

Crown
Commercial
Service
Supplier

The logo for nine23 features a white Wi-Fi symbol above the word "nine23" in a bold, lowercase sans-serif font. The background is a dark, abstract image with a network of white lines and dots, and a blurred laptop keyboard. A stylized padlock icon is visible on the right side.

nine23

The High Assurance MSP

G-CLOUD
PRICING

nine23.co.uk

Introduction

Nine23 aim to supply a simple pricing model to fit the requirements and ultimately enable the end-user. In delivering our services we have the ability to use any number of our G-Cloud services either individually or combined. This flexibility is key to delivering the right solution to your organisation, examples of solutions we have supplied are below. Each solution may consist of Cloud Hosting, and / or Software and / or Services.

We provide comprehensive enterprise IT services and with our Nine23 owned secure private cloud infrastructure - Platform FLEX with optional components we serve a wide range of needs, risks, and operational factors. These can vary from small, simple implementations to complex configurations covering many users with disparate needs.

So that we provide the most economic pricing, many services are gauged on usage parameters and variables, including volume discounts. In the static pages that follows it is difficult to provide a dynamic price calculator that takes all of these variables into account, although we have provided pricing for every component and service.

Sensibly, the GDS Buyers' Guide [<https://www.gov.uk/guidance/g-cloud-buyers-guide#what-to-do-if-you-have-a-question-for-the-suppliers>] actively encourages buyers to contact suppliers in these circumstances to allow us to provide the necessary clarity on pricing, to which we would welcome clarification questions.

Please do not hesitate to contact us at: gcloud@nine23.co.uk or 023 8202 0300. We want to make the assessment of our service as simple and frictionless as possible, and this is fully permitted under the procurement guidelines. We look forward to hearing from you.

Service Catalogue

All prices are exclusive of VAT.

The Nine23 services portfolio is built upon our UK Sovereign Private Cloud infrastructure, FLEX, offering both standalone components for application hosting, IaaS and PaaS dependent on specific use cases.

Packaged service offerings such as LynX collaborative services and associated secure File Share are available as fixed priced services, shown in the tables below.

For infrastructure services above OFFICIAL, including FLEX Sentinel and LynX MESH services, the pricing is indicative of baseline services that include the core components and associated managed services; but customers should discuss their specific requirements with Nine23 to determine the right components necessary to achieve the desired outcomes.

Infrastructure (IaaS) and Platform as a Service (PaaS) (Lot 1a)			
Service Name	Setup Price	Monthly Service Charge	Notes
Managed UK Sovereign Private Cloud (Platform FLEX) – OFFICIAL (SENSITIVE).	£17,500	£1,200	Price is indication of baseline service. See Notes: 2,4,5
Managed Colocation Services (OFFICIAL)	POA	POA	Pricing is based on number of racks and power requirement. See Notes: 2,4,5
FLEX Pulse - UK Sovereign Secure Disaster Recovery (DR) as a Service (DRaaS)	£12,800	£150	Varied by storage volumes, resilience tier, retention periods and RPOs. Price is indication of baseline service. See Notes: 2,4,5
FLEX Pulse - Sovereign Secure Backup as a Service (BaaS) – baseline price, varied by storage volumes, resilience tier, retention periods and RPOs. Price is indication of baseline service.	£12,800	£150	Varied by storage volumes, resilience tier, retention periods and RPOs. Price is indication of baseline service. See Notes: 2,4,5

Infrastructure (IaaS) and Platform as a Service (PaaS) (Lot 1a)			
FLEX Pulse - UK Sovereign Business Continuity as a Service. baseline price, varied by storage volumes, resilience tier, retention periods and RPOs. Price is indication of baseline service.	£12,800	£150	Varied by storage volumes, resilience tier, retention periods and RPOs. Price is indication of baseline service. See Notes: 2,4,5

