

MOODLE WORKPLACE



We provide Moodle Workplace as a managed service, combining secure cloud hosting, system administration, application support, the Moodle Workplace subscription and regular updates into a single, predictable annual cost.

All packages include:

- Secure managed hosting sized for your active user volume
- Access to our support team for best practice guidance, administrator support and issue resolution
- Annual Moodle Workplace licence, Premium Moodle app subscription and BigBlueButton trial
- Platform maintenance, upgrades and security updates
- Training and onboarding options
- Additional storage, tailored support hours, and UK or EU hosting options available to match your specific needs.

Key terms

Active users – Registered users who access the site during the contract term, regardless of how often they log in.

Contract and pricing

- Multi-year contracts available for long-term planning
- Invoiced annually in advance
- All prices exclude VAT
- Onsite services, where required, are charged separately (remote delivery is standard)
- Active user numbers can be increased during the contract term and will be charged pro-rata
- Pricing is reviewed and adjusted at the next annual invoice if user volumes change

Hosting									
Number of Active Users	500	1,000	2,000	3,000	5,000	10,000	15,000	20,000	50,000
Usable Storage (GB)	10	10	20	50	50	100	100	100	100
Free setup	✓	✓	✓	✓	✓	✓	✓	✓	✓
Includes Moodle Workplace licence, Spark theme and BigBlueButton trial	✓	✓	✓	✓	✓	✓	✓	✓	✓
Nightly Backups	✓	✓	✓	✓	✓	✓	✓	✓	✓
Unlimited Traffic	✓	✓	✓	✓	✓	✓	✓	✓	✓
Premium Moodle App	✓	✓	✓	✓	✓	✓	✓	✓	✓
SLA uptime	99.9%	99.9%	99.9%	99.9%	99.9%	99.9%	99.9%	99.9%	99.9%
Monitoring and alerts	24x7x365	24x7x365	24x7x365	24x7x365	24x7x365	24x7x365	24x7x366	24x7x367	24x7x368
Data location	EU	EU	EU or UK	EU or UK	EU or UK	EU or UK	EU or UK	EU or UK	EU or UK
Support									
Access to application support desk (hours)	10	10	25	25	50	50	50	50	50
Onboarding and implementation support									
Core implementation support with 12 sessions over 8–12 weeks	✓	✓	✓						
Extended implementation support – 21 sessions over 12–16 weeks				✓	✓	✓	✓	✓	✓
Year 1 – initial cost	£16,150	£20,150	£24,350	£32,500	£43,000	£54,250	£80,150	£92,250	£144,750
Year 2 onwards – Annual renewal cost	£9,450	£13,950	£18,500	£21,500	£33,250	£45,750	£71,500	£83,500	£133,500

Pricing valid for the G-Cloud 15 framework term

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Optional Moodle Workplace services

Alongside the managed Moodle Workplace service, the following services can be purchased separately or added where required.

Training - Targeted Moodle Workplace training for administrators, managers and platform owners. Sessions are tailored to real workflows such as programmes, certifications, reporting and organisational structures, and delivered as virtual sessions.

User experience and theme design - Configuration or enhancement of the Moodle Workplace interface, including use of standard themes, our Spark theme, or bespoke design services where a more tailored user journey is required.

Application support (customer-hosted) - Application-level support for organisations running Moodle Workplace in their own environment. This covers best practice guidance, configuration support and troubleshooting.

Subscription-only (customer-hosted) - Moodle Workplace subscriptions can be provided where hosting and day-to-day platform management are delivered by the customer, with optional support or consultancy added as needed.

Consultancy, development and content support - Additional consultancy time, bespoke development, integrations and eLearning content support can be provided on a scoped, day-rate basis to support more complex requirements.

Additional platform extensions - Where appropriate, Moodle Workplace can be extended with optional services such as accessibility tooling, reporting add-ons, virtual classrooms (BigBlueButton), eCommerce capability and curated content libraries.

Moodle application support

Support covers platform configuration, best practice and troubleshooting. Does not include infrastructure or hosting management.

Package	Price
Annual support – 25 hours (3 named users)	£3,500
Annual support – 50 hours (3 named users)	£6,350
Additional support hours in blocks of 10 hours	£1,350

Core learning content library

A library of ready-made learning resources covering topics such as health and safety, leadership, communication, information security, wellbeing and compliance. Annual contract.

Product	Active Users	Annual Price
Full core content and catalogue access	Up to 500	£10,000
Full core content and catalogue access	501 - 1,000	£15,000
Full core content and catalogue access	1,001 - 5,000	£20,000
Full core content and catalogue access	Over 5,000	£30,000

Moodle theme design

Options to tailor the visual appearance and user experience of your Moodle platform, from light branding to fully bespoke layouts.

Package	Price
Brand and identity match - Application of your organisation's colours, logo and typography to an existing theme.	£1,850
Bespoke user experience - Custom design of key areas including dashboards, landing pages and course layouts.	£8,950

Moodle training

Moodle training is delivered as a bundled set of instructor-led virtual sessions for administrators and managers. Sessions focus on practical use of the platform.

Bundle	Sessions (up to)	Price
Essential - Baseline consultancy to support go live.	12	£6,750
Tailored - Extended consultancy for complex implementations or integrations.	21	£10,950
Course author - Focused on hands-on support for building and structuring courses in Moodle.	10	£5,000

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Moodle Workplace subscription

Moodle Workplace is provided under an annual subscription, which includes access to the Moodle Workplace codebase, regular updates and releases.

Product	Active Users	Annual Price
Moodle Workplace - Licence 500	500	£10,500
Moodle Workplace - Licence 1K	1,000	£14,000
Moodle Workplace - Licence 2K	2,000	£14,500
Moodle Workplace - Licence 3K	3,000	£15,000
Moodle Workplace - Licence 5K	5,000	£17,650
Moodle Workplace - Licence 10K	10,000	£21,500
Moodle Workplace - Licence 25K	25,000	£37,000
Moodle Workplace - Licence 50K	50,000	£40,000
Moodle Workplace - Licence 100K	100,000	£43,000
Moodle Workplace - Licence 250K	250,000	£40,500
Moodle Workplace - Licence 500K	500,000	£53,500

Virtual classrooms (BigBlueButton)

Integrated virtual classroom capability for Moodle Workplace, supporting live training sessions with audio, video, screen sharing, breakout rooms and recording, with setup and application-level support.

Product	Annual Price
BigBlueButton – Introductory tier Up to 52 virtual classroom sessions per year, each up to 9 hours, with recordings retained for 12 months.	£1,150
BigBlueButton – Premium tier Unlimited sessions (1 concurrent at a time), up to 9 hours each, with permanent recordings and access to the Enterprise Learning Analytics Dashboard.	£2,250

eCommerce enablement and support

Enables the sale of learning, subscriptions or content through the LMS using supported payment gateways.

Package	Price
eCommerce setup and configuration (one-off)	£2,000
eCommerce annual support	£7,500

Reporting (IntelliBoard Lite)

Extended reporting for Moodle LMS sites with up to 15,000 users, providing clear insight into learner activity and engagement through pre-built dashboards and reports.

Product	Price
IntelliBoard Plugin – Lite Annual reporting add-on providing enhanced analytics and dashboards	£6,950

Accessibility support

Adds user-controlled accessibility features to the platform. Annual subscription based on average monthly visits to the platform.

Product	Monthly Visits	Annual Price
Micro	Up to 500	£480
Growth	501 - 1,000	£1,350
Scale	1,001 - 5,000	£3,500
Enterprise	Over 5,000	£5,750
Configuration and setup (one-off)	Over 5,000	£450