

Service Definition

G-Cloud 15 – Lot 2b
Cloud Software

BUSINESS BATCH DATA & API
SOLUTIONS

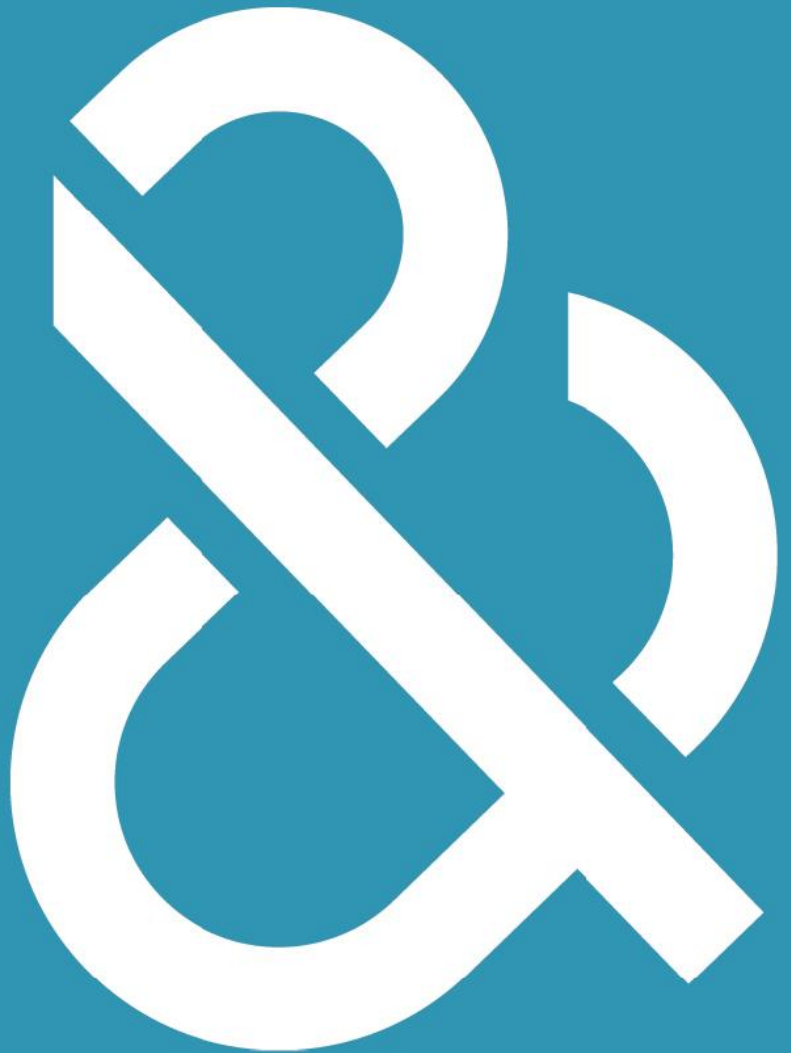
D&B Data Cloud for
Environmental Social
& Governance

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PRODUCT OVERVIEW

D&B DATA CLOUD FOR ESG

D&B Data Cloud houses the vast Dun & Bradstreet global commercial database with more than 620 million companies worldwide, across 220 markets with 30,000 global data sources updated 5 million times per day, including: 3,000,000 corporate family trees, over 1B trade experiences, banking data, firmographics, social signals, business registrations, credit scores and ratings.

There is an increasing demand for Environmental, Social and Governance (ESG) data to better understand business behaviours and in particular enable due diligence and risk management in supply chains and financial service activities as well as complying with evolving regulations. On this basis D&B has leveraged the D&B data cloud to develop an ESG Intelligence data set, which provides an ESG ranking as well as other accompanying data attributes such as GHG emissions data, with the aim to rank all businesses globally. It uses company-specific indicators, rather than macro-level factors, to assess a businesses' engagement and ESG activities and create a normalised ESG ranking, comparing businesses to its peers. The data is provided via an API, batch delivery or through D&B's Risk Analytics platform, there is a separate entry for Risk Analytics.

