

Crown
Commercial
Service
Supplier

The logo for nine23 features a white Wi-Fi symbol above the word "nine23" in a bold, lowercase sans-serif font. The background is a dark, abstract composition with a network of white lines and dots, a blurred image of a laptop keyboard, and a glowing blue padlock icon on the right side.

nine23

The High Assurance MSP

ADVISORY SERVICES
Working Above OFFICIAL
SERVICE DEFINITION

nine23.co.uk

Service Definition

Working Above Official service delivers specialized infrastructure, enhanced personnel vetting, and rigorous protocols for handling sensitive Secret and Top-Secret assets.

It secures data against "serious" or "exceptionally grave" damage using high-assurance environments, air-gapped networks, and assured / certified platforms to ensure national security and operational integrity.

Service Features

- **Enhanced Personnel Vetting:** Requires high-level SC or DV security clearances for all staff.
- **Air-Gapped Infrastructure:** Utilises physically isolated networks disconnected from the public internet.
- **High Assurance HardSec Cross-Domain Solutions:** Enabling data sharing and visualisation to and from Secret and Top-Secret Systems
- **High-Grade Cryptography:** Employs NCSC-approved encryption to protect data at rest and transit.
- **Physical TEMPEST Shielding:** Protects sensitive hardware against electromagnetic eavesdropping and signal leakage.
- **Strict Need-to-Know Access:** Limits information disclosure to specifically authorised, vetted individual users.
- **Secure Compartmented Facilities:** Requires operations within List X or accredited high-security physical zones.
- **Tamper-Evident Material Handling:** Uses specialised packaging and protocols for transporting classified physical media.
- **Advanced Auditing Protocols:** Logs every user action with granular, permanent forensic trails.
- **Approved Data Destruction:** Mandates high-security shredding or incineration of all classified waste.
- **Sovereign Cloud Hosting:** Utilises UK-homed platforms for sensitive Secret-level digital workloads.

Service Benefits

- **Protects National Security:** Safeguards sensitive UK data from sophisticated state-sponsored adversaries.
- **Prevents Grave Damage:** Mitigates breaches that could cause catastrophic operational.

- **Advanced Threat Isolation:** Uses air-gapped networks and high-assurance HardSec cross-domain solutions to block remote internet-based cyber-attacks.
- **Verified Personnel Trust:** Ensures data is handled only by highly vetted DV/SC staff.
- **Ensuring Data Sovereignty:** Keeps critical intelligence within high-assurance, UK-controlled secure environments.
- **Robust Information Integrity:** Employs high-grade encryption to prevent unauthorised data manipulation.
- **Global Intelligence Collaboration:** Enables secure information sharing with trusted international strategic allies.
- **Strict Regulatory Compliance:** Meets highest 2026 Government Security Classifications Policy standards.
- **Dedicated Mission Resilience:** Provides isolated, secure platforms for critical national decision-making.
- **Need-to-Know Principle:** Information is strictly limited to authorised individuals who require it for their specific role.

Problems Solved

Working at Secret and Above Secret classifications provides a significant challenge across all areas of project delivery including finding highly vetted personnel to deliver and manage IT systems and services, understanding and delivering the requirements for providing secure locations and communications links, and defining security controls that are appropriate to advanced cyber threats from highly motivated threat actors capable of causing significant cyber impacts.

Outcomes

This service ensures project delivery teams are equipped with the support they need to understand and define requirements and deliver the protections needed for working at Secret and Above Secret classifications. Additionally, this service ensures the organisation is supported with the necessary vetted people with skills and competencies able to deliver key business requirements whilst addressing the highest threat levels.

What Nine23 Do & Why

Nine23 is a veteran-owned **UK Sovereign, High-Assurance Managed Service Provider (MSP)** delivering cyber secure, resilient digital services for mission-critical operations.

Our service offerings include:

- InfoSec Advisory and Assurance
- Private/Hybrid Cloud
- Secure Collaboration
- Interoperability

Our solutions are built to meet the most stringent regulatory compliance requirements and are fully aligned with NCSC/DSIT guidance and Secure by Design principles. We enable individuals and organisations to operate with confidence, security and compliance.

Who Nine23 Work With

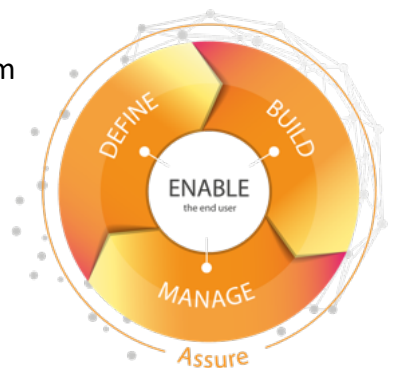
Nine23 delivers exceptional services to Discerning Clients in **UK Regulated Sectors who handle protectively marked data at above OFFICIAL**. We enable the HM Government, National Security and Public Safety, Defence Industry and their supply chains to collaborate and interoperate with simplicity, without ever compromising on security.

We have demonstrated significant achievements in difficult to break into sectors and have a stellar list of clients which demonstrates our credibility.

How Nine23 Work

Our Model

Our operating model builds security, usability, and compliance in from day one, so your technology, people, and processes work seamlessly together. As cyber threats evolve, so do we – keeping your users secure, empowered, and productive through continuous improvement, user-focused design, and UK sovereign solutions that meet national security standards.



Define - Your Problem

We understand information security and assurance as a business enabler, not a constraint. Our experts will conduct a comprehensive discovery phase to assess current capabilities and risks, define key security objectives, compliance standards, and end-user requirements, and develop a clear roadmap that enables digital transformation with high assurance at its core.

Build - Your Solution

We combine the best technology from the best vendors to create an environment that enables individuals to work together effectively and securely. Leveraging trust, innovation, and a depth of sector experience to provide collaboration and interoperability.

Manage - Your Service

We deliver high assurance and resilient managed services that enable seamless interoperability for teams to access the data and applications they need to work collaboratively. Our managed services include:

- 24/7 monitoring, proactive risk management, and compliance assurance
- Threat detection, response, and continuous security improvements
- A transparent Service Level Agreement (SLA) ensuring clear accountability.

Why Choose Nine23?

Enabling the end user is the heart of everything we do, empowering them to work with the same simplicity and usability they expect at home, without ever compromising on security. We are **trusted, proven experts with a strong track record** of delivering nationally accredited, user-focused solutions in complex and highly regulated environments.

We deliver high assurance solutions **accredited for use at OFFICIAL (including SENSITIVE and other caveats) through to SECRET**, meeting the most stringent cyber security requirements. As a fully UK-owned and operated company, with all staff, infrastructure, and data located in the UK, we provide genuine **100% UK data sovereignty**.

Above all, we are **refreshingly honest**. Building long-term relationships through transparency and integrity, with no jargon or hidden risks, just secure solutions that deliver real operational value.

