

Revolutionary Private Cloud for Oracle and SAP

BENEFITS

- Private Cloud for Oracle and SAP powered by Azure/AWS/Google
- Guaranteed 10-minute response time for critical P1 issues
- Ask the Experts advisory services at no extra cost
- Assigned Primary Support Engineers and Account Managers

Unlock the Future of Cloud Management

Welcome to the future of cloud management with Revolutionary Private Cloud for Oracle and SAP from Support Revolution. This solution empowers businesses with unparalleled flexibility, efficiency, and security. Our private cloud services are powered by industry-leading cloud platforms, including Azure, AWS, and Google, ensuring that your ERP systems are hosted in a reliable environment that meets your unique operational demands.

Challenges of Enterprise Software in the Cloud

Cloud-based software challenges can impact both operational efficiency and business continuity in your organisation. Integrating cloud solutions with legacy systems and achieving seamless interoperability across multiple providers often demands significant customisation and strategic planning to prevent disruptions or data loss. As organisations face risks of unauthorised access and regulatory compliance concerns, safeguarding data security and privacy is paramount. The complexities of data migration further add to organisational stress. Additionally, enterprises must navigate issues such as network reliability, unpredictable long-term costs, potential vendor lock-in, and the necessity for responsive service-level agreements to ensure consistent performance, availability, and accountability in the cloud. Addressing these concerns is the reason clients depend on Revolutionary Private Cloud.

Support Revolution Solution

Revolutionary Private Cloud for SAP and Oracle allows for seamless resource expansion to meet evolving business demands in Azure, AWS, or Google Cloud. Our multi-cloud capability enhances your operations by integrating effortlessly with other cloud services. Benefit from real-time performance monitoring and analytics to optimise your systems while our reliable disaster recovery plans safeguard your data. We offer customisable solutions tailored to your unique requirements, supported by 24/7 expert support to swiftly resolve any issues. Enjoy streamlined processes, advanced security protocols to protect your systems, and seamless integration with your existing IT infrastructure.



We are so grateful to all of the team at Support Revolution for helping us lower our IT expenditure, and for doing it so quickly too. The savings we've made have been fantastic, and at a critical time when we really needed it.



– Support Manager, Metropolitan Police Department



supportrevolution.com



info@supportrevolution.com



HQ: UK Other: United States, Canada, Australia, China, India, Singapore, South Africa, United Arab Emirates

**Support
Revolution**

Revolutionary Private Cloud Details

- **24/7 support:** Around-the-clock expert support to resolve issues swiftly
- **High availability:** Superior uptime and reliability to ensure business continuity
- **Performance monitoring:** Real-time monitoring and analytics to optimise system performance and catch potential issues before they become problems
- **Disaster recovery:** Robust backup solutions and disaster recovery plans to protect data integrity
- **Multi-cloud capability:** Flexibility to integrate with other cloud services for enhanced functionality support
- **Scalability:** Expandable resources to accommodate changing business needs
- **Customisable solutions:** Tailored environments that fit your specific business requirements
- **Cost efficiency:** Reduced operational costs through streamlined processes and resource optimisation
- **Enhanced security:** Advanced security protocols and compliance to protect systems
- **Ransomware protection:** Detect and prevent ransomware from encrypting your backups with one-way test and ingestion solutions
- **Seamless integration:** Compatibility with existing IT infrastructure and third-party applications
- **Support for custom code:** Available at no additional cost for your unique needs
- **Extend ERP life:** Enabling gradual transitions to next-generation platforms

Support Revolution Comprehensive Support

Support Revolution helps organisations effectively maintain their ERP software and reallocate budget and resources toward strategic initiatives by providing:

- **Significant cost savings** of up to 90% compared to ERP vendor maintenance costs
- **Issue resolution** for all technical, functional, and regulatory aspects
- **Support for customisations**, break/fix support for code the vendor won't touch
- **Interoperability and integration support** ensures optimal functionality across your enterprise ecosystem
- **Fast response SLAs** of less than 10 minutes for critical issues
- **Binding resolution times** of less than 2 hours for critical issues
- **Assigned Primary Support Engineers and Account Managers** for personalised support
- **Enterprise-grade security** — choose from Revolutionary Enterprise Security, Revolutionary Application Security, and Revolutionary Database Security

