

Organisational Resilience to Cyber Attack

Service category: Security Services, Cloud Support Services

About Our Service

We help organisations build holistic cyber resilience by addressing people, processes and technology factors that impact their ability to withstand and recover from modern, complex cyber-attacks. This approach goes beyond traditional security measures, ensuring stronger, more adaptive and sustainable protection.



Service Features

A holistic approach to business continuity/contingency planning

Appropriate governance and effective, empowered leadership is provided

Establish reporting structures and resource availability

Ensure standards and governance are appropriate

Ensure staff have appropriate awareness and training

Timely and effective communication and knowledge sharing

Appropriate response and recovery plans which are exercised and drilled

A flexible assessment approach to enable appropriate organisational resilience

Service Benefits

Complete, holistic
resilience to cyber-
attacks for cloud-
based infrastructure

Continuity of
operations and
service delivery
during unplanned
disruption

Protection of
valuable
information and
processes assures
business advantage

Compliance with
legal and regulatory
information
obligations

Definition of
security
requirements,
processes, cultures
delivers secure
performance

Proportionate
security response to
add value and
reduce costs

Preservation of
brand value and
company reputation

Supply chain
resilience gives
clients confidence

Agile structures and
people deliver
business success
through adversity

Detailed Service Definition

The National Cybersecurity Centre (NCSC) states that cybersecurity approaches with resilience at their core are better suited to deal with the ever-growing number and complexity of cyber-attacks than traditional protective measures. It is crucial, therefore, that organisations are resilient enough to withstand and recover from cyber-attacks so that they can continue to operate critical systems.

We help organisations identify behavioural themes which are pertinent to their resilience, specifically focussing on how they can improve their resilience to cyber-attacks from a people and process perspective.

Detailed Service Definition (continued)

Use of the cloud offers many advantages to an enterprise, including resilience at every level, global reach and geographic distribution. However, it also brings the obvious risk to an organisation's information, including not having full control of its data and absolute certainty of where its data is physically stored.

Resilience service offering against cloud infrastructure

What makes Frazer-Nash's resilience offering unique is our ability to draw upon the excellence of our people across an exceptionally broad array of technical services, to identify and deliver targeted support that will contribute most effectively to an organisation's resilience and success. We apply our analysis services at the enterprise level to ensure that a solution is never applied in stove-piped isolation. We draw on expertise and experience from across a wide range of market sectors (both public and private).

Key services

We offer a wide range of technical services in the areas of systems engineering, systems assurance, systems technology and simulation and modelling that, separately or in combination, can provide an enterprise with the confidence of greater resilience. We consider organisational resilience holistically, specifically the influence or impact people and processes have on it. We support organisations in ensuring all elements are optimal with regard to their resilience from a cyber-attack.

Why Frazer-Nash Consultancy?

Frazer-Nash Consultancy is an independent engineering and technology consultancy with over 35 years' experience delivering high-quality digital and cloud-enabled solutions. We support organisations operating in complex and regulated environments through our collaborative approach and deep expertise in digital engineering, software development and systems integration.

We are **solution and technology-agnostic**. We assess our clients' requirements and provide impartial advice and design solutions based solely on their needs. This independence enables us to select the most appropriate cloud technologies and architectures to deliver secure, resilient and value-for-money outcomes.

Our cloud solutions are informed by experience gained across multiple platforms, sectors and use cases. We combine proven engineering discipline with a strong understanding of integration and whole-system design to support and enable cloud adoption while managing risk and ensuring long-term sustainability.

Our Commitment to Quality

Frazer-Nash is committed to delivering consistently high-quality services and outputs that **often exceed customer expectations**. Quality is embedded throughout our ways of working, from engagement and communication through to delivery and assurance.

We actively monitor progress using our robust, proportionate controls, ensuring key decisions are subject to appropriate challenge. Each project is allocated a dedicated Project Manager, a Project Supervisor who independently reviews and approves monthly reports, and a Project Auditor for ongoing quality assurance.

We ensure accuracy and suitability for purpose of all deliverables, with independent verification by two reviewers. Our Quality Management System is certified to **ISO 9001 and TickITplus** (for software development), providing customers with confidence that our quality standards are externally assured and continuously maintained.

Our Security

Frazer-Nash operates robust security processes and controls suitable for handling sensitive and classified information **above OFFICIAL** up to and including **Top Secret**. Security is embedded across our people, processes and systems, ensuring information is protected throughout delivery.

We support sensitive and critical programmes across government and national infrastructure by applying strict information-segregation controls, including team separation to address security, or conflict-of-interest considerations

All 1500 staff hold **BPSS clearance as a minimum**, with the majority cleared to **SC** and over 225 consultants holding **DV clearance**.

Our IT systems are certified to **ISO 27001 and Cyber Essentials Plus**, providing assurance that information security risks are proactively managed in line with recognised industry standards.

Our Approach to Subcontracting

Frazer-Nash primarily delivers services through our large base of permanent staff, supplementing this capability where required with trusted partner organisations to provide additional flexibility, specialist expertise and scale while retaining full delivery control.

We are experienced in engaging and managing subcontractors across the full project lifecycle, ranging from sole traders to large multinational organisations. Our structured approach ensures the right supplier is selected for each requirement and integrated effectively into the delivery team.

Our subcontracting processes focus on robust supplier identification and assessment, clear definition of scope, appropriate flow-down of contractual terms and conditions, and proactive risk management. All subcontractors are subject to proportionate commercial and technical due diligence to ensure they meet our standards for security, quality and delivery, enabling us to deliver outcomes on time, within budget and to the required quality.



Resourcing

Frazer-Nash employs over **1,500 technical specialists** across all grades, from **Follow to Set Strategy**, providing depth, continuity and scalability across a wide range of disciplines, backgrounds and experience levels.

To support agile and flexible delivery, our people are organised into defined **technical delivery areas** (including Information Systems, Cyber, Modelling and Software), which are deployed across multiple sectors such as central and local government, policing, health and energy. This structure, combined with strong portfolio, programme and project management (P3M), enables us to actively monitor demand and adapt resourcing throughout the project lifecycle.

We deliver complex requirements efficiently, consistently and at pace by forming tailored, multi-disciplinary teams led by a single accountable Project Manager.

Our consultants regularly work across different sectors, enabling us to cross-pollinate ideas, tools and best practice between domains. Drawing on in-house expertise, such as information security and human factors, we ensure effective and responsive delivery for every client.



Our Commercial Approach

Frazer-Nash adopts a flexible and transparent commercial approach to ensure best value and a model that aligns to each client's specific requirements. We collaborate with customers to clearly define the scope of services and agree a commercial structure that is predictable, proportionate and aligned to your required outcomes and effective delivery.

Depending on the requirement, this may include a **fixed-price model for clearly defined scopes**, or **time and materials using agreed day rates** where flexibility is required to accommodate evolving needs.

For longer-term or ongoing service requirements, and where we have control over resource flexibility, we can also offer a **single blended day rate** covering a range of grades. This provides simplicity, transparency and ease of management while maintaining access to the appropriate skills at the right time.

Next Steps

To discuss your requirements in more detail or request an order for services, please contact ccs@fnc.co.uk

