



G-Cloud Oracle Support Pricing Document



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1 Pricing

1.1 Oracle Database Support package pricing

The following pricing applies to Oracle database Support packages. There are no set-up fees or any other hidden costs associated with the services offered. We impose no limits on service usage and apply no "fair usage" constraints.

Full service scope for this package 'Service Definition Document for G-Cloud Oracle Cloud Support - Pro DBA' document

	Price
proSAFE support package (9am-5pm, Mon-Fri, 2 live databases)	£495 + VAT per month
proSURE support package (8am-6pm, Mon-Fri, 2 live databases)	£625 + VAT per month
proSURE24 support package (24/7, 2 live databases, all test/dev/standby)	£1,595 + VAT per month
proSECURE support package (8am-6pm, Mon-Fri, 2 live databases, all test/dev/standby databases, patching, out-of-hours scheduled maintenance)	£1055 + VAT per month
proSECURE24 support package (24x7, 2 live databases, all test/dev/standby databases, patching, out-of-hours scheduled maintenance)	£1995 + VAT per month

1.2 Volume Discounts for Oracle Support packages

Significant discounts are available for clients with multiple environments.

Please contact us for more details.

1.3 Combination Discounts

Discounts are available for customers who buy multiple services. Please contact us with details of your requirement for a quote.

1.4 Education and Research Pricing

Discounts are available to educational and non-educational customers for educational-related services (starting at 10% discount for our lowest-cost service). Please contact us with details of your requirement for a quote. Similar discount structures are also available to research customers.

1.5 Unit Based Pricing

Pricing within this document applies per month for the volume of environments described

1.6 Sector Pricing

Pricing within this document applies to all sectors.

1.7 Resource Based Pricing

Pricing for resource based services can be found in our separate SFIA (Skills For the Information Age) Rate Card document.