Infrastructure (IaaS) and Platform as a Service (PaaS) above OFFICIAL (Lot 1b)			
Service Name	Setup Price	Monthly Service Charge	Notes
LynX MESH (per deployed Node)	£25,000 per site	£1500	Min of 2 Nodes See Notes: 2,4,5,6
LynX MESH – Managed Service (for up-to 4 nodes deployed between up to 4 organisations.		£8,500	See Notes: 2,4,5,6
LynX MESH – Managed Service per additional Organisation		£2,000	See Notes: 2,4,5,6
FLEX Sentinel	POA	POA	See Notes: 2,4,5,6
FLEX Sentinel PULSE	POA	POA	See Notes: 2,4,5,6
Managed Colocation Services (AO)	POA	POA	Pricing is based on number of racks and power requirement.

Cloud Software (Lot 2a)			
Description	Setup Price	Monthly Service Charge	Notes
Lynx – Secure Email collaboration - Service Take-on and Approval to Operate (Small user Group) – Baseline Resilience Level	£12,500		Up to 10 Users. Excludes M365 licensing

Cloud Software (Lot 2a)			
LynX – Secure Email collaboration - Service Take-on and Approval to Operate (Large user Group). Baseline Resilience Level	£25,000	1	Up to 250 Users. Excludes M365 licensing
LynX – Secure Email collaboration - Service Take-on and Approval to Operate (Enterprise user Group). Baseline Resilience Level	POA	1	Over 1000 Users. Excludes M365 licensing
LynX Assurance Service Provision (Up to 10 users)		£1,200	Minimum 12 month term
LynX Assurance Service Provision (Up to 250 users)		£3,500	Minimum 12 month term
LynX Assurance Service Provision (Over 1000 users)		POA	Minimum 12 month term
FLEX Pathway – Core service Onboarding – single network service (10Mb connection)	£7,700		See Notes 1,2,4,5
FLEX Pathway – Core Managed Service – single Internet only network service (10Mb connection)		£4,200	Minimum 12 month term. See Notes 1,2,4,5
FLEX Pathway - LECN bandwidth		£590	Per 10 Mb Subject to Home Office approval and PDS TPAP. See Notes 1,2,4,5
FLEX Pathway - PSN bandwidth		£310	Per 10 Mb Subject to PSN code of connection. See Notes 1,2,4,5
FLEX Pathway - HSCN bandwidth		£310	Per 10 Mb Subject to NHS Digital Code of Connection. See Notes 1,2,4,5
FLEX Pathway - RLI bandwidth		£305	Per Mb Subject to MoD GC connection approval. See Notes 1,2,4,5
FLEX Pathway – Internet bandwidth – including ZTNA and LIG3		£7.50	Per Mb. See Notes 1,2,4,5

Cloud Software (SaaS) Lot 2a – Arqit Encryption Intelligence			
Description	Ref	Unit Price / License(s)	Quantity
Encryption Intelligence - Private Cloud, 1-Year Subscription Licence (Single Tenant, Integrated Probe - 1Gbps max throughput cap), Basic Support Tier Included	S-GC-AEI-CC-1Y-1P1G	£95,000	1 Year
Encryption Intelligence - Virtual Network Probe, 1-Year Subscription Licence (1Gbps max throughput cap), Basic Support Tier Included	S-GC-AEI-PRB-1Y-1G	£3,800	Per Probe (1Gb throughput)
Encryption Intelligence - Virtual Network Probe, 1-Year Subscription Licence (5Gbps max throughput cap), Basic Support Tier Included	S-GC-AEI-PRB-1Y-5G	£7,600	Per Probe (5Gb throughput)

The Encryption Intelligence SaaS product has the following main components, both of which are required for correct functioning of the product:

1. A dedicated tenancy of the Arqit Encryption Intelligence Cloud platform on the Nine23 FLEX private cloud. The Encryption Intelligence SaaS product collects real data from the organisation network, providing deep insights into the use of encryption technologies.
2. Depending upon the data volumes and number of device licenses, there may be additional costs for the FLEX private cloud platform where UK Sovereignty is required.
3. One or more Data Collection Probes deployed in the organisation. The data collection and analysis probes collect, analyse, and forward the data which allows the organisation to gain actionable insights into encryption usage and risk. Probes are downloaded from the Cloud platform and installed as virtual appliances in an appropriate virtualisation environment.
4. The Arqit team will work with the Buyer to design an appropriate data collection deployment with the necessary number and type of Probes.