D&B has also developed Climate Risk Insights which combines physical climate risk data with the D&B Data Cloud firmographics and financials to provide visibility needed to mitigate climate related risks throughout business relationships. This provides the ability to identify and evaluate resilient businesses and ensures the stability of supply chains or populations of businesses with specific Local Authority regions, for example.

To support with the increasing demand of regulations relating to mitigating human rights violations within supply chains, and the Modern Slavery Act – D&B has created Human Rights Insights which takes a macro level view, using D&B's extensive firmographic data with third party data sources, to measure the Human Rights related risks, aiming to equip businesses to mitigate these risks within their supply chain before they happen.

We continuously monitor our vast number of sources for changes that impact information in the Dun & Bradstreet Data Cloud as well as ESG specific sources, including dynamic changes to business relationships. Changes are verified, and updates made to the Data Cloud as relevant. Our Data Blocks Monitoring capability advises of such changes directly to the user or via Cloud integration such as Google Cloud. The ESG data is also available as Agent Ready data and also via data sharing platforms such as:

Snowflake D&B Agent

The Snowflake D&B Agent is an integrated solution that enables users to access D&B's trusted business data directly within the Snowflake Data Cloud. This agent allows public sector and enterprise users to enrich their datasets with real-time firmographic, risk, and compliance information, supporting advanced analytics, reporting, and data-driven decision-making—all within a secure, scalable cloud environment.

Databricks D&B Agent

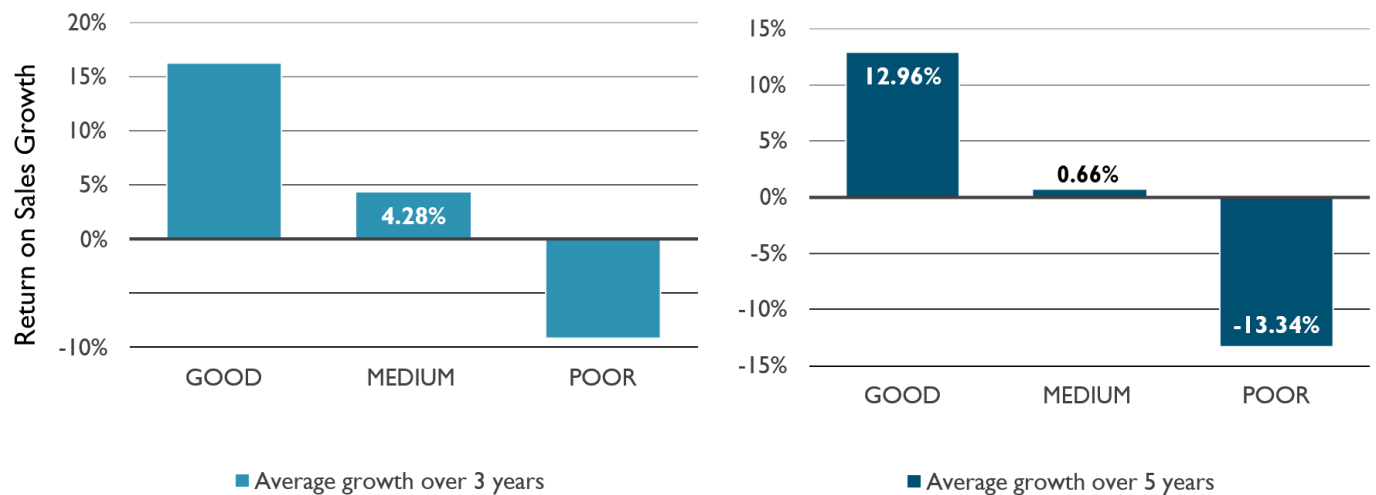
The Databricks D&B Agent connects D&B's business intelligence with the Databricks Lakehouse Platform. Users can seamlessly integrate D&B data into their data pipelines and analytics workflows, enabling machine learning, AI-driven insights, and large-scale data processing. This empowers organisations to automate due diligence, risk assessment, and compliance monitoring using D&B's authoritative data within Databricks' collaborative analytics environment.

