

Crown
Commercial
Service
Supplier



nine23

The High Assurance MSP

FLEX PATHWAY
SERVICE DEFINITION

nine23.co.uk

Service Definition

A UK sovereign cloud service enabling secure, resilient connectivity, interoperability, and data access across Law Enforcement. Integrated with PSN, LECN, Zero Trust Internet Gateway, ExpressRoute, and Direct Connect, Nine23 delivers compliant access control, monitoring, and support. Fully managed, it ensures secure data exchange across assured Law Enforcement networks.

Service Features

- Compliant with PDS TPAP, PSN, CAF, and GovAssure standards.
- Operated by NPPV3/SC-cleared team, meeting strict security standards.
- All data stored and managed solely within United Kingdom.
- Built on UK Government, Law Enforcement, and supplier experience.
- Connected to LECN, PSN, Internet and secure government networks
- UK Secure by Design lifecycle security best practices.
- Services hosted in PASF within UK sovereign cloud infrastructure.
- Real-time monitoring, auditing, automatic updates, and security patching.
- UK Sovereign disaster recovery and operational resilience.

Service Benefits

- Enables end-users to securely operate from fully accredited cloud infrastructure.
- Complete end-to-end secure managed solution set-up and in service quickly.
- Connect users to secure services on PSN/LECN via platform.
- Complete end-to-end secure managed solution set-up and in service quickly.
- Secure PSN Code of service/code of connection accredited gateway provider.
- UK Sovereign hosting and fully managed service.
- UK based, ISO-accredited data centers holding FSC/PASF.
- Secure remote access to enable the remote worker connectivity PSN-f-P/LECN.
- Secure by Design.
- Platform FLEX is fully owned and operated by Nine23.

Problems Solved

- Enables secure connectivity between agencies who not already connected to the Law Enforcement Community Network (LECN).
- Enables Law Enforcement data connectivity between other public sector organisations who are or need to be connected to the Public Services Network (PSN).
- Supports the transition of physical LECN connected agencies to cloud-based services.

- Creates a platform from which Commercial organisations who are delivering software and services into the Law Enforcement community that need secure access to their service or connected data.
- Providing a means for 3rd party data collation to be made available to Law Enforcement, ensuring UK policing security requirements are upheld.

Outcomes

Nine23's FLEX Pathway service has been designed to enable secure interconnectivity between customer networks and cloud targets. It supports hybrid and multi-cloud environments, optimising performance, resilience, and cost-efficiency.

The digitisation of services, migration to cloud and significant changes in HM government networks; there is a need for organisations to be able to build interoperability and enable secure data exchange with a far wider community of interest, larger data sets, and a proliferation of infrastructure and applications. The traditional network centric gateway services are no longer fit for purpose; being fixed connections across legacy networks from which many applications are migrating.

FLEX pathway provides a UK Sovereign managed service than enables connection to applications and data over multiple networks, which providing the segregation, assurance and security required to meet the specific policies of HMG networks and data exchange specifications.

The effective outcome is to enable an organisation to access and share information securely with other HMG departments and 3rd party organisations, whilst remaining compliant and in-control of their data. New services and data sharing relationships can be added, changed or removed throughout to service period to adapt to the changing needs of the organisation.

FLEX Pathway enables interoperability by supporting seamless data exchange between diverse platforms and agencies. It adheres to the Police Digital Services blueprint and the National Policing Digital Strategy 2025–2030, which emphasise the need for scalable, cloud-based solutions to replace outdated legacy systems.

Nine23's infrastructure supports secure connectivity to LECN, PSN, HSCN, and other government networks, ensuring compliance with NCSC and GovAssure standards. All services are delivered by NPPV3 / SC-cleared personnel and hosted in UK PASF-accredited data centres.

What Nine23 Do & Why

Nine23 is a veteran-owned **UK Sovereign, High-Assurance Managed Service Provider (MSP)** delivering cyber secure, resilient digital services for mission-critical operations.

Our service offerings include:

- InfoSec Advisory and Assurance
- Private/Hybrid Cloud
- Secure Collaboration
- Interoperability

Our solutions are built to meet the most stringent regulatory compliance requirements and are fully aligned with NCSC/DSIT guidance and Secure by Design principles. We enable individuals and organisations to operate with confidence, security and compliance.

Who Nine23 Work With

Nine23 delivers exceptional services to Discerning Clients in **UK Regulated Sectors who handle protectively marked data at above OFFICIAL**. We enable the HM Government, National Security and Public Safety, Defence Industry and their supply chains to collaborate and interoperate with simplicity, without ever compromising on security.

We have demonstrated significant achievements in difficult to break into sectors and have a stellar list of clients which demonstrates our credibility.

How Nine23 Work

Our Model

Our operating model builds security, usability, and compliance in from day one, so your technology, people, and processes work seamlessly together. As cyber threats evolve, so do we – keeping your users secure, empowered, and productive through continuous improvement, user-focused design, and UK sovereign solutions that meet national security standards.



Define - Your Problem

We understand information security and assurance as a business enabler, not a constraint. Our experts will conduct a comprehensive discovery phase to assess current capabilities and risks, define key security objectives, compliance standards, and end-user requirements, and develop a clear roadmap that enables digital transformation with high assurance at its core.

Build - Your Solution

We combine the best technology from the best vendors to create an environment that enables individuals to work together effectively and securely. Leveraging trust, innovation, and a depth of sector experience to provide collaboration and interoperability.

Manage - Your Service

We deliver high assurance and resilient managed services that enable seamless interoperability for teams to access the data and applications they need to work collaboratively. Our managed services include:

- 24/7 monitoring, proactive risk management, and compliance assurance
- Threat detection, response, and continuous security improvements
- A transparent Service Level Agreement (SLA) ensuring clear accountability.

Why Choose Nine23?

Enabling the end user is the heart of everything we do, empowering them to work with the same simplicity and usability they expect at home, without ever compromising on security.

We are **trusted, proven experts with a strong track record** of delivering nationally accredited, user-focused solutions in complex and highly regulated environments.

We deliver high assurance solutions **accredited for use at OFFICIAL (including SENSITIVE and other caveats) through to SECRET**, meeting the most stringent cyber security requirements. As a fully UK-owned and operated company, with all staff, infrastructure, and data located in the UK, we provide genuine **100% UK data sovereignty**.

Above all, we are **refreshingly honest**. Building long-term relationships through transparency and integrity, with no jargon or hidden risks, just secure solutions that deliver real operational value.



Crown
Commercial
Service
Supplier



Digital Outcomes
& Specialists