

Information Assurance

Service Category: Security Services, Cloud Support Services

About Our Service

Our information assurance specialists provide cross-sector knowledge, delivering expert oversight and managed services for securely designed, deployed, and maintained cloud environments. Our focus is on ensuring clients achieve full regulatory compliance and a robust security posture. We mitigate sector-specific risks, supporting operational resilience and long-term assurance.



Service Features

System security overview:
programme management design through-delivery to disposal

Technology awareness:
enhancement of current capability through incremental delivery

Technology awareness:
professionals researching current and future technical developments

Access control:
technological / procedural implementation to access cloud assets

Accredited individuals
including CPNI, NCSC, Security Institute, BCS, and ISC2

Professionals certified under
NCSC CCP, CISSP, CCSP, CCSK and MInstISP

Physical security review (protective security)

Governance frameworks: Secure by Design (SbD) for defence

Operational resilience and supply chain security for CNI and defence

Service Benefits

Certified independent risk assessment of a service provides business assurance

Flexibility: responsiveness to meet changing business demands

Accreditation / certification: requirements ensure compliance to the clients' risk appetite

Improved data management: at rest, in-transit, in-use and disposal

Data de-duplication processes: lowers data storage expenses; improves operational efficiency

Business continuity: maintain services, when an incident is happening

Disaster recovery: recover and restore after a major incident

Integrated: optimum combination of capabilities tailored to address challenges

Support to cloud solution change lifecycle; ensuring compliant cloud deployments

Detailed Service Definition

Frazer-Nash is an independent consultancy providing support to clients across a wide variety of technical capabilities, with a technology-neutral mindset to design and deploy the most effective cloud-based digital solutions.

Holding the requisite cross-sector foundational assurance, Cyber Essentials Plus, provides the organisation with key requirements for governmental and public sector contracts, including many defence and Critical National Infrastructure (CNI) contracts we manage.

Detailed Service Definition (continued)

Frazer-Nash is accredited with ISO 27001 (Information Security Management System) and ISO 9001 (Quality Management System), demonstrating a robust, audited system for managing risk to information (including client data and access credentials), eliminating ambiguity regarding the client's residual risk. All Frazer-Nash employees hold an HMG Baseline Personnel Security Standard (BPSS), with those working on defence or CNI contracts holding a minimum of Security Check (SC) and those with frequent, unsupervised and uncontrolled access to highly sensitive data holding Developed Vetting (DV) clearances.

Using industry best practice, we employ an arsenal of recognised process, including the National Institute of Standards and Technology (NIST) Cyber Security Framework (CSF), the National Cyber Security Centre (NCSC) Cyber Assessment Framework (CAF), MoD Governance, Risk and Compliance (GRC) and British Standard 65000:2014 (guidance on organisational resilience).

Our support includes:

- Employing a holistic approach to risk management, whilst understanding the organisation's critical objectives, providing assurance process to enable the customer to prioritise operational outputs.
- Providing strategy, ensuring it is aligned with the wider organisational strategy.

Detailed Service Definition (continued)

- Promoting a cyber security culture in both the clients and our people, encouraging positive behaviours and accountability across the organisations. We are deeply rooted in assurance, establishing cyber governance in support of cloud-based outcomes.

Supporting the implementation of cloud-based digital services, our expertise has helped support safeguarding gas supplies, whilst implementing digital solution to an interactive software tool. The cloud-hosted app will be accessible to front-line engineers through a handheld device and will be available for use on a wide-scale by 2,000 engineers simultaneously. We utilise this knowledge to add value to our clients through the technological advantages offered by cloud integration, demonstrating an agile project management process in the development of this application, including continuous engagement with key stakeholders to maximise collaboration time. Employing knowledge transfer with quality assured documentation and tailored workshops delivers the customer with a de-risked and tailored cloud-based digital service.

Throughout our cloud-based consultancy offerings we employ industry-recognised security professionals accredited to NCSC Certified Cyber Professional (CCP), ISC2 Certified Information Systems Security Professional (CISSP) and Certified Information Security Managers (CISM), with chartered representation to the UK Cyber Security Council (UKCSC).

Why Frazer-Nash Consultancy?

Frazer-Nash Consultancy is an independent engineering and technology consultancy with over 35 years' experience delivering high-quality digital and cloud-enabled solutions. We support organisations operating in complex and regulated environments through our collaborative approach and deep expertise in digital engineering, software development and systems integration.