ESG RANKING

An ESG Ranking measures the potential risk in incurring reputational, regulatory, or operational damage that could impact performance, from a public sector perspective all the above are important.

It has also been shown, that where ESG rankings are good, this is reflected in the overall management and business performance.

The table below demonstrates ESG performance aligned to growth:



D&B ESG data includes real-time insights on an organisation, portfolio companies, and suppliers, among others enabling you to monitor and get timely alerts on potential ESG controversies and to comply with regulatory requirements.

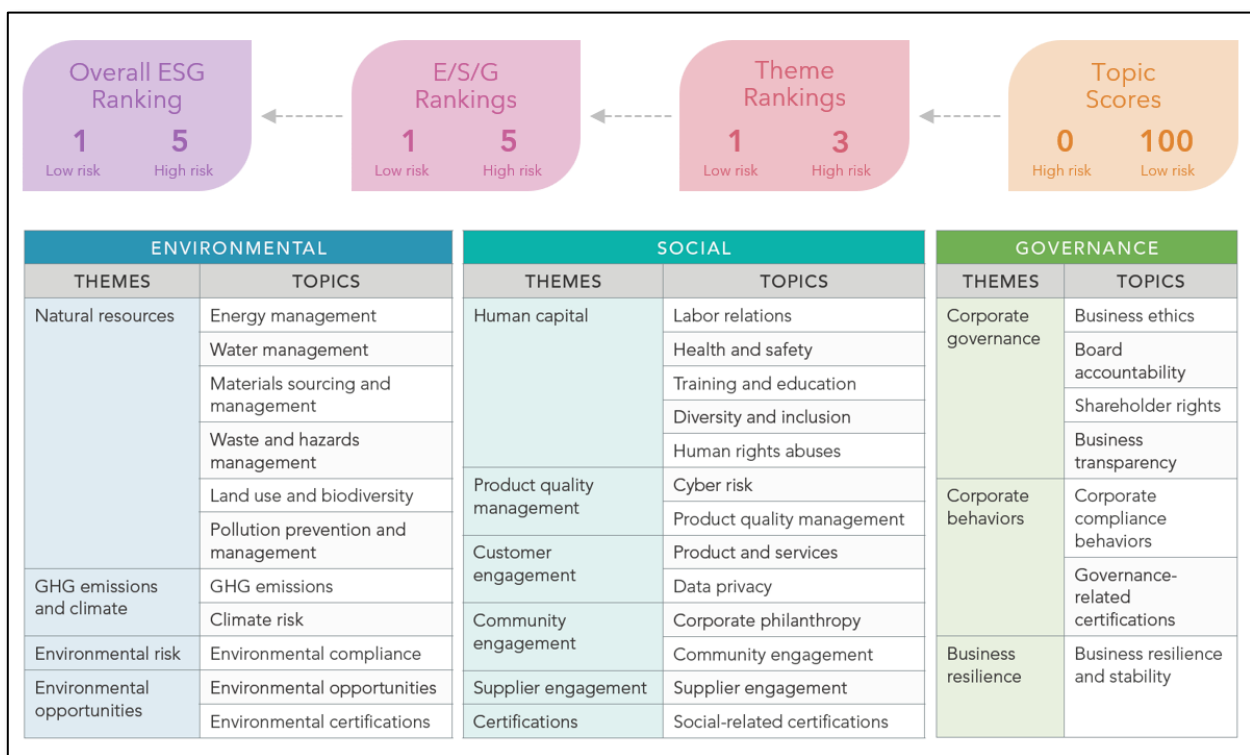
Our ESG rankings are created from data that has been tested, cleaned, and verified by Dun & Bradstreet and structured around leading sustainability frameworks, such as:

- SASB (Sustainability Accounting Standards Board)
- GRI (Global Reporting Initiative)
- UN SDGs (United Nations Sustainable Development Goals)
- TCFD (Task Force on Climate-related Financial Disclosures)
- UN PRI (United Nations Principles for Responsible Investment)

This standardised framework provides a single trusted, and measurable source of ESG data for benchmarking against industry averages, developing ESG goals, setting ESG policies in onboarding evaluations, and comparing your supplier's ESG rankings against efficiency.

