

# Insider Threat Analysis and Management

Service Category: Security Services, Cloud Support Services

## About Our Service

Frazer-Nash is a leading provider of insider threat analysis and management services; we work across organisations to identify, understand and mitigate risks across all systems including cloud-based aspects. This holistic view considers psychological, socio-organisation and technological aspects and informs enterprises on how to improve their resilience, processes and approaches.



## Service Features

**Insider threat risk  
audit and scoping  
analysis**

**Post-event analysis,  
identifying the  
causal factors to  
insider attacks**

**Cross platform,  
including cloud  
analysis and  
identification of  
security gaps**

**Technology review  
to integrate into  
security systems  
including cloud**

**Prioritised threat  
surface analysis and  
definition**

**Profile analysis  
(individual, group  
and organisational)**

**Management plan  
development**

**Management plan  
implementation**

**Policy / procedure  
review and design**

**Awareness and  
training campaigns**

## Service Benefits

Reduced financial  
cost and exposure  
from insider threat  
incidents

Increased and  
maintainable  
enterprise  
reputation

Management plan  
for identification  
and monitoring of  
current / future  
risks

Improved policy /  
process

Definition of  
enterprise-specific  
insider threat risk

Identification of  
organisational,  
systemic and  
cultural security  
deficiencies

Understanding  
causal factors to  
inform 'lessons-  
learnt' and  
continuous  
improvement

Recommendation of  
commercial  
technologies to  
increase incident  
identification

Definition of  
potential insider  
threat 'actors'

Improved employee  
awareness to  
strengthen the  
'human sensor'  
component

## Detailed Service Definition

True enterprise resilience relies on the ability to consider the breadth of threats to an organisation or system, both external and internal. Cyber risk resilience should be considered from both a socio and technical perspective. Frazer-Nash has become established as one of the UK's leading providers in the socio side of cyber, specifically covering insider threat analysis and management services. Being independent of technology and software products, we support organisations to scope and understand their type and level of insider threat risk, enabling them to make important process, policy and procurement decisions.

## Detailed Service Definition (continued)

With cloud an integrated element of business delivery and support, external cyber threat risks are often considered in detail, whilst the cross-organisational aspects that constitute insider threat risks can be overlooked. It is the people already within the host organisation who have access to the critical processes, systems and information, and who are able to conduct more complex, concealed and damaging attacks. In an environment where supply chains often contain cloud-based systems which are integrated and connected, this also provides an increased risk of malicious insiders moving laterally between connected systems to operate ‘under the radar’ and evade detection for a longer period.

Frazer-Nash offers a range of insider threat related services; from initial risk audit and scoping assessments, to the development of holistic insider threat management plans to the implementation of practical mitigation and resolution measures.

## Why Frazer-Nash Consultancy?

Frazer-Nash Consultancy is an independent engineering and technology consultancy with over 35 years' experience delivering high-quality digital and cloud-enabled solutions. We support organisations operating in complex and regulated environments through our collaborative approach and deep expertise in digital engineering, software development and systems integration.

We are **solution and technology-agnostic**. We assess our clients' requirements and provide impartial advice and design solutions based solely on their needs. This independence enables us to select the most appropriate cloud technologies and architectures to deliver secure, resilient and value-for-money outcomes.

Our cloud solutions are informed by experience gained across multiple platforms, sectors and use cases. We combine proven engineering discipline with a strong understanding of integration and whole-system design to support and enable cloud adoption while managing risk and ensuring long-term sustainability.

## Our Commitment to Quality

Frazer-Nash is committed to delivering consistently high-quality services and outputs that **often exceed customer expectations**. Quality is embedded throughout our ways of working, from engagement and communication through to delivery and assurance.

We actively monitor progress using our robust, proportionate controls, ensuring key decisions are subject to appropriate challenge. Each project is allocated a dedicated Project Manager, a Project Supervisor who independently reviews and approves monthly reports, and a Project Auditor for ongoing quality assurance.

We ensure accuracy and suitability for purpose of all deliverables, with independent verification by two reviewers. Our Quality Management System is certified to **ISO 9001 and TickITplus** (for software development), providing customers with confidence that our quality standards are externally assured and continuously maintained.

## Our Security

Frazer-Nash operates robust security processes and controls suitable for handling sensitive and classified information **above OFFICIAL** up to and including **Top Secret**. Security is embedded across our people, processes and systems, ensuring information is protected throughout delivery.

We support sensitive and critical programmes across government and national infrastructure by applying strict information-segregation controls, including team separation to address security, or conflict-of-interest considerations

All 1500 staff hold **BPSS clearance as a minimum**, with the majority cleared to **SC** and over 225 consultants holding **DV clearance**.

Our IT systems are certified to **ISO 27001 and Cyber Essentials Plus**, providing assurance that information security risks are proactively managed in line with recognised industry standards.

## Our Approach to Subcontracting

Frazer-Nash primarily delivers services through our large base of permanent staff, supplementing this capability where required with trusted partner organisations to provide additional flexibility, specialist expertise and scale while retaining full delivery control.

We are experienced in engaging and managing subcontractors across the full project lifecycle, ranging from sole traders to large multinational organisations. Our structured approach ensures the right supplier is selected for each requirement and integrated effectively into the delivery team.

Our subcontracting processes focus on robust supplier identification and assessment, clear definition of scope, appropriate flow-down of contractual terms and conditions, and proactive risk management. All subcontractors are subject to proportionate commercial and technical due diligence to ensure they meet our standards for security, quality and delivery, enabling us to deliver outcomes on time, within budget and to the required quality.



## Resourcing

Frazer-Nash employs over **1,500 technical specialists** across all grades, from **Follow to Set Strategy**, providing depth, continuity and scalability across a wide range of disciplines, backgrounds and experience levels.

To support agile and flexible delivery, our people are organised into defined **technical delivery areas** (including Information Systems, Cyber, Modelling and Software), which are deployed across multiple sectors such as central and local government, policing, health and energy. This structure, combined with strong portfolio, programme and project management (P3M), enables us to actively monitor demand and adapt resourcing throughout the project lifecycle.

We deliver complex requirements efficiently, consistently and at pace by forming tailored, multi-disciplinary teams led by a single accountable Project Manager.

Our consultants regularly work across different sectors, enabling us to cross-pollinate ideas, tools and best practice between domains. Drawing on in-house expertise, such as information security and human factors, we ensure effective and responsive delivery for every client.



## Our Commercial Approach

Frazer-Nash adopts a flexible and transparent commercial approach to ensure best value and a model that aligns to each client's specific requirements. We collaborate with customers to clearly define the scope of services and agree a commercial structure that is predictable, proportionate and aligned to your required outcomes and effective delivery.

Depending on the requirement, this may include a **fixed-price model for clearly defined scopes**, or **time and materials using agreed day rates** where flexibility is required to accommodate evolving needs.

For longer-term or ongoing service requirements, and where we have control over resource flexibility, we can also offer a **single blended day rate** covering a range of grades. This provides simplicity, transparency and ease of management while maintaining access to the appropriate skills at the right time.

## Next Steps

To discuss your requirements in more detail or request an order for services, please contact [ccs@fnc.co.uk](mailto:ccs@fnc.co.uk)