Cloud Software (SaaS) Lot 2a – Arqit Symmetric Key Agreement (SKA) Platform			
Description	Ref	Unit Price / License(s)	Quantity

Cloud Software (SaaS) Lot 2a – Arqit Symmetric Key Agreement (SKA) Platform			
SKA-CC Private Cloud, 1-Year Subscription Licence (Multi-Tenant, 10 EP cap), Basic Support Tier Included	S-GC-SKA-CC-1Y-DEC10	£100,000	1
SKA Private Cloud, 1 Year Subscription Licence, Endpoint Tier 1 (single use device such as a small IOT device). Basic Support Tier Included	S-GC-SKA-1Y-EP1	£50 per device	Minimum, of 1000
SKA Private Cloud, 1 Year Subscription Licence, Endpoint Tier 2 (Smart Device such as smart phone or OEM Entry-level Device). Basic Support Tier Included	S-GC-SKA-1Y-EP2	£550 per device	Minimum, of 100
SKA Private Cloud, 1 Year Subscription Licence, Endpoint Tier 3 (OEM Security Device such as a tablet, PC, Mid-Range-1 OEM Security Device). Basic Support Tier Included	S-GC-SKA-1Y-EP3	£910 per device	Minimum, of 50
SKA Private Cloud, 1 Year Subscription Licence, Endpoint Tier 4 (Mid-Range-2 OEM Security Device throughput up to 1Gb/s). Basic Support Tier Included	S-GC-SKA-1Y-EP4	£1,100 per device	Minimum, of 50
SKA Private Cloud, 1 Year Subscription Licence, Endpoint Tier 5 (Cloud / Application Gateway, OEM High-End-1 throughput up to 5Gb/s). Basic Support Tier Included	SGC-SKA-1Y-EP5	£2,500 per device	Minimum, of 20
SKA Private Cloud, 1 Year Subscription Licence, Endpoint Tier 6 (Cloud / Application Gateway, OEM High-End-2 throughput up to 10Gb/s). Basic Support Tier Included	SGC-SKA-1Y-EP6	£4,000 per device	Minimum, of 10
SKA Private Cloud, 1 Year Subscription Licence, Endpoint Tier 7 (Cloud / Application Gateway, OEM High-End-3 throughput up to 25Gb/s). Basic Support Tier Included	S-GC-SKA-1Y-EP7	£8,000 per device	Minimum, of 6

Cloud Software (SaaS) Lot 2a – Arqit Symmetric Key Agreement (SKA) Platform			
SKA Private Cloud, 1 Year Subscription Licence, Endpoint Tier 6 (Application Service Mesh Gateway, OEM High-End-4 throughput up to 120Gb/s). Basic Support Tier Included	S-GC-SKA-1Y-EP8	£25,000 per device	Minimum, of 2

Arqit's SKA-Platform Central Controller (SKA-CC), hosted in the Nine23 UK Sovereign Platform FLEX, enables the deployment of a multi-tenant key management solution in virtualised data centre environments to facilitate the delivery of automated and scalable quantum-safe network services across thousands of endpoints, built on a foundation of high-grade encryption security.