COVERAGE

D&B ESG Intelligence provides extensive coverage, including business data coupled with public ESG-related information for 88+ million global private and public companies. With ESG data for APAC and EMEA businesses also increasing. The input data is built to the D&B framework taking into account, the wider sustainability frameworks as above, each area has different themes and topics as below:



There are of course a number of data sources utilised within each topic, including:

- D&B verified data assets
- Public data such as EPA (Environmental Protection Agency) etc
- Third-party licensed data
- News alerts and triggers using custom natural language processing models
- Scraping of company filings and websites using text analytics
- Self-submitted data by companies to D&B

FEATURES AND BENEFITS

FEATURES

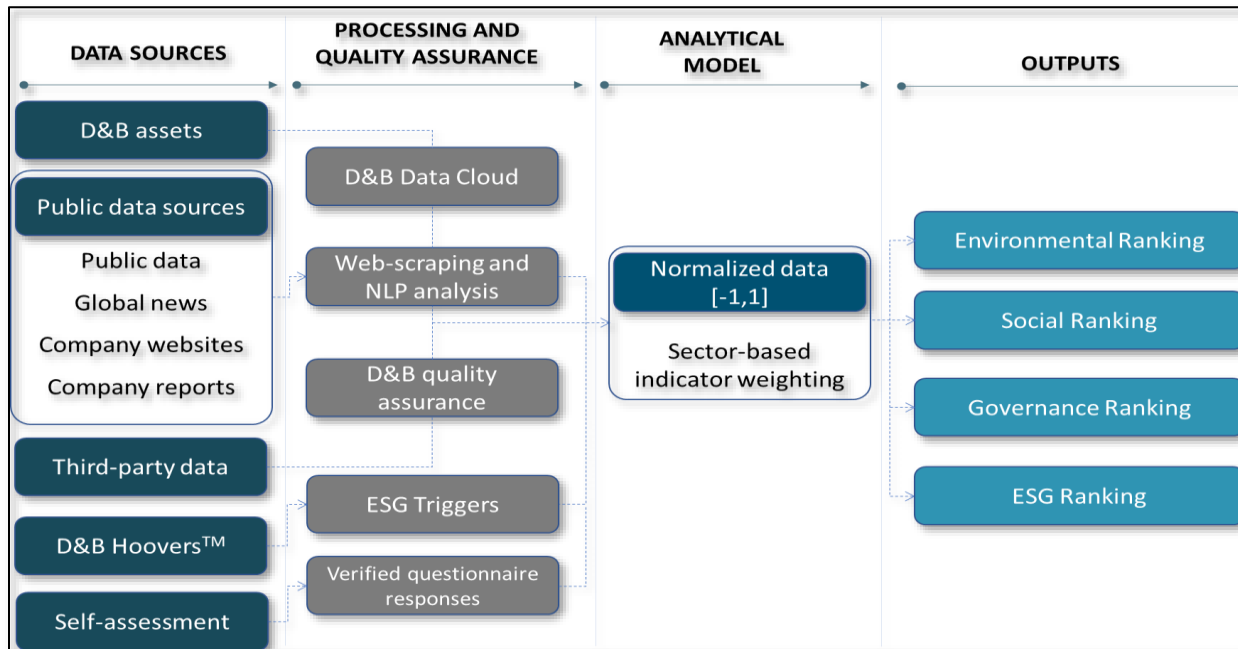
- Data can be enriched with ESG ranking, which includes and overall ESG ranking and subsequent E,S & G rankings for due diligence
- API or batch access to over 88 million ESG ranked businesses, and growing
- ESG rankings, GHG emissions data, risk ratings, payment history and financial scores
- Including full business family trees, and ultimate beneficial ownership, (UBO)
- Identifying supply chain, environmental, governance and social risk
- Global ESG rankings to support grant and funding applications
- Track and evaluate specific ESG issues for select suppliers
- Identify delays in services or reputational incidents using ESG data
- Develop materiality assessments to uncover the highest impact business issues
- Direct+ API integration provides high compatibility to access ESG rankings
- Within the Risk Analytics platform there is the functionality to request businesses to complete the self-assessment survey to supplement the data utilized in the ranking

