

Crown
Commercial
Service
Supplier

The logo for nine23 features a white Wi-Fi symbol above the word "nine23" in a bold, lowercase sans-serif font. The background is a dark, abstract composition with a network of white lines and dots, a blurred image of a laptop keyboard, and a glowing blue padlock icon on the right side.

nine23

The High Assurance MSP

LynX with Platform FLEX

SERVICE DEFINITION

nine23.co.uk

Service Definition

Nine23 LynX with Platform FLEX is a UK-Sovereign service designed to configure and continuously assure a M365 tenant to enable collaboration over email with MoD and Defence partners up to OFFICIAL-SENSITIVE with the addition of secure application and infrastructure hosting in Nine23's private cloud, Platform FLEX.

Service Features

- Configuration of Tenants to conform with Microsoft and NCSC guidance
- Effective security controls utilising the features within MS Licensing tiers
- Uniquely tailored policies to control access and prevent data loss
- Encrypted data at rest and in transit
- Managed endpoint devices secured with Advanced Threat Protection and Response
- Fully audited and monitored to provide regulatory alignment
- UK hosted private cloud with Tiered Availability, Resilience and DR options

Service Benefits

- Enables users to collaborate with Defence partners over email securely
- Secure application and infrastructure hosting
- Service designed to comply with Secure by Design principles
- Ongoing assurance assessments, not point in time
- Compliant with MoD DEFSTAN 05-138 and NIST 800
- Optional integration with LynX Fileshare hosted on Platform FLEX
- Platform FLEX is fully owned and operated by Nine23 in the UK
- FLEX is a PASF/FSC-accredited infrastructure

Problems Solved

- Removes disjointed and problematic communication methods
- Improves productivity and efficiency in time critical projects
- Enables Customers to focus time and resources on the project not the platform
- Secure UK private cloud hosting with high availability and resilience

Outcomes

- Collaboration and sharing of data securely with MOD and other partners
- Communications aligned with regulatory requirements
- Continuous assessment in line with Secure By Design
- Compliance peace of mind
- Secure hosting tiered to meet specific SLA and DR requirements

What Nine23 Do & Why

Nine23 is a veteran-owned **UK Sovereign, High-Assurance Managed Service Provider (MSP)** delivering cyber secure, resilient digital services for mission-critical operations.

Our service offerings include:

- InfoSec Advisory and Assurance
- Private/Hybrid Cloud
- Secure Collaboration
- Interoperability

Our solutions are built to meet the most stringent regulatory compliance requirements and are fully aligned with NCSC/DSIT guidance and Secure by Design principles. We enable individuals and organisations to operate with confidence, security and compliance.

Who Nine23 Work With

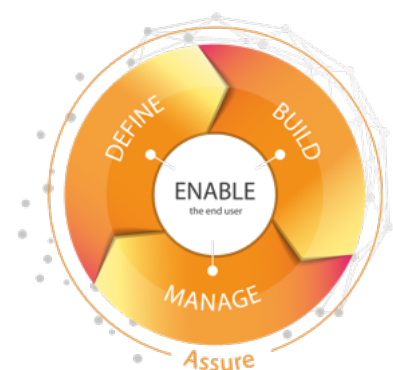
Nine23 delivers exceptional services to Discerning Clients in **UK Regulated Sectors who handle protectively marked data at above OFFICIAL**. We enable the HM Government, National Security and Public Safety, Defence Industry and their supply chains to collaborate and interoperate with simplicity, without ever compromising on security.

We have demonstrated significant achievements in difficult to break into sectors and have a stellar list of clients which demonstrates our credibility.

How Nine23 Work

Our Model

Our operating model builds security, usability, and compliance in from day one, so your technology, people, and processes work seamlessly together. As cyber threats evolve, so do we – keeping your users secure, empowered, and productive through continuous improvement, user-focused design, and UK sovereign solutions that meet national security standards.



Define - Your Problem

We understand information security and assurance as a business enabler, not a constraint. Our experts will conduct a comprehensive discovery phase to assess current capabilities and risks, define key security objectives, compliance standards, and end-user requirements, and develop a clear roadmap that enables digital transformation with high assurance at its core.

Build - Your Solution

We combine the best technology from the best vendors to create an environment that enables individuals to work together effectively and securely. Leveraging trust, innovation, and a depth of sector experience to provide collaboration and interoperability.

Manage - Your Service

We deliver high assurance and resilient managed services that enable seamless interoperability for teams to access the data and applications they need to work collaboratively. Our managed services include:

- 24/7 monitoring, proactive risk management, and compliance assurance
- Threat detection, response, and continuous security improvements
- A transparent Service Level Agreement (SLA) ensuring clear accountability.

Why Choose Nine23?

Enabling the end user is the heart of everything we do, empowering them to work with the same simplicity and usability they expect at home, without ever compromising on security. We are **trusted, proven experts with a strong track record** of delivering nationally accredited, user-focused solutions in complex and highly regulated environments.

We deliver high assurance solutions **accredited for use at OFFICIAL (including SENSITIVE and other caveats) through to SECRET**, meeting the most stringent cyber security requirements. As a fully UK-owned and operated company, with all staff, infrastructure, and data located in the UK, we provide genuine **100% UK data sovereignty**.

Above all, we are **refreshingly honest**. Building long-term relationships through transparency and integrity, with no jargon or hidden risks, just secure solutions that deliver real operational value.



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Digital Outcomes
& Specialists