Cloud Software (Lot 2b)			
Description	Setup Price	Monthly Service Charge	Notes
Lynx – Defence Supply Change Collaboration - Service Take-on and Approval to Operate (Small user Group) – Baseline Resilience Level	£12,500		Up to 10 Users. Excludes M365 licensing
LynX – Defence Supply Change Collaboration - collaboration - Service Take-on and Approval to Operate (Large user Group). Baseline Resilience Level	£25,000	1	Up to 250 Users. Excludes M365 licensing
LynX – Defence Supply Change Collaboration - collaboration - Service Take-on and Approval to Operate (Enterprise user Group). Baseline Resilience Level	POA	1	Over 1000 Users. Excludes M365 licensing
LynX Defence Supply Change Collaboration - Assurance Service Provision (Up to 10 users)		£1,200	Minimum 12 month term
LynX Defence Supply Change Collaboration - Assurance Service Provision (Up to 250 users)		£3,500	Minimum 12 month term

LynX A Defence Supply Change Collaboration - Assurance Service Provision (Over 1000 users)		POA.	Minimum 12 month term
Lynx – End Point Device Management (remote) – 10 Devices		£500	
LynX – On premise Support (UK Mainland) – 1 day onsite per month		£825	Additional days per month – rate can be agreed
Platform FLEX – Application Hosting	POA	POA	Dependent on Application resource requirements (CPU, RAM, Storage, number of VMs, Databases) See Notes: 2,4,5
LynX- Secure FileShare: Service Take-on and Approval to Operate (UK Sovereign Hosted – FLEX)	£16,550		1TB Data Storage included. User licenses are additional. See Notes: 2,4,5
LynX- Secure FileShare: up to 10 Users - 1 TB Storage included, Internet Connectivity included		£1,250	See Notes: 2,4,5
LynX- Secure FileShare: <i>Additional Storage 5TB (FileShare)</i>		£344	See Notes: 2,4,5
LynX- Secure FileShare: <i>Additional Users (units of 10 licenses)</i>		£214	Per additional 10 user licenses. Min 12 month term. See Notes: 2,4,5

Cloud Support (Lot 3)				
Job Role	Role Level	Nine23 Applicable Service ?	Nine23 Grade Applied	Day Rate
Business Architect	1. Trainee business architect	N	-	£ -
	2. Associate business architect	Y	Associate	£ 750.00
	3. Business architect	Y	Engineer/Architect	£ 925.00
	4. Lead business architect	Y	Lead	£ 1,750.00
Data Architect	1. Data architect	Y	Engineer/Architect	£ 925.00
	2. Senior data architect	Y	Senior	£ 1,150.00
	3. Chief data architect	Y	Principal	£ 2,500.00
Enterprise architect	1. Enterprise architect	Y	Engineer/Architect	£ 925.00
	2. Senior enterprise architect	Y	Senior	£ 1,150.00
	3. Lead enterprise architect	Y	Lead	£ 1,750.00
	4. Principal enterprise architect	Y	Principal	£ 2,500.00
Network architect	1. Associate network architect	Y	Associate	£ 750.00
	2. Network architect	Y	Engineer/Architect	£ 925.00
	3. Lead network architect	Y	Lead	£ 1,750.00
Security architect	1. Security architect	Y	Engineer/Architect	£ 925.00
	2. Lead security architect	Y	Lead	£ 1,750.00
	3. Principal security architect	Y	Principal	£ 2,500.00
Solution architect	1. Associate solution architect	Y	Associate	£ 750.00
	2. Solution architect	Y	Engineer/Architect	£ 925.00
	3. Senior solution architect	Y	Senior	£ 1,150.00
	4. Lead solution architect	Y	Lead	£ 1,750.00
	5. Principal solution architect	Y	Principal	£ 2,500.00
Technical architect	1. Associate technical architect	N	-	£ -
	2. Technical architect	Y	Engineer/Architect	£ 925.00
	3. Senior technical architect	Y	Senior	£ 1,150.00
	4. Lead technical architect	Y	Lead	£ 1,750.00
	5. Principal technical architect	Y	Principal	£ 2,500.00
Chief data officer	1. Chief data officer	Y	Principal	£ 2,500.00
Chief information security officer	1. Chief information security officer	Y	Principal	£ 2,750.00
Chief technology officer	1. Chief technology officer	Y	Principal	£ 2,750.00
Cyber security audit and assurance	1. Lead cyber security audit and assurance	Y	Lead	£ 1,750.00
	2. Principal cyber security audit and assurance	Y	Principal	£ 2,500.00

