

Data and Information Management

Service Category: Cloud Migration Planning, Cloud Support Services

About Our Service

Frazer-Nash provides data experts to support planning and implementation of digital transformation projects, ensuring customers understand business impacts and benefits. We help you manage and exploit information assets using enterprise content management, electronic records management, visualisations, collaboration, scanning and digitisation, to reduce effort, costs and risk and increase effectiveness.



Service Features

Realise the benefits from the impact of digital transformation

Develop the 'vault' of documentation

Manage information transfer to digital platforms

Establish compliance with legislation (FOIA, DPA, GDPR)

Knowledge transfer of industry best practice methodologies

Stakeholder engagement ensures project/ programme buy in from senior management

Implement change management controls and manage compliance

Strengthen compliance with the Technology Code of Practice (TCoP)

Robust and standardised configuration management

Digital and AI use case definition and adoption

Service Benefits

Expert knowledge transfer adds value and provides sustainable benefits

Improved management and mitigation of delivery and operational risk

Provides the bridge between people and digital platforms

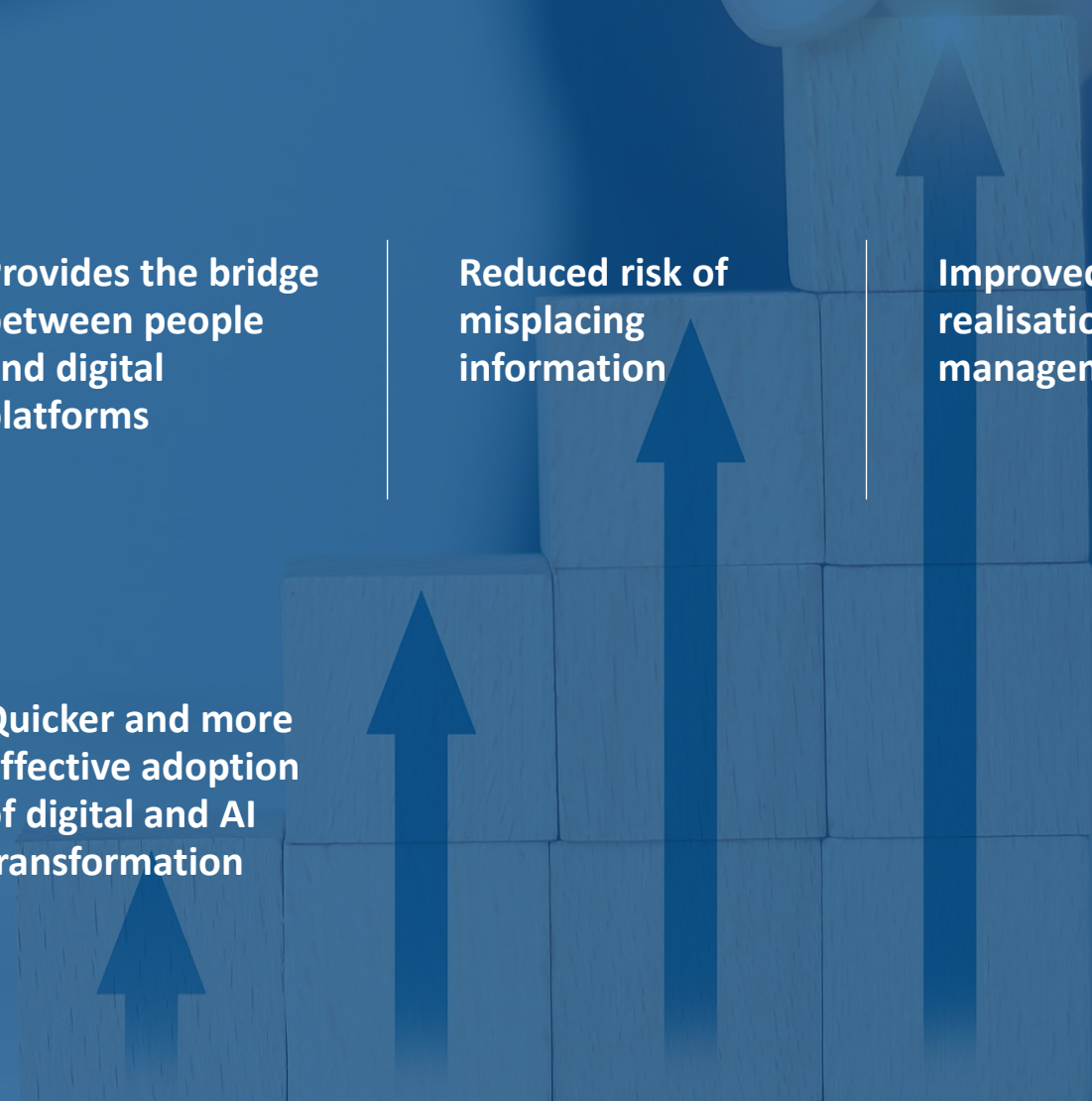
Reduced risk of misplacing information

Improved benefits realisation management

Improved data-driven decision making

Enhanced security, auditability and custody of data

Quicker and more effective adoption of digital and AI transformation



Detailed Service Definition

Frazer-Nash provides information management specialists covering a wide set of disciplines, with knowledge and experience in many fields - crucial in underpinning successful cloud services. We assist with managing and exploiting information, so an organisation can reduce effort, costs and risk as well as increase its effectiveness.