BENEFITS

- On demand and batch access to global ESG Ranking information
- Global coverage is growing daily across the full D&B universe
- Deep coverage at granular levels allows tracking and reporting
- Data on specific Environmental, Social and Governance factors
- GHG emissions measurement and reporting
- Supports business transformation helping you to make informed business decisions
- Accelerating your supplier and supply chain due diligence
- Provides global data for business process innovation and regulation
- Good ESG ranking can support grant and funding applications
- Compatible for compliance, risk management and supply chain use cases
- APIs enables a risk averse approach to business data

ESG RANKING DIAGRAM

The diagram below shows the high-level process in the creation of an ESG Ranking



The above process results in an overall score and rating, as below.

	overall_score	Rating
E	0.7165	1
S	0.6757	1
G	0.4878	2
ESG	0.6160	1

Data is illustrative

The following are the main data sources for the ESG Rankings:

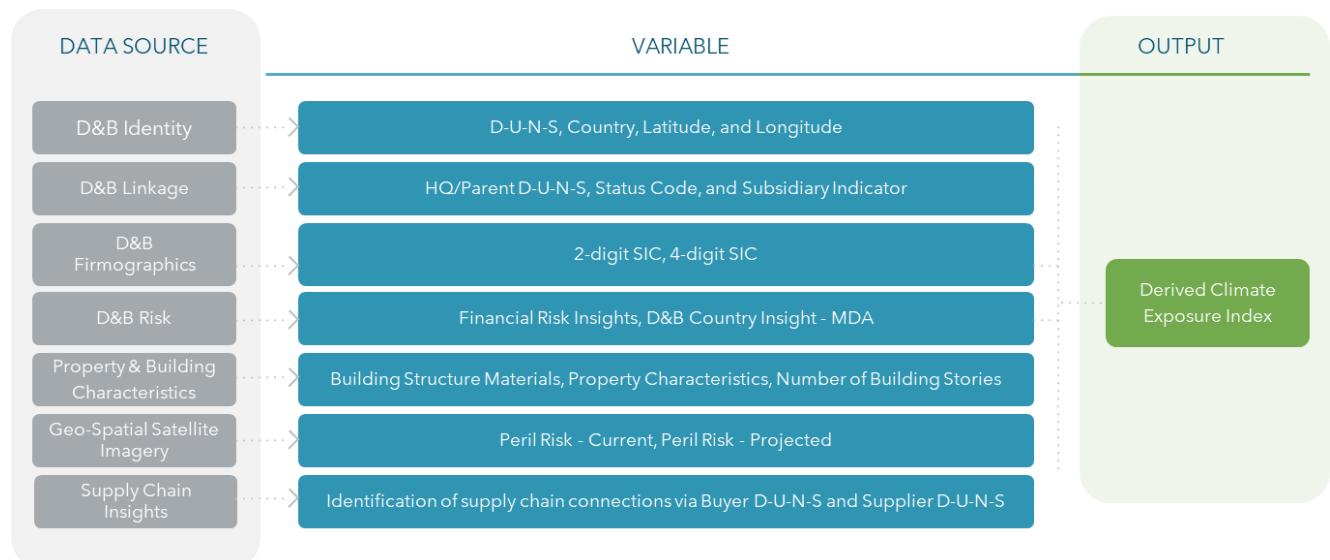
D&B ESG Insights Main Data Sources

DUN & BRADSTREET PROPRIETARY BUSINESS INFORMATION	
<i>Legal documents and government websites</i> <i>Global news – D&B and SESAMm (controversy data) processed</i> <i>Non-governmental organization (NGO) evaluations and data sources</i> <i>Third-party certifications</i>	COMPANY WEBSITES COMPANY SUSTAINABILITY REPORTS, ANNUAL REPORTS, AND FILINGS THIRD-PARTY LICENSED DATA VERIFIED REPORTED DATA (D&B ESG SELF-ASSESSMENT & ESG REGISTERED)

