

Crown
Commercial
Service
Supplier



nine23

The High Assurance MSP

Platform FLEX

UK Sovereign Hosting Platform

SERVICE DEFINITION

nine23.co.uk

Service Definition

Platform FLEX is Nine23's fully owned and fully managed UK-Sovereign Private Cloud, purpose-built to meet the UK Public Sector's most stringent security, compliance, and operational requirements. Platform FLEX guarantees that all data, infrastructure, and operational control remain exclusively within the United Kingdom - delivering a level of national data sovereignty, assurance, and accountability that overseas providers cannot match.

Designed for organisations operating in regulated, sensitive, and mission-critical environments, Platform FLEX provides a dedicated, single-tenant private cloud engineered to support workloads from OFFICIAL-SENSITIVE through to SECRET. Hosted in FSC/PASF-accredited UK datacentres and aligned with national and NCSC security standards, it gives government, policing, defence, and national-security organisations a secure, compliant, and resilient platform for critical operations.

Platform FLEX is operated solely by SC and NPPV3-cleared UK personnel, ensuring that sensitive workloads are never handled by offshore or non-cleared teams. This sovereign, accredited, and security-cleared operating model provides unmatched trust and assurance, enabling public-sector organisations to meet the highest levels of regulatory, operational, and national-security compliance while accelerating secure digital transformation.

Service Features

- Fully UK-owned, UK-operated and UK-hosted private cloud ensuring complete national data sovereignty.
- Delivered from secure UK datacentres accredited to ISO and national security standards.
- Built to Secure-by-Design principles with strong boundary protection to reduce cyber risk.
- Pre-accredited high-assurance environments enabling rapid, compliant deployment.
- Secure interoperability with PSN, LECN, HSCN, PNN, RLI/ALI and LEDS.
- Enables compliant, protected interconnectivity across private, hybrid and corporate environments.
- Operated exclusively by UK security-cleared personnel with full lifecycle management.
- Geo-redundant UK datacentres providing continuity, backup and disaster recovery.
- Supports virtualised, containerised and monolithic application hosting.
- Enables frontline and remote staff to securely access and update information anywhere.

Service Benefits

- All data, infrastructure and operations remain fully UK-owned, UK-hosted and UK-controlled.
- Hosted in accredited UK datacentres with NCSC-aligned secure-by-design architecture.
- Pre-accredited connectivity to PSN, LECN, HSCN, RLI and other national networks.
- Managed exclusively by SC/NPPV3-cleared UK personnel for trusted assurance.
- Pre-accredited environments reduce time, cost and risk for secure service rollout.
- Geo-redundant UK datacentres ensure continuity, DR, and high availability.
- Enables secure real-time access for frontline and remote staff.
- Supports legacy, virtualised and cloud-native applications.
- Enables seamless multi-agency data sharing and collaboration.
- Fully managed service removes the need for internal secure-cloud expertise.

Problems Solved

The UK Public Sector requires absolute confidence that sensitive and mission-critical data is protected within a truly sovereign, high-assurance environment. Platform FLEX delivers this by being fully UK-owned, UK-operated, and UK-hosted, ensuring all data, infrastructure, and operational control remain exclusively under UK jurisdiction.

Hosted within FSC/PASF-accredited UK datacentres and aligned to national security standards, Platform FLEX provides a secure, compliant foundation for OFFICIAL-SENSITIVE to SECRET workloads. Operated solely by security-cleared UK personnel, it offers government organisations unmatched assurance, resilience, and sovereignty.

Outcomes

- Ensures all sensitive and protectively marked information remains fully within UK jurisdiction, strengthening trust, compliance, and assurance.
- Provides a high-assurance, secure-by-design environment that materially reduces cyber risk for public-sector operations.
- Pre-accredited, high-assurance environments reduce deployment delays, risk, and accreditation burden.
- Enables compliant, secure data sharing across government, policing, defence, and emergency services.
- Enables real-time access, updates, and information sharing, improving decision-making and operational responsiveness.
- Geo-redundant UK datacentres provide resilience, disaster recovery, and always-on service availability.

- Fully managed by UK security-cleared personnel, reducing pressure on internal IT and security teams.
- Simple pricing models reduce financial uncertainty and lower total cost of ownership.
- Supports virtualised, monolithic, and containerised workloads for secure application migration.
- Provides a sovereign, accredited environment aligned to national security and regulatory requirements.

What Nine23 Do & Why

Nine23 is a veteran-owned **UK Sovereign, High-Assurance Managed Service Provider (MSP)** delivering cyber secure, resilient digital services for mission-critical operations.

Our service offerings include:

- InfoSec Advisory and Assurance
- Private/Hybrid Cloud
- Secure Collaboration
- Interoperability

Our solutions are built to meet the most stringent regulatory compliance requirements and are fully aligned with NCSC/DSIT guidance and Secure by Design principles. We enable individuals and organisations to operate with confidence, security and compliance.

Who Nine23 Work With

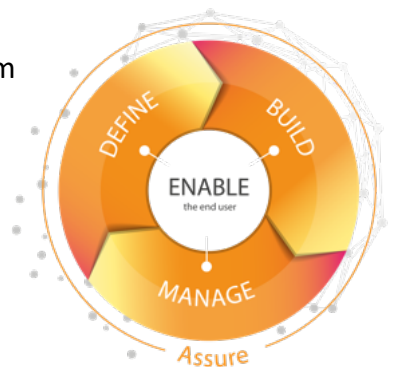
Nine23 delivers exceptional services to Discerning Clients in **UK Regulated Sectors who handle protectively marked data at above OFFICIAL**. We enable the HM Government, National Security and Public Safety, Defence Industry and their supply chains to collaborate and interoperate with simplicity, without ever compromising on security.

We have demonstrated significant achievements in difficult to break into sectors and have a stellar list of clients which demonstrates our credibility.

How Nine23 Work

Our Model

Our operating model builds security, usability, and compliance in from day one, so your technology, people, and processes work seamlessly together. As cyber threats evolve, so do we – keeping your users secure, empowered, and productive through continuous improvement, user-focused design, and UK sovereign solutions that meet national security standards.



Define - Your Problem

We understand information security and assurance as a business enabler, not a constraint. Our experts will conduct a comprehensive discovery phase to assess current capabilities and risks, define key security objectives, compliance standards, and end-user requirements, and develop a clear roadmap that enables digital transformation with high assurance at its core.

Build - Your Solution

We combine the best technology from the best vendors to create an environment that enables individuals to work together effectively and securely. Leveraging trust, innovation, and a depth of sector experience to provide collaboration and interoperability.

Manage - Your Service

We deliver high assurance and resilient managed services that enable seamless interoperability for teams to access the data and applications they need to work collaboratively. Our managed services include:

- 24/7 monitoring, proactive risk management, and compliance assurance
- Threat detection, response, and continuous security improvements
- A transparent Service Level Agreement (SLA) ensuring clear accountability

Why Choose Nine23?

Enabling the end user is the heart of everything we do, empowering them to work with the same simplicity and usability they expect at home, without ever compromising on security.

We are **trusted, proven experts with a strong track record** of delivering nationally accredited, user-focused solutions in complex and highly regulated environments.

We deliver high assurance solutions **accredited for use at OFFICIAL (including SENSITIVE and other caveats) through to SECRET**, meeting the most stringent cyber security

requirements. As a fully UK-owned and operated company, with all staff, infrastructure, and data located in the UK, we provide genuine **100% UK data sovereignty**.

Above all, we are **refreshingly honest**. Building long-term relationships through transparency and integrity, with no jargon or hidden risks, just secure solutions that deliver real operational value.

