

Portfolio, Programme and Project Management (P3M)

Service Category: Set Up and Migration, Cloud Support Services

About Our Service

Frazer-Nash's P3M service tackles the complex management challenges linked with business delivery using the cloud. We help you manage and mitigate the risks through the development of coherent and integrated P3M methodologies, combined with technology and operational leadership to deliver appropriately managed business outcomes for vendor or hybrid cloud environments.



Service Features

Portfolio, programme, project management for cloud services including support functions

APM and Agile pragmatically applied by qualified and experienced staff

Investment decision support: independent advice on cloud choices

Technology decision support: independent advice on appropriate applications and platforms

Risk management: quantitative assessment to mitigate risks

Innovation: commercialise new technology, develop ideas to provide commercial return

Strategic supply chain management to support procurement activities

Effective and accurate project performance reporting, bespoke KPI dashboards

Advisory services to ensure your projects deliver required outcomes

Delivery of benefits: definition, quantification and assured delivery of benefits

Service Benefits

**Robust delivery of
cloud service
programmes**

**Our team helps you
embed project
delivery excellence**

**Effective leadership
and robust planning
supports you
throughout the
project**

**Reliable progress
from strategic
question to
endorsed decision**

**Effective
management
supported through
integrated financial,
commercial and
technical
information**

**Increased
confidence in
output delivery**

**Effective risk
mitigation ensures
control and visibility
of risk**

**Streamlined
projects minimise
cost and ensure
effective allocation
of resource**

**Ability to
rehabilitate failing
programmes and
projects**

**Leadership and
change
management teams
have access to
wider expertise**

Detailed Service Definition

Across your enterprise systems, Frazer-Nash will work with you to deliver project, programme and portfolio management (P3M) relevant to cloud projects, including initial scoping, design, delivery and assurance of change requirements whether these are using applications, hosting or both.

Our service will help at all stages of the P3M lifecycle, whether at strategic and organisational decision-making, programme and project implementation, detailed project controls or engineering understanding. The level of service provided will be in line with the scale and scope of the challenge you face. In addition to P3M, we provide project support, project support functions and project support office (PSO) functions across a wide range of project domains for all cloud-based projects. Within the boundaries of enterprise engineering, we use systems engineering approaches and systems thinking to provide advice within an engineering context.

Detailed Service Definition

Our P3M service will be shaped to include appropriate elements to meet your need and can include:

- Organisational improvement
- Organisational design e.g. target operating model (TOM)
- Organisational change
- Capability enhancement
- P3M toolset selection
- Portfolio definition, governance and skill-set analysis
- P3M3 assessments as part of our Axelos Accredited Assessor status
- Programme or project rehabilitation
- System of systems analysis of dependences/ benefits
- Organisational life extension
- Operation and operating models
- Management of product development
- Management of risk, cost and schedule
- Tendering and management of competitions
- Business cases and approvals
- Proposal writing
- Cost saving
- Information management
- Documentation management and control
- Business and commercial strategy
- Lifecycle strategy
- Configuration management
- Supply chain management and improvement
- Business resilience

Why Frazer-Nash Consultancy?

Frazer-Nash Consultancy is an independent engineering and technology consultancy with over 35 years' experience delivering high-quality digital and cloud-enabled solutions. We support organisations operating in complex and regulated environments through our collaborative approach and deep expertise in digital engineering, software development and systems integration.

We are **solution and technology-agnostic**. We assess our clients' requirements and provide impartial advice and design solutions based solely on their needs. This independence enables us to select the most appropriate cloud technologies and architectures to deliver secure, resilient and value-for-money outcomes.

Our cloud solutions are informed by experience gained across multiple platforms, sectors and use cases. We combine proven engineering discipline with a strong understanding of integration and whole-system design to support and enable cloud adoption while managing risk and ensuring long-term sustainability.

Our Commitment to Quality

Frazer-Nash is committed to delivering consistently high-quality services and outputs that **often exceed customer expectations**. Quality is embedded throughout our ways of working, from engagement and communication through to delivery and assurance.

We actively monitor progress using our robust, proportionate controls, ensuring key decisions are subject to appropriate challenge. Each project is allocated a dedicated Project Manager, a Project Supervisor who independently reviews and approves monthly reports, and a Project Auditor for ongoing quality assurance.

We ensure accuracy and suitability for purpose of all deliverables, with independent verification by two reviewers. Our Quality Management System is certified to **ISO 9001 and TickITplus** (for software development), providing customers with confidence that our quality standards are externally assured and continuously maintained.

Our Security

Frazer-Nash operates robust security processes and controls suitable for handling sensitive and classified information **above OFFICIAL** up to and including **Top Secret**. Security is embedded across our people, processes and systems, ensuring information is protected throughout delivery.

We support sensitive and critical programmes across government and national infrastructure by applying strict information-segregation controls, including team separation to address security, or conflict-of-interest considerations

All 1500 staff hold **BPSS clearance as a minimum**, with the majority cleared to **SC** and over 225 consultants holding **DV clearance**.

Our IT systems are certified to **ISO 27001** and **Cyber Essentials Plus**, providing assurance that information security risks are proactively managed in line with recognised industry standards.

Our Approach to Subcontracting

Frazer-Nash primarily delivers services through our large base of permanent staff, supplementing this capability where required with trusted partner organisations to provide additional flexibility, specialist expertise and scale while retaining full delivery control.

We are experienced in engaging and managing subcontractors across the full project lifecycle, ranging from sole traders to large multinational organisations. Our structured approach ensures the right supplier is selected for each requirement and integrated effectively into the delivery team.

Our subcontracting processes focus on robust supplier identification and assessment, clear definition of scope, appropriate flow-down of contractual terms and conditions, and proactive risk management. All subcontractors are subject to proportionate commercial and technical due diligence to ensure they meet our standards for security, quality and delivery, enabling us to deliver outcomes on time, within budget and to the required quality.



Resourcing

Frazer-Nash employs over **1,500 technical specialists** across all grades, from **Follow to Set Strategy**, providing depth, continuity and scalability across a wide range of disciplines, backgrounds and experience levels.

To support agile and flexible delivery, our people are organised into defined **technical delivery areas** (including Information Systems, Cyber, Modelling and Software), which are deployed across multiple sectors such as central and local government, policing, health and energy. This structure, combined with strong portfolio, programme and project management (P3M), enables us to actively monitor demand and adapt resourcing throughout the project lifecycle.

We deliver complex requirements efficiently, consistently and at pace by forming tailored, multi-disciplinary teams led by a single accountable Project Manager.

Our consultants regularly work across different sectors, enabling us to cross-pollinate ideas, tools and best practice between domains. Drawing on in-house expertise, such as information security and human factors, we ensure effective and responsive delivery for every client.



Our Commercial Approach

Frazer-Nash adopts a flexible and transparent commercial approach to ensure best value and a model that aligns to each client's specific requirements. We collaborate with customers to clearly define the scope of services and agree a commercial structure that is predictable, proportionate and aligned to your required outcomes and effective delivery.

Depending on the requirement, this may include a **fixed-price model for clearly defined scopes**, or **time and materials using agreed day rates** where flexibility is required to accommodate evolving needs.

For longer-term or ongoing service requirements, and where we have control over resource flexibility, we can also offer a **single blended day rate** covering a range of grades. This provides simplicity, transparency and ease of management while maintaining access to the appropriate skills at the right time.

Next Steps

To discuss your requirements in more detail or request an order for services, please contact ccs@fnc.co.uk

