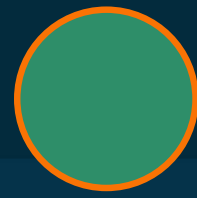




CPS G-Cloud Service Definition Document – Business Consulting

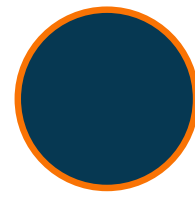
UK's #1 Microsoft Copilot Partner



Purpose

This document provides a concise, up-to-date overview of CPS solutions and services available to UK Government and public sector organisations via G-Cloud.

It reflects CPS's current Microsoft-aligned offerings, with a strong focus on **AI-powered transformation, Agentic AI (Copilot Agents), secure cloud platforms, and measurable outcomes.**



About CPS

CPS is a multi-award-winning Microsoft Solutions Partner, including **Microsoft Copilot Partner of the Year**, with over 20 years' experience supporting UK public sector organisations to modernise services, improve productivity, and deliver better citizen outcomes. We specialise in solving complex organisational challenges using **Microsoft Cloud, Business Applications, Data & AI, Security, and Modern Work**, combining deep industry expertise with proven delivery frameworks.

We can also provide the Business Consulting around technology solutions.

Our mission is to help public sector organisations become **frontier firms**: digitally enabled, AI-augmented, secure-by-design, and outcome-focused.

[CPS Website](#)

Why CPS for UK Government

UK Government organisations are under sustained pressure to **do more with less**, modernise legacy services, improve citizen experience, and adopt AI safely and responsibly.

CPS is a **trusted Microsoft Solutions Partner** with over 20 years' experience supporting UK central government, local authorities, arms-length bodies, and regulated public sector organisations.

We help organisations move from fragmented digital estates to **secure, AI-enabled frontier organisations** by combining:

- Deep public sector and regulatory understanding
- Proven Microsoft-aligned delivery frameworks
- Practical adoption and change expertise
- **Deep understanding of the connection from business purpose to strategy and delivery in complex organisations**