CLIMATE RISK INSIGHTS

Dun & Bradstreet combines frequently updated climate data via geospatial satellite imagery from our industry leading partner, Climate Engine, with location, financial, economic, and firmographic risk intelligence from the Dun & Bradstreet Data Cloud to provide unparalleled understanding of physical climate risks and resiliency.

Covering over 270M companies globally, over 9 perils and using over 80 climate and economic insight data points, Climate Risk Insights includes indexes to enable easily application of these risk metrics. D&B Climate Exposure Indexes incorporate numerous layers of risk data with climate risk insights to deliver a more complete visibility of climate-related risks and their effects.



HIGH-LEVEL EXPOSURE INDEX METHODOLOGY

FEATURES AND BENEFITS

FEATURES

- Coverage of more than 270M private and public businesses globally
- Physical climate risk insights provided on as short as a 30-day time horizon
- Entity resolution through the D-U-N-S Number and Live Business Identity
- D&B Climate Exposure Indexes: calculated visibility into the likelihood of an entity to recover from climate-related hazards
- Corporate linkage: insights into how severely an entity's physical climate risk may affect business operations based on family tree position
- Delivered via batch, API under development

BENEFITS

- Identify, evaluate and select resilient suppliers
- Keep ahead of shifting risk factors
- Ensure the health and stability of the supply chains or business populations
- Track changes in climate risk, including different scenario testing

HUMAN RIGHTS INSIGHTS

D&B's Human Rights Insights data solution has been developed to enable risk heat mapping of business populations to better understand the likelihood of Human Rights violations before they happen so that risks can be mitigated, as well as discovery of incidents occurring. To do so it takes a macro level approach, which compliments the company specific approach of D&B's ESG Intelligence.

It leverages D&B's best in class ability to do global entity resolution and supply chain illuminations – enabling businesses to gain visibility of their supply chain, especially beyond tier 1 suppliers.

FEATURES AND BENEFITS

FEATURES AND BENEFITS

- ESG data coverage 88M entities across 186 markets
- Utilises over 100 data points from regulation aligned data sources
- Cover 12 topics including; Child Labour, Forced labour, Occupational Health and Safety, Freedom of association, Discrimination, Wages, Pollution, Local events, Mercury, POPs
- Delivered via batch, API under development

BENEFITS

- Enables robust supplier risk management and due diligence
- Regulation aligned
- Prioritise supplier engagement to apply preventative measures and mitigate risks
- Facilitates required reporting
- Complimented by ESG Intelligence with company specific ESG Indicators

TECHNICAL REQUIREMENTS

Buyers need access to the internet, e.g., supported browsers

- Microsoft Edge
- Firefox
- Chrome
- Safari 9+

THE LEVELS OF DATA BACKUP AND RESTORE, AND DISASTER RECOVERY

Through continual assessments, D&B identifies potential threats and their impacts to the business, then develop plans for mitigation. Dun & Bradstreet has an established business continuity policy and program that creates actionable solutions with a focus on continuous improvement and business resiliency. Our business continuity and disaster recovery strategies and plans are developed to address events such as natural disasters (earthquakes, hurricanes, pandemics, etc.) and manmade disasters (political unrest, terrorism, etc.). Our plans follow industry best practices such as the Disaster Recovery Institute International and Business Continuity Institute guidelines and materially align to industry standards.