Cloud Support (Lot 3)				
Job Role	Role Level	Nine23 Applicable Service ?	Nine23 Grade Applied	Day Rate
Cyber security governance and risk management	1. Associate cyber security governance and risk manager	Y	Associate	£ 750.00
	2. Lead cyber security governance and risk manager	Y	Lead	£ 1,750.00
	3. Principal cyber security governance and risk manager	Y	Principal	£ 2,500.00
Cyber security monitoring	1. Associate cyber security monitoring	Y	Associate	£ 750.00
	2. Lead cyber security monitoring	Y	Lead	£ 1,750.00
	3. Principal cyber security monitoring	Y	Principal	£ 2,500.00
Cyber security incident response	1. Associate cyber incident response	Y	Associate	£ 750.00
	2. Lead cyber security incident response	Y	Lead	£ 1,750.00
	3. Principal cyber security incident response	Y	Principal	£ 2,500.00
Cyber security vulnerability management	1. Associate cyber security vulnerability management	Y	Associate	£ 750.00
	2. Lead cyber security vulnerability management	Y	Lead	£ 1,750.00
	5. Principal cyber security vulnerability managmt.	Y	Principal	£ 2,500.00
Cyber security digital forensics	1. Associate cyber security digital forensics	Y	Associate	£ 750.00
	2. Lead cyber security digital forensics	Y	Lead	£ 1,750.00
	3. Principal cyber security digital forensics	Y	Principal	£ 2,500.00
Cyber security testing	1. Associate cyber security testing	*	Subcontractor	£ 895.00
	2. Lead cyber security penetration testing	*	Subcontractor	£ 1,500.00
	3. Principal cyber security testing	*	Subcontractor	£ 2,400.00
Cyber security secure design	1. Associate cyber security secure systems architecture and design	Y	Subcontractor	£ 895.00
	2. Lead cyber security secure systems architecture and design	Y	Lead	£ 1,750.00

Cloud Support (Lot 3)				
Job Role	Role Level	Nine23 Applicable Service ?	Nine23 Grade Applied	Day Rate
	3. Principal cyber security secure systems architecture and design	Y	Principal	£ 2,500.00
Analytics engineer	1. Trainee analytics engineer	N	-	£ -
	2. Analytics engineer	N	-	£ -
	3. Senior analytics engineer	N	-	£ -
	4. Lead analytics engineer	N	-	£ -
	5. Head of analytics engineering	N	-	£ -
Data analyst	1. Associate analyst	N	-	£ -
	2. Data analyst	Y	Engineer/Architect	£ 925.00
	3. Senior data analyst	Y	Senior	£ 1,150.00
	4. Principal data analyst	N	Principal	£ 2,500.00
Data engineer	1. Data engineer	Y	Engineer/Architect	£ 925.00
	2. Senior data engineer	Y	Senior	£ 1,150.00
	3. Lead data engineer	Y	Lead	£ 1,750.00
	4. Head of data engineering	N	Principal	£ -
Data ethicist	1. Data ethics lead	N	-	£ -
	2. Head of data ethics	N	-	£ -
Data governance manager	1. Data governance manager	Y	Senior	£ 1,150.00
	2. Lead data governance manager	Y	Lead	£ 1,750.00
	3. Head of data governance	Y	Principal	£ 2,500.00
Data scientist	1. Trainee data scientist	N	-	£ -
	2. Associate data scientist	Y	Associate	£ 750.00
	3. Data scientist	Y	Engineer/Architect	£ 925.00
	4. Principal data scientist	Y	Principal	£ 2,500.00
	5. Lead data scientist	N	-	£ -
	6. Head of data science	N	-	£ -
Machine learning engineer	1. Senior machine learning engineer	Y	Subcontractor	£ 1,200.00
	2. Lead machine learning engineer	Y	Subcontractor	£ 1,750.00
Performance analyst	1. Associate performance analyst	N	-	£ -
	2. Performance analyst	N	-	£ -
	3. Senior performance analyst	N	-	£ -
	4. Lead performance analyst	N	-	£ -
	5. Head of performance analysis	N	-	£ -