We employ a tried and tested methodology to secure the best results for our clients. We use this as the basis for all our engagements, tailoring the methodology to suit the specific needs of the project or client. Our collaborative approach and strong focus on knowledge transfer and coaching enables us to maximise value to the customer by equipping the existing project and team with the right skills and experience to operate independently and sustainably over the longer term.

Detailed Service Definition (continued)

As part of the information management service, we are able to offer tailored APMP, MSP, AGILE, ITIL, Management of Risk, cyber and information security, IT governance (and other) courses and certifications, ensuring that the best practice methods applied during the delivery of our service are adopted by staff, so key skills and knowledge are retained following completion of the contract.

We also provide data management experts, managing all aspects of the data lifecycle. Our approach covers data ownership, management, security and governance, maximising data exploitation using cloud enabled technologies and enabling enhanced decision-making using data-driven insights. Best method practices are applied using frameworks, such as the DMBOK (Data Management Book of Knowledge), ensuring best results are achieved for our clients.

Why Frazer-Nash Consultancy?

Frazer-Nash Consultancy is an independent engineering and technology consultancy with over 35 years' experience delivering high-quality digital and cloud-enabled solutions. We support organisations operating in complex and regulated environments through our collaborative approach and deep expertise in digital engineering, software development and systems integration.

We are **solution and technology-agnostic**. We assess our clients' requirements and provide impartial advice and design solutions based solely on their needs. This independence enables us to select the most appropriate cloud technologies and architectures to deliver secure, resilient and value-for-money outcomes.

Our cloud solutions are informed by experience gained across multiple platforms, sectors and use cases. We combine proven engineering discipline with a strong understanding of integration and whole-system design to support and enable cloud adoption while managing risk and ensuring long-term sustainability.

Our Commitment to Quality

Frazer-Nash is committed to delivering consistently high-quality services and outputs that **often exceed customer expectations**. Quality is embedded throughout our ways of working, from engagement and communication through to delivery and assurance.

We actively monitor progress using our robust, proportionate controls, ensuring key decisions are subject to appropriate challenge. Each project is allocated a dedicated Project Manager, a Project Supervisor who independently reviews and approves monthly reports, and a Project Auditor for ongoing quality assurance.

We ensure accuracy and suitability for purpose of all deliverables, with independent verification by two reviewers. Our Quality Management System is certified to **ISO 9001 and TickITplus** (for software development), providing customers with confidence that our quality standards are externally assured and continuously maintained.

Our Security

Frazer-Nash operates robust security processes and controls suitable for handling sensitive and classified information **above OFFICIAL** up to and including **Top Secret**. Security is embedded across our people, processes and systems, ensuring information is protected throughout delivery.

We support sensitive and critical programmes across government and national infrastructure by applying strict information-segregation controls, including team separation to address security, or conflict-of-interest considerations

All 1500 staff hold **BPSS clearance as a minimum**, with the majority cleared to **SC** and over 225 consultants holding **DV clearance**.

Our IT systems are certified to **ISO 27001** and **Cyber Essentials Plus**, providing assurance that information security risks are proactively managed in line with recognised industry standards.

Our Approach to Subcontracting

Frazer-Nash primarily delivers services through our large base of permanent staff, supplementing this capability where required with trusted partner organisations to provide additional flexibility, specialist expertise and scale while retaining full delivery control.

We are experienced in engaging and managing subcontractors across the full project lifecycle, ranging from sole traders to large multinational organisations. Our structured approach ensures the right supplier is selected for each requirement and integrated effectively into the delivery team.

Our subcontracting processes focus on robust supplier identification and assessment, clear definition of scope, appropriate flow-down of contractual terms and conditions, and proactive risk management. All subcontractors are subject to proportionate commercial and technical due diligence to ensure they meet our standards for security, quality and delivery, enabling us to deliver outcomes on time, within budget and to the required quality.



Resourcing

Frazer-Nash employs over **1,500 technical specialists** across all grades, from **Follow to Set Strategy**, providing depth, continuity and scalability across a wide range of disciplines, backgrounds and experience levels.

To support agile and flexible delivery, our people are organised into defined **technical delivery areas** (including Information Systems, Cyber, Modelling and Software), which are deployed across multiple sectors such as central and local government, policing, health and energy. This structure, combined with strong portfolio, programme and project management (P3M), enables us to actively monitor demand and adapt resourcing throughout the project lifecycle.

We deliver complex requirements efficiently, consistently and at pace by forming tailored, multi-disciplinary teams led by a single accountable Project Manager.

Our consultants regularly work across different sectors, enabling us to cross-pollinate ideas, tools and best practice between domains. Drawing on in-house expertise, such as information security and human factors, we ensure effective and responsive delivery for every client.



Our Commercial Approach

Frazer-Nash adopts a flexible and transparent commercial approach to ensure best value and a model that aligns to each client's specific requirements. We collaborate with customers to clearly define the scope of services and agree a commercial structure that is predictable, proportionate and aligned to your required outcomes and effective delivery.

Depending on the requirement, this may include a **fixed-price model for clearly defined scopes**, or **time and materials using agreed day rates** where flexibility is required to accommodate evolving needs.

For longer-term or ongoing service requirements, and where we have control over resource flexibility, we can also offer a **single blended day rate** covering a range of grades. This provides simplicity, transparency and ease of management while maintaining access to the appropriate skills at the right time.

Next Steps

To discuss your requirements in more detail or request an order for services, please contact ccs@fnc.co.uk