We are **solution and technology-agnostic**. We assess our clients' requirements and provide impartial advice and design solutions based solely on their needs. This independence enables us to select the most appropriate cloud technologies and architectures to deliver secure, resilient and value-for-money outcomes.

Our cloud solutions are informed by experience gained across multiple platforms, sectors and use cases. We combine proven engineering discipline with a strong understanding of integration and whole-system design to support and enable cloud adoption while managing risk and ensuring long-term sustainability.

Our Commitment to Quality

Frazer-Nash is committed to delivering consistently high-quality services and outputs that **often exceed customer expectations**. Quality is embedded throughout our ways of working, from engagement and communication through to delivery and assurance.

We actively monitor progress using our robust, proportionate controls, ensuring key decisions are subject to appropriate challenge. Each project is allocated a dedicated Project Manager, a Project Supervisor who independently reviews and approves monthly reports, and a Project Auditor for ongoing quality assurance.

We ensure accuracy and suitability for purpose of all deliverables, with independent verification by two reviewers. Our Quality Management System is certified to **ISO 9001 and TickITplus** (for software development), providing customers with confidence that our quality standards are externally assured and continuously maintained.

Our Security

Frazer-Nash operates robust security processes and controls suitable for handling sensitive and classified information **above OFFICIAL** up to and including **Top Secret**. Security is embedded across our people, processes and systems, ensuring information is protected throughout delivery.

We support sensitive and critical programmes across government and national infrastructure by applying strict information-segregation controls, including team separation to address security, or conflict-of-interest considerations

All 1500 staff hold **BPSS clearance as a minimum**, with the majority cleared to **SC** and over 225 consultants holding **DV clearance**.

Our IT systems are certified to **ISO 27001** and **Cyber Essentials Plus**, providing assurance that information security risks are proactively managed in line with recognised industry standards.

Our Approach to Subcontracting

Frazer-Nash primarily delivers services through our large base of permanent staff, supplementing this capability where required with trusted partner organisations to provide additional flexibility, specialist expertise and scale while retaining full delivery control.

We are experienced in engaging and managing subcontractors across the full project lifecycle, ranging from sole traders to large multinational organisations. Our structured approach ensures the right supplier is selected for each requirement and integrated effectively into the delivery team.

Our subcontracting processes focus on robust supplier identification and assessment, clear definition of scope, appropriate flow-down of contractual terms and conditions, and proactive risk management. All subcontractors are subject to proportionate commercial and technical due diligence to ensure they meet our standards for security, quality and delivery, enabling us to deliver outcomes on time, within budget and to the required quality.



Resourcing

Frazer-Nash employs over **1,500 technical specialists** across all grades, from **Follow to Set Strategy**, providing depth, continuity and scalability across a wide range of disciplines, backgrounds and experience levels.

To support agile and flexible delivery, our people are organised into defined **technical delivery areas** (including Information Systems, Cyber, Modelling and Software), which are deployed across multiple sectors such as central and local government, policing, health and energy. This structure, combined with strong portfolio, programme and project management (P3M), enables us to actively monitor demand and adapt resourcing throughout the project lifecycle.

We deliver complex requirements efficiently, consistently and at pace by forming tailored, multi-disciplinary teams led by a single accountable Project Manager.

Our consultants regularly work across different sectors, enabling us to cross-pollinate ideas, tools and best practice between domains. Drawing on in-house expertise, such as information security and human factors, we ensure effective and responsive delivery for every client.



Our Commercial Approach

Frazer-Nash adopts a flexible and transparent commercial approach to ensure best value and a model that aligns to each client's specific requirements. We collaborate with customers to clearly define the scope of services and agree a commercial structure that is predictable, proportionate and aligned to your required outcomes and effective delivery.

Depending on the requirement, this may include a **fixed-price model for clearly defined scopes**, or **time and materials using agreed day rates** where flexibility is required to accommodate evolving needs.

For longer-term or ongoing service requirements, and where we have control over resource flexibility, we can also offer a **single blended day rate** covering a range of grades. This provides simplicity, transparency and ease of management while maintaining access to the appropriate skills at the right time.

Next Steps

To discuss your requirements in more detail or request an order for services, please contact ccs@fnc.co.uk