Cloud Support (Lot 3)				
Job Role	Role Level	Nine23 Applicable Service ?	Nine23 Grade Applied	Day Rate
Application operations engineer	1. Associate application operations engineer	Y	Associate	£ 750.00
	2. Application operations engineer	Y	Engineer/Architect	£ 925.00
	3. Senior application operations engineer	Y	Senior	£ 1,150.00
	4. Lead application operations engineer	Y	Lead	£ 1,750.00
	5. Principal application operations engineer	Y	Principal	£ 2,500.00
Business relationship manager	1. Business relationship manager	Y	Engineer/Architect	£ 925.00
	2. Senior business relationship manager	Y	Senior	£ 1,150.00
	3. Lead business relationship manager	Y	Lead	£ 1,750.00
Change and release manager	1. Configuration analyst	Y	Engineer/Architect	£ 925.00
	2. Change and release analyst	Y	Engineer/Architect	£ 925.00
	3. Change and release manager	Y	Senior	£ 1,150.00
Command and control centre manager	1. Operations analyst	Y	Engineer/Architect	£ 925.00
	2. Senior operations analyst	Y	Senior	£ 1,150.00
	3. Operational control manager	Y	Lead	£ 1,750.00
	4. Head of command and control	Y	Principal	£ 2,500.00
End user computing engineer	1. Associate end user computing engineer	Y	Associate	£ 750.00
	2. End user computing engineer	Y	Engineer/Architect	£ 925.00
	3. Senior end user computing engineer	Y	Senior	£ 1,150.00
	4. Lead end user computing engineer	Y	Lead	£ 1,750.00
	5. Principal end user computing engineer	Y	Principal	£ 2,500.00
IT service manager	1. IT service analyst	Y	Associate	£ 750.00
	2. IT service manager	Y	Engineer/Architect	£ 925.00
	3. Senior IT service manager	Y	Senior	£ 1,150.00
	4. Head of IT service management	Y	Lead	£ 1,750.00
	1. Incident manager	Y	Engineer/Architect	£ 925.00

Cloud Support (Lot 3)				
Job Role	Role Level	Nine23 Applicable Service ?	Nine23 Grade Applied	Day Rate
Incident manager	2. Major incident manager	Y	Senior	£ 1,150.00
Infrastructure engineer	1. Associate infrastructure engineer	Y	Associate	£ 750.00
	2. Infrastructure engineer	Y	Engineer/Architect	£ 925.00
	3. Senior infrastructure engineer	Y	Senior	£ 1,150.00
	4. Lead infrastructure engineer	Y	Lead	£ 1,750.00
	5. Principal infrastructure engineer	Y	Principal	£ 2,500.00
Infrastructure operations engineer	1. Associate infrastructure operations engineer	Y	Associate	£ 750.00
	2. Infrastructure operations engineer	Y	Engineer/Architect	£ 925.00
	3. Senior infrastructure operations engineer	Y	Senior	£ 1,150.00
	4. Lead infrastructure operations engineer	Y	Lead	£ 1,750.00
	5. Principal infrastructure operations engineer	Y	Principal	£ 2,500.00
Problem manager	1. Problem analyst	Y	Engineer/Architect	£ 925.00
	2. Problem manager	Y	Senior	£ 1,150.00
Service desk manager	1. Service desk analyst	Y	Associate	£ 750.00
	2. Senior service desk analyst	Y	Engineer/Architect	£ 925.00
	3. Service desk manager	Y	Senior	£ 1,150.00
	4. Head of service desk	Y	Lead	£ 1,750.00
Service transition manager	1. Service acceptance analyst	Y	Engineer/Architect	£ 925.00
	2. Service readiness analyst	Y	Engineer/Architect	£ 925.00
	3. Service transition manager	Y	Senior	£ 1,150.00
	4. Lead service transition manager	Y	Lead	£ 1,750.00
	1. Trainee business analyst	N	-	£ -

