms of trainees, training sessions, curriculum, etc. ED also offers "Train the trainer" sessions, enabling trainees to provide with training other users of the customer.

- Customised data extraction: Customers wishing to extract their data set in specialised format can benefit of this service, which must be ordered separately.

3.2 Licence and Service Costs

Table 1: Licence and Service Costs

<i>Service Code & Title</i>	<i>Service Description</i>	<i>Price</i>
CCMS-EL-SAAS CCMS Enterprise Licence	Annual Licence and hosting for the Collaborative Catalogue Management System (CCMS) for unlimited users.	£15,000 (annual)
MS-SETUP System Setup	Basic System Configuration which includes the following tasks and services: Set up of full managed hosting of the service on fault tolerant servers in our ISO27001:2013-certified data centre. Set up of System on independent virtual server with independent internet domain. Kick-off meeting to agree on Customer's branding, minor configurations/adaptations and templates. Implementation and testing of branding, minor configurations/adaptations and templates. Set up of 2 administrative users and up to 10 purchasing officer users. Assistance in creating the first contracts/catalogues	£10,000 (one off)
TRAIN-OS Training (on-site)	Training provided at premises of the customer. Maximum attendance is 10 staff members.	£1,500 (per day)
TRAIN-RM Training (remote)	Training provided over the web. Attendees can participate using their desktop and the internet.	£1,000 (per day)
TRAIN-COACH Remote coaching	Training and coaching by a consultant assisting the user step-by-step until the user fulfils his/her task.	£60 (per hour)
SUPP-B User Support - Bronze	Helpdesk services to users via email/phone up to 60 minutes per month including time to investigate issue and report back.	Included in licence
SUPP-S User Support - Silver	Helpdesk services to users via email/phone up to 300 minutes per month including time to investigate issue and report back.	£240 (per month)
SUPP-G User Support - Gold	Helpdesk services to users via email/phone up to 600 minutes per month including time to investigate issue and report back.	£540 (per month)
SUPP-AH User Support – Ad hoc	Additional support for users who are already receiving bronze/silver/gold help desk support and need additional support on an ad-hoc basis.	£65 (per hour)

Notes:

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1. CCMS-EL-SAAS includes helpdesk services for up to 60 minutes per month for trained users (09:00 to 17:00 during week-days; extended hours can be offered).
2. CCMS-EL-SAAS includes on line manuals and self-guided tutorials.
3. For configuration/adaptation services beyond MS-SETUP, we shall determine in cooperation with the customer the tasks to be done and shall provide a quotation based on the daily rates of the G-Cloud Framework presented in the Service Provider's ADS service (G-Cloud 15: Cloud Support) and copied below. These services may include additional onboarding activities, data migration, integration with third-party systems, etc.

Terms and conditions for the provision of such services have been presented in detail in the Service Description Document for the ADS service offered by the service provider.

All prices are expressed in sterling and are exclusive of any VAT that may apply.

Rate Card

<i>Profile</i>	<i>Junior</i>	<i>Intermediate</i>	<i>Senior</i>
Delivery Manager	450	500	550
Business Analyst	395	450	500
Technical Architect	395	450	500
Developer	300	350	395
Tester	250	300	350
DevOps Engineer	320	380	420

Standards for Consultancy Day Rate cards

- Consultant's working day: 8 hours exclusive of travel and lunch.
- Working week: Monday to Friday excluding national holidays
- Office hours: 09:00 – 17:00 Monday to Friday
- Location: Service provider's premises
- Professional indemnity insurance: included in day rate.
- For work to be performed at the Buyer's premises, a surcharge of £150.00 per day shall apply.

END OF DOCUMENT