

G-Cloud 15: Service Definition

About Polaris Software

Polaris Software is the chosen provider to every Home Office-approved force, as well as a range of major enforcement agencies. Our ecosystem spans asset management solutions that ensure compliance and reduce risk, road-enforcement back-office systems, online NDORS course bookings, leading to an improvement in road safety, making Polaris the trusted partner for agencies worldwide.

In the local authority sector, Polaris delivers fully digital solutions that transform the way local authorities manage parking permits and suspensions, highways and business licences, markets, and many more. Our solutions have proven to improve efficiency, streamline processes and increase revenue recovery. Polaris provides digital transformation solutions for local authorities across the UK, including several in London.

Why Polaris?

- Decades of experience (Polaris is comprised of 5 specialist software companies)
- Trusted provider to major enforcement and local government authorities across the world
- Excellent project management, implementation and support.
- Products built using the latest technology
- Security focused



Support & Training

- UK support 5 days a week
- Support via dedicated service portal
- E-mail and telephone support also available
- Full training provided during implementation process
- Service packages

Security & Data Protection

- UK/EU data hosting via MS Azure
- ISO 27001 / ISO 9001 / Cyber Essentials Plus

Contacts Us

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Full product details including technical and hardware requirements and an implementation timeline will be provided after a G-Cloud 15 call off contract is signed.

If you have any further questions, please contact us.

An overview of Polaris CycleReady



Polaris CycleReady Managing Cycle Training Courses

CycleReady Training Management is a web-based course administration and online booking solution that is used to manage the delivery of cycling competency courses, including the DfT **Bikeability** scheme for schools and both 1-2-1 and group-based cycling courses.

Our comprehensive cycle training management platform supports the end-to-end scheduling, delivery and administration of cycle training courses. It provides tailored interfaces for administrators, schools and instructors, enabling efficient course configuration, instructor allocation, workload monitoring and performance reporting.

Through a central management dashboard, configurable calendars and self-service system administration, CTM reduces operational overhead while improving visibility, control and delivery outcomes for all stakeholders.

What is Bikeability?

Bikeability is the government's national cycle training programme. It helps you learn practical skills and understand how to cycle on today's roads.

Bikeability gives everyone the confidence to cycle and enjoy this skill for life.

- For all levels of experience
- Qualified, expert instructors
- Available all year round across England

Bikeability is supported through a simple end-to-end process: schools submit course requests online, team leaders schedule dates and assign instructors based on availability, schools add pupils and special requirements, and instructors record pupil assessment outcomes after delivery.

Key features include:

- Role-based user profiles for administrators, schools and cycling instructors
- Flexible course scheduling and configuration, including course types, venues, sessions, timings and instructor allocation by availability and location
- Management dashboards and calendars providing real-time visibility of course status, instructor availability and workload
- Advanced reporting using Microsoft SQL Reporting Services, with custom performance and financial reports delivered within 5 business days
- Full system administration by customer staff, including user roles, permissions, schools, venues and digital resources
- School self-service tools for course requests, pupil registration (including medical/SEND needs) and access to standard and school-specific resources
- Instructor tools to manage availability, accept or decline bookings, record attendance and outcomes, and maintain personal details



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