

# Fund Disbursement Solution

Solution overview

---

## Trusted Services

G-Cloud 15 customer-facing document

# Simplify public action, amplify impact.

For over 15 years, we have supported ministries, local authorities, and public agencies in the design and deployment of aid solutions, with a continuous focus on ethics, compliance, and impact.

## Our sovereign end-to-end platform

Our Targeted Aid Platform streamlines multi-program distribution to households across employment, training, family support, and social inclusion initiatives. It combines outsourcing benefits — technical expertise, maintenance, and security — with an open, hosting-agnostic architecture that preserves sovereignty.

## Outsourced operations, retained sovereignty

You delegate operational complexity while retaining full control over your data, business rules, and technology strategy. The platform delivers end-to-end traceability across the beneficiary journey, helping to ensure transparency, efficiency, and accountability.

# A single platform.

Tailored to your rules and designed for sovereignty.

Public sector expertise by your side.

## Governance & control

Comprehensive needs assessment covering target populations, eligibility matrices, operational timelines, and regulatory requirements.

Clear governance framework, operational dashboards, implementation support, and stakeholder training.

## Security & compliance

Infrastructure aligned with data-protection standards and public-sector regulations.

Security audits, access management, encryption, and complete audit logs for forensic review and compliance verification.

## Flexibility & sovereignty

Infrastructure-agnostic deployment; your data can be hosted where you decide. Modular technology avoids vendor lock-in and supports e-vouchers, bank transfers, prepaid cards, and physical office distribution.

## Measurable impact

Track population coverage, payment speed, usage rates, geographic equity, and cost-per-beneficiary metrics. Automated reporting and territorial analysis support continuous optimisation and transparent decision-making.

# Main features.

## Unified programme & beneficiary management

A single control centre for beneficiaries, merchants, eligibility rules, and funding cycles — with real-time programme visibility, automated decision workflows, and reduced administrative overhead.

## Multi-channel issuance & adaptive distribution

Deploy aid across paper, prepaid cards, web portals, and mobile wallets. Each channel can be adapted to beneficiary demographics and territorial infrastructure, supporting equitable access.

## Integrated payment engine

A single payment engine supports housing, mobility, health, and social-allocation aid without system silos. It provides a consistent beneficiary experience and unified operator controls.

## Enterprise-grade security & real-time settlement

Authorisation, settlement, and real-time reconciliation across a sovereign network, with payment integrity, end-to-end auditability, sub-second transaction processing, and native treasury-system integration.

# Implementation roadmap.

From assessment to continuous optimisation.

## Phase 1: Assessment & governance design

Comprehensive needs analysis, stakeholder interviews, roadmap definition, functional governance framework, and technology strategy validated with leadership.

## Phase 2: Solution design (3–4 weeks)

Secure-architecture blueprints, data-protection standards, functional prototypes, and user-acceptance procedures.

## Phase 3: Secure deployment

Legacy-system integration, end-to-end security testing including penetration and vulnerability scans, role-based user training, and rollout with rollback procedures.

## Phase 4: Operations & continuous improvement

24/7 monitoring with 99.99% SLA, incident response, ITIL-aligned operational processes, monthly performance reviews, and quarterly platform-evolution planning.

# Unified platform, unlimited aid types

## Food aid

Food vouchers, organic baskets, partner-retailer networks, consumption tracking, document flows, and nutritional tracking.

## Mobility aid

Transport tickets, fuel, maintenance, sustainable mobility, and distribution through partners.

## Housing aid

Access support, maintenance and renovation support, with direct payment to landlords or beneficiaries.

## Health aid

Health vouchers, prosthetics, medications, enhanced privacy, and professional partnerships.

## Social allocations

Family allowances, minimum income, emergency aid, multi-channel distribution, and built-in fraud prevention.

## Education aid

Scholarships, school materials, meals, income-threshold management, and academic-calendar integration.

# References

The following examples illustrate the scope of the fund-disbursement programmes described in the supplied material.

## **ANCV — Agency for Holiday Vouchers**

End-to-end digital transformation of the Holiday Voucher ecosystem. The programme supports up to 1.9 million beneficiaries annually and covers platform delivery, mobile applications, hosting, operations, security maintenance, and first-level support.

## **ASP — Energy Voucher**

Targeted financial support for households below defined income thresholds to help cover energy costs. The programme uses automated eligibility verification and dynamic household-composition analysis to support accurate, equitable distribution.

# ANCV — Agency for Holiday Vouchers (France)

Since 2018, Magellan has architected and operated the end-to-end digital transformation of ANCV's Holiday Voucher ecosystem, serving up to 1.9 million beneficiaries annually.

Holiday Vouchers are a payment solution used to fund holidays, restaurants, and leisure activities, helping to facilitate access to holidays for many people in France.

## Our mandate

- End-to-end platform development, deployment, and 24/7 operational management of the dematerialised voucher system.
- Design and development of the solution and iOS/Android mobile applications.
- Updates, ongoing maintenance, improvements, infrastructure security, and first-level support.
- SecNumCloud hosting for digital sovereignty.

**€305M in Holiday Vouchers issued annually**

**1.9M beneficiaries**

# ASP — Energy Voucher (France)

For over a decade, Magellan has designed, deployed, and continuously operated the Energy Voucher platform to support vulnerable populations.

The programme provides targeted financial support to households below income thresholds to cover energy costs, including electricity, gas, and biomass heating. Eligibility is determined through automated verification against tax-authority data and dynamic household-composition analysis.

## Key commitments

- Design and development of the solution and iOS/Android mobile applications.
- Updates, ongoing maintenance, improvements, and operational and security maintenance of the infrastructure.
- SecNumCloud hosting for digital sovereignty and first-level support available 24/7/365.

**3.5M vouchers per year**

**5.6M beneficiaries**

# Our differentiators

**As an established government-technology partner with more than 30 years of public-sector experience, Magellan leads mission-critical programmes where operational reliability and data confidentiality are non-negotiable.**

Magellan combines secure public-sector delivery with modern cloud architecture, ISO 27001 compliance, and sovereign hosting capabilities to support data protection and operational resilience.

## End-to-end programme ownership

We design, deploy, operate, and evolve the platform — reducing hand-offs, strengthening accountability, and aligning delivery with strategic objectives.

## Sovereignty by design

Your data, rules, and infrastructure remain under your control. The approach supports data residency, API and business-logic control, and an offboarding process defined from the start.

## Operational excellence

Hosting options can be provided in sovereign data centres, public clouds, or your own infrastructure, with service performance, monitoring, and security controls aligned to requirements.

## Resilience and continuity

Monitoring centres support high-availability service levels and ITIL-aligned management of incidents and changes, supported by business-continuity planning.

# Certifications, standards, and the team

## Certifications & standards

- Standard public-sector certifications, including ISO 27001 and ISO 9001.
- Data-protection compliance, including GDPR in the EU.
- Ability to obtain specific certifications where required.
- Auditable by competent authorities.

## The team

Public-sector business consultants, infrastructure architects, senior developers, and dedicated support — a complete chain of expertise.