ONBOARDING AND IMPLEMENTATION

Onboarding and implementation are both simple, once a G-Cloud call-off contract is signed, upon the contract commencement date a User ID will be sent to the principal admin user for access to the solution with links to the D&B customer portal <https://europeancommunity.dnb.com> (see also “After sales support”).

In terms of offboarding at the end-of-contract, the User's credentials are expired and all access to the product is withdrawn.

SERVICE LEVELS

D&B strives to provide System Availability of 99% 24*7.

“Service Availability” means the availability of D&B services (not including any batch delivery) for access and use by customer over the internet, as a percentage of time in the applicable measurement period by subtracting aggregate downtime for the quarterly interval from the basis period and expressing the result as a percentage of the total basis period (i.e., availability % = ((basis period – aggregate downtime) / basis period) x 100). This availability % excludes unavailability that is due, in whole or in part, to any: (a) delay or failure of performance caused in whole or in part by customer's delay in performing, or failure to perform, any of its obligations under the customer's agreement; (b) customer's internet connectivity; (c) force majeure event; (d) failure, interruption, outage or other problem with any software, hardware, system, network, facility or other matter not supplied by D&B pursuant to this agreement; or (e) scheduled maintenance, which D&B will strive to provide advance notice to customers of.

ACCREDITATIONS

Established programme of ‘Currency to do Business’ to ‘Establish Trust & Confidence’ with our customers

This includes:

- ISO 27001 Certification
- ISO 27701 Certification
- ISO 14001 Certification
- Cyber Essentials Certification
- FCA Compliance
- Approved HELLIOS supplier
- Accredited supplier for Financial Services Qualification Scheme
- Accredited supplier for Aerospace, Defence, & Security Sector (JOSCAR)
- Full compliance with GDPR regulations
- Designated Credit Reference Agency

PRICING OVERVIEW

For full details of pricing, please see the separate pricing guide.

THE ORDERING AND INVOICING PROCESS

Once an order is signed User ID access and links to the D&B online Learning Centre will be issued, and an invoice will be raised, payments in advance, standard terms are 30 days payable after invoice.

HOW BUYERS OR SUPPLIERS CAN TERMINATE A CONTRACT

The notice period needed for Ending the Call-Off Contract is at least ninety (90) Working Days from the date of written notice for undisputed sums or at least thirty (30) days from the date of written notice for Ending without cause.

TRAINING

The D&B online <https://europeancommunity.dnb.com> is available for:

- Customers can choose how they learn based on their preferences.
- Live, regular interactive online courses
- On-demand video tutorials
- Download 'How to' user guides (PDF)
- Detailed product information
- Industry best practices
- View training progress through Learner Dashboards

AFTERSALES SUPPORT

The D&B relationship manager and solution consultant will respond to any contractual and initial set up questions.

In conjunction the D&B Customer Service Team are a knowledgeable team of analysts who provide a helpful and professional service throughout the contract period. The team is available from 8.30-5.30, Monday through to Friday, and operates as multi-channel, allowing customers to get the answers as required:

- Self-serve <https://europeancommunity.dnb.com>
- Online Chat -which can be accessed from our products or our website <https://www.dnb.co.uk/>
- Telephone: 0845 145 1700

ETHICAL STANDARDS

Dun & Bradstreet take its responsibilities to its clients, suppliers, and the wider community extremely seriously. We aim to lead when it comes to being an ethical company and we are extremely proud that we have been voted as one of the most ethical companies by The Ethisphere Institute. We have also received a 100% score on the Human Rights Campaign Corporate Equality Index.

Our international locations achieved certification in Corporate Ethical Procurement and Supply from the Chartered Institute of Procurement and Supply (CIPS), reinforcing our commitment to third-party compliance and ethical procurement practices. This commitment to doing the right thing by our team is one of the many reasons that Dun & Bradstreet continues to be named amongst the best workplaces in multiple regions where we operate.

For a business to be selected as one of the world's most ethical companies, it must go above and beyond – not only promoting ethical business standards internally, but also exceeding minimum standards for legal compliance, and shaping future industry standards to introduce new best practices.

