

AI Governance & Assurance Services

Consistent, controlled and trustworthy AI

This service strengthens AI and LLM safety, compliance and risk management through structured governance, assurance, testing and monitoring.

It evaluates AI usage, assesses bias and behaviour, defines controls and monitoring standards, and improves accountability—enabling secure, trustworthy and compliant AI adoption across enterprise environments.

Service Benefits

- ▶ Strengthen AI reliability with unified governance and assurance
- ▶ Improve compliance readiness through structured policy, controls and processes
- ▶ Reduce AI and security risks across data, models, LLMs and agent workflows
- ▶ Increase trust using monitoring, explainability and behaviour insights
- ▶ Enable scalable adoption with consistent and repeatable AI governance guardrails

Governance & Assurance Approach

Modular service delivering governance and assurance across embedded AI, LLMs and automation platforms.

▶ Stabilise

Establishing foundations for safe and compliant AI:

Define AI governance principles and control structures

Assess organisational readiness and existing AI usage

Identify risks across data, models and workflows

Establish compliance alignment and assurance baselines

Strengthen accountability and decision-making structures

▶ Standardise

Unifying AI risk management and assurance practices:

Implement AI risk, bias and performance controls

Standardise documentation, guardrails and review processes

Define testing, validation and monitoring standards

Establish traceability across data, prompts and outcomes

Align processes to enterprise compliance frameworks

▶ Optimise

Driving continuous safety, reliability and confidence:

Assess model behaviour, quality and fairness consistently

Evaluate performance, drift and operational stability

Implement continuous monitoring standards and dashboards

Provide recommendations to uplift governance maturity

Enhance responsible AI adoption across teams

Deliverables

This service provides deliverables aligned to the specific areas selected in scope, which typically include:

- Data readiness evaluation, including discovery, categorisation, classification and lineage checks
- Identification of risks across data, models, prompts and workflows
- Deduplication, retention alignment and data-quality uplift to reduce operational and evidential risk
- AI governance principles, policies, control structures and compliance baselines
- AI risk classification and governance, including structured taxonomies and behavioural risk controls
- Standardised risk, bias and performance controls with documented guardrails
- Testing, validation and monitoring frameworks for consistent assurance
- Behavioural evaluation and scenario testing for AI models and agents prior to deployment
- Access governance, category-aware DLP and privacy-aligned controls
- Traceability across data, prompts, outputs and model versions
- Observability and lifecycle tracking for model reasoning, actions, drift and decision trails
- Harmonised documentation, review processes and assurance workflows
- Behaviour, fairness, accuracy and drift evaluation for AI and LLM models
- Monitoring standards, dashboards and explainability insights
- Reproducible evaluation workflows for transparent and auditable AI
- Governance maturity roadmap with prioritised improvement actions
- Knowledge transfer, upskilling and service handover

Service Levels

- 9–5 UK time, Monday to Friday
- Workshops and reviews scheduled in advance
- Defined response and escalation routes
- Document delivery milestones defined in the engagement plan
- Escalation routes confirmed at engagement outset

Pricing Model

- SFIA-aligned day rates for uplift or project work
- Fixed-price assessment packages available
- Scope and pricing finalised after scoping activities

Engagement Options

Supporting flexible delivery across Stabilise, Standardise and Optimise:

- **Project Delivery** - Structured execution of AI governance reviews, risk assessments, control implementation and assurance activities
- **Team Augmentation** – AI governance specialists, including but not limited to responsible-AI consultants, risk and compliance practitioners, and model assurance analysts
- **Specialist Resourcing** - Short-term expertise for bias testing, explainability reviews, drift analysis or assurance documentation

Security & Compliance

- Staff screened to BS7858:2019.
- NPPV or SC clearance available on request and scoped separately (not included in standard rate card)
- Processes aligned to ISO 27001, 9001, 20000-1 and 14001
- GDPR-compliant handling of customer data

Customer Responsibilities

- Provide access to environments, tooling, test data and stakeholders
- Ensure availability for workshops, reviews, testing and approvals
- Supply accurate architectural and operational information required for delivery
- Maintain governance, releases and change-control processes
- Approve deliverables, changes and planned activities in a timely manner

Offboarding

- Handover of all planning artefacts and documentation
- Knowledge-transfer session(s)
- Closure review with next-step recommendations



Contact us to discuss your requirements.

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