Cloud Support (Lot 3)				
Job Role	Role Level	Nine23 Applicable Service ?	Nine23 Grade Applied	Day Rate
Business analyst	2. Junior business analyst	N	-	£ -
	3. Business analyst	Y	Engineer/Architect	£ 925.00
	4. Senior business analyst	Y	Senior	£ 1,150.00
	5. Lead business analyst	Y	Lead	£ 1,750.00
	6. Head of business analysis	N	-	£ -
Delivery manager	1. Associate delivery manager	Y	Associate	£ 750.00
	2. Delivery manager	Y	Engineer/Architect	£ 925.00
	3. Senior delivery manager	Y	Senior	£ 1,150.00
	4. Head of (Agile) delivery management	N	-	£ -
Digital portfolio manager	1. Digital portfolio analyst	N	-	£ -
	2. Digital portfolio manager	N	-	£ -
	3. Senior digital portfolio manager	N	-	£ -
	4. Head of portfolio	N	-	£ -
Product manager	1. Associate product manager	N	-	£ -
	2. Product manager	N	-	£ -
	3. Senior product manager	N	-	£ -
	4. Lead product manager	N	-	£ -
	5. Head of product	N	-	£ -
Programme delivery manager	1. Programme delivery manager	Y	Lead	£ 1,750.00
Service owner	1. Service owner	Y	Lead	£ 1,750.00
Quality assurance testing (QAT) analyst	1. Tester (QAT)	N	-	£ -
	2. QAT analyst	N	-	£ -
	3. Senior QAT analyst	N	-	£ -
	4. Lead QAT analyst	N	-	£ -
Test engineer	1. Tester (test engineer)	N	-	£ -
	2. Test engineer	N	-	£ -
	3. Senior test engineer	N	-	£ -
	4. Lead test engineer	N	-	£ -
Test manager	1. Test manager	N	-	£ -
	2. Head of test	N	-	£ -

Cloud Support (Lot 3)				
Job Role	Role Level	Nine23 Applicable Service ?	Nine23 Grade Applied	Day Rate
Development operations (DevOps) engineer	1. Apprentice DevOps engineer	N	-	£ -
	2. Junior DevOps engineer	N	-	£ -
	3. DevOps engineer	Y	Subcontractor	£ 1,200.00
	4. Senior DevOps engineer	Y	Subcontractor	£ 1,750.00
	5. Senior DevOps engineer - management	Y	Subcontractor	£ 1,750.00
	6. Lead DevOps engineer	Y	Subcontractor	£ 1,950.00
	7. Lead DevOps engineer - management	Y	Subcontractor	£ 1,950.00
	8. Principal DevOps engineer	N	-	£ -
	9. Principal DevOps engineer - management	N	-	£ -
Frontend developer	1. Apprentice frontend developer	N	-	£ -
	2. Junior frontend developer	N	-	£ -
	3. Frontend developer	Y	Subcontractor	£ 925.00
	4. Senior frontend developer	Y	Subcontractor	£ 1,150.00
	5. Lead frontend developer	Y	Subcontractor	£ 1,750.00
	6. Head of frontend development	Y	Subcontractor	£ 2,500.00
Software developer	1. Apprentice developer	N	-	£ -
	2. Junior developer	N	-	£ -
	3. Developer	N	-	£ -
	4. Senior developer	N	-	£ -
	5. Senior developer - management	N	-	£ -
	6. Lead developer	N	-	£ -
	7. Lead developer - management	N	-	£ -
	8. Principal developer	N	-	£ -
	9. Principal developer - management	N	-	£ -
Accessibility specialist	1. Junior accessibility specialist	N	-	£ -
	2. Accessibility specialist	N	-	£ -
	3. Senior accessibility specialist	N	-	£ -
	4. Head of accessibility	N	-	£ -
Content designer	1. Associate content designer	N	-	£ -
	2. Junior content designer	N	-	£ -
	3. Content designer	Y	Subcontractor	£ 925.00
	4. Senior content designer	Y	Subcontractor	£ 1,150.00
	5. Lead content designer	Y	Subcontractor	£ 1,750.00