PRIVACY AND SECURITY

The Dun & Bradstreet Data Cloud provides insights on hundreds of millions of businesses. Some of the information in the Data Cloud may be classified as personal information under various laws such as information relating to an individual (e.g., a sole trader, a partnership, a company director, a beneficial owner, a trustee, a professional contact.) Data privacy information is available on the DNB.co.uk website or can be provided on request.

This privacy notice explains how we collect, share, and protect business information.

Maintaining the security and privacy of our clients' confidential data is one of our highest priorities. The security notice is also on the website and can be viewed or provided on request.

CODE OF CONDUCT- COMPLIANCE

Dun & Bradstreet maintains a Compliance Hotline and web-based reporting tool which are run by an independent company and are available 24/7, 365 days a year. If a team member chooses, they may remain completely anonymous when reporting any concerns or issues.

DO-GOOD

Through our Do-Good program, we support our employees in giving to the causes that mean the most to them by providing paid time off to volunteer and donation matching. Our annual Do-Good Week embodies our commitment to serve our communities. During this company-wide campaign, we join together to give our time and talents to charitable organisation where we live and work.

OUR COMMITMENT TO SUSTAINABLE OPERATIONS

Dun & Bradstreet uses its data and analytics to help companies grow their business and become better global corporate citizens. Our ideal is to create a triple bottom line – one in which our data and people are driving positive change across the globe for the planet, its people, as well as financial success.

These Guiding Principles demonstrate D&B's commitment to expand the influence of our business while responsibly mitigating our consumption and the impacts of our global operations. Looking to be a steward of the global environment and actively shape sustainable futures in the communities where we work and live:

- Engage with suppliers and vendors that use progressive and environmentally friendly products, materials, and technology to advance sustainability across the organisation.
- Adopt internal policies and best practices that – when combined with technology – enhance our energy efficiency and management, and resource conservation efforts.
- Create healthy workplaces that embrace published sustainability guidelines and promote recycling and responsible consumption.
- Foster a global workforce aligned with our corporate sustainability efforts and engaged in environmental projects and issues in their local areas.
- Comply with all applicable environmental laws and regulations wherever we do business.
- Set and monitor the progress of the company's sustainability efforts through the collection of key data and establishment of corporate objectives.
- Communicate with employees, customers, partners, suppliers, vendors, and environment focused organisation on the progress of our sustainability efforts and encourage their feedback.
- Continually explore new opportunities to save energy, water, and resources; generate less waste; and consume fewer natural resources.

ABOUT US

Dun & Bradstreet (D&B), is a global provider of business decisioning data and analytics, enabling companies around the world to improve their business performance. Dun & Bradstreet's Data Cloud fuels solutions and delivers insights that empower customers to accelerate revenue, lower cost, mitigate risk, and transform their businesses. Since 1841, governments and companies of every size have relied on Dun & Bradstreet to help them manage risk and reveal opportunity.

The Dun & Bradstreet Data Cloud delivers comprehensive business data and analytical insights: comprising over 620 million business records, curated from tens of thousands of sources, 10's millions of web sites and 375 million data elements monitored and updated each day.

Holding information on companies in over 200 countries, over the last two decades, D&B has created the largest partnership network in the industry - a truly global organisation, a top-tier technology infrastructure and a single, global quality process (DUNSRight™) to ensure our customers can enjoy the best quality of content, tools, and service around the world. The starting point of Live Business identity is the Dun & Bradstreet DUNS Number, a proprietary, unique 9-digit identifier for businesses that allows the tracking of a business and its related connections throughout the full lifecycle of that business.

D&B solutions meet a diverse set of global customer needs with 90% of the Fortune 500™, and companies of every size around the world, (including both local and central governmental agencies) relying on D&B's data for many purposes including:

- Finance, marketing & Risk
- Supply Management
- Compliance
- Master Data Management & Analytics
- Marketing & Sales
- Data intelligence

CONTACT DETAILS

Further information /ordering

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