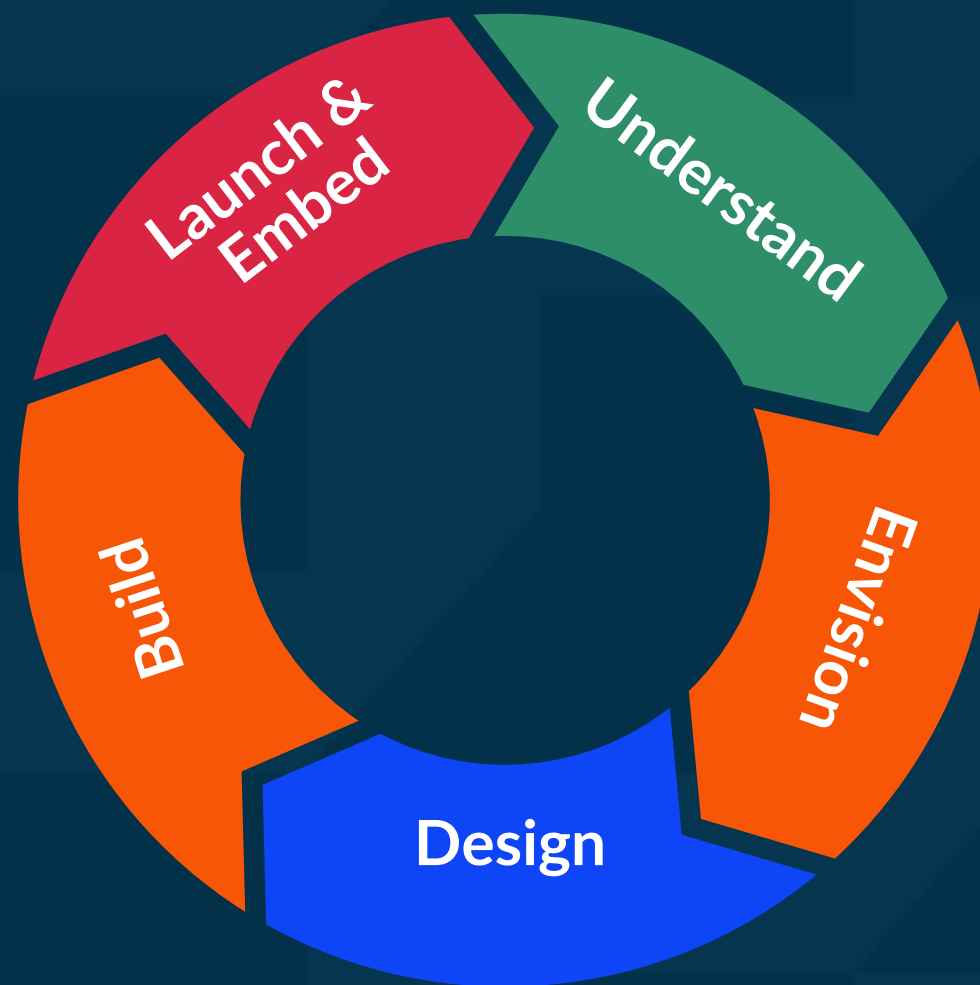
What Makes CPS Different

- **Outcome-led, not technology-led** – we start with policy, service, and operational outcomes
- **AI with assurance** – responsible, governed adoption of Copilot and Agentic AI
- **End-to-end capability** – from strategy and design to managed service
- **UK-based delivery and support** – aligned to government assurance and security needs
- **Proven at scale** – delivering transformation across complex, multi-stakeholder environments

CPS enables government organisations deliver integrated governance underpinned Microsoft Technology.

CPS Project Delivery Framework

CPS delivers transformation using a proven, scalable five-stage delivery framework, designed to support assurance, reduce delivery risk, and align stakeholders throughout the lifecycle:



1.Understand

Confirming organisational context, challenges, outcomes, and constraints

1.Envision

Defining future-state operating models, priority use cases, and value measures

1.Design

Producing secure, accessible, and standards-aligned solution designs

1.Build

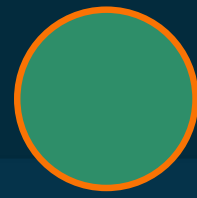
Delivering solutions through controlled, agile, and standards-based implementation

1.Launch & Embed

Supporting adoption, training, and transition into business-as-usual operations

This framework provides clear governance, transparency, and sustainable outcomes, ensuring digital transformation delivers lasting value for public services and citizens.

G-Cloud Services Designed to Exploit the Technology

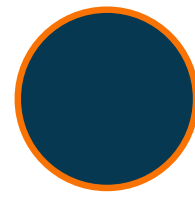


Consulting to Exploit the Technology

Business Integrated Governance (BIG)
BIG is a systematic approach to integrating governance across portfolio, programme, product and project management, strategic processes and business as usual.

BIG is - <https://big-cic.org.uk>

To work, it needs technology.



Example Engagements

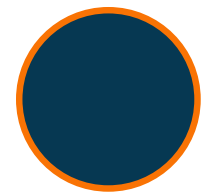
BIG Early Engagement – culminating in supporting business case

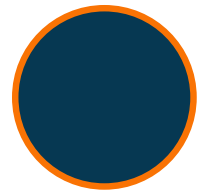
BIG Consulting & Services – to assist, manage or lead consulting services to develop BIG Capability.
Please see the standard [BIG Services Taxonomy](#).

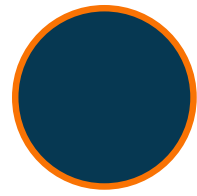
Consulting & Services - a portfolio of services which stand alone, but also support the enablers for a BIG Capability.

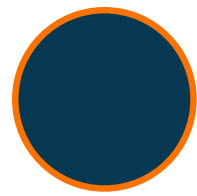
Data & Technology - a portfolio of Technology solutions which stand alone but also support the enablers for a BIG Capability from within the Microsoft Capability Stack.

Requirements, Business Case, Contract and Delivery Management – Going beyond the simple solution response to support more ‘client side’.









G-Cloud Services Designed to Exploit the Technology - Details



Early Engagement

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