Cloud Support (Lot 3)				
Job Role	Role Level	Nine23 Applicable Service ?	Nine23 Grade Applied	Day Rate
	6. Head of content design	Y	Subcontractor	£ 2,500.00
Content strategist	1. Content strategist	N	-	£ -
Graphic designer	1. Associate graphic designer	N	-	£ -
	2. Junior graphic designer	N	-	£ -
	3. Graphic designer	N		£ -
	4. Senior graphic designer	N		£ -
	5. Lead graphic designer	N		£ -
	6. Head of graphic design	N		£ -
Interaction designer	1. Associate interaction designer	N	-	£ -
	2. Junior interaction designer	N	-	£ -
	3. Interaction designer	Y	Subcontractor	£ 925.00
	4. Senior interaction designer	Y	Subcontractor	£ 1,150.00
	5. Lead interaction designer	Y	Subcontractor	£ 1,750.00
	6. Head of interaction design	Y	Subcontractor	£ 2,500.00
Service designer	1. Associate service designer	N	-	£ -
	2. Junior service designer	N	-	£ -
	3. Service designer	Y	Engineer/Architect	£ 925.00
	4. Senior service designer	Y	Senior	£ 1,150.00
	5. Lead service designer	Y	Lead	£ 1,750.00
	6. Head of service design	N	-	£ -
Technical writer	1. Technical writer	Y	Senior	£ 1,150.00
	2. Lead technical writer	N	-	£ -
User researcher	1. Associate user researcher	N	-	£ -
	2. Junior user researcher	N	-	£ -
	3. User researcher	N	-	£ -
	4. Senior user researcher	N	-	£ -
	5. Lead user researcher	N	-	£ -
	6. Head of user research	N	-	£ -

Notes

All pricing is Ex VAT.

1. FLEX Pathway pricing is also dependent on the service requirements and accreditation for the networks to which connectivity is required. There are costs and processes that are in addition to this which we can advise on during the initial discovery period.
2. Pricing shown in this document for Platform FLEX, FLEX Pulse, Sentinel, Sentinel Pulse, LynX Fileshare and other Hosting services cover the setup and running of the core service itself; however you may also include additional specific managed software and services for applications, databases and hosted services. Managed service pricing is highly dependent on requirements for hosted software applications, and is therefore priced per-project and can vary depending and appropriate to your needs. We would welcome clarification questions relating to your specific requirements.
3. A volume or configuration not covered in our price list, or for more clarity on what can be offered can be queried with Nine23 by the buyer and we would welcome questions.
4. This service requires both hosting and the software elements to be in place in and is dependent on your requirements. Please contact Nine23 for further details should you be interested in this offering.
5. Resilience options for specific, RTO, RPO, MTO, Availability targets can be selected by adding Pulse services to the core service – eg Platform FLEX core is a single site, FLEX pulse can add secondary or tertiary sites for enhanced resilience.
6. Services offered for above OFFICIAL, will require discussion and understanding of the Security Aspects, regulatory controls and assurance processes to be met in order to achieve approval to operate. Prices shown are indicative of typical core services, excluding specific assurance activities such as SCIDA, CHECK scheme testing etc. Please contact Nine23 to discuss services above OFFICIAL.