



G-Cloud 15: Service Definition

About Polaris Software

Polaris Software is the chosen provider to every Home Office-approved force, as well as a range of major enforcement agencies. Our ecosystem spans asset management solutions that ensure compliance and reduce risk, road-enforcement back-office systems, online NDORS course bookings, leading to an improvement in road safety, making Polaris the trusted partner for agencies worldwide.

In the local authority sector, Polaris delivers fully digital solutions that transform the way local authorities manage parking permits and suspensions, highways and business licences, markets, and many more. Our solutions have proven to improve efficiency, streamline processes and increase revenue recovery. Polaris provides digital transformation solutions for local authorities across the UK, including several in London.

Why Polaris?

- Decades of experience (Polaris is comprised of 5 specialist software companies)
- Trusted provider to major enforcement and local government authorities across the world
- Excellent project management, implementation and support.
- Products built using the latest technology
- Security focused



Support & Training

- UK support 5 days a week
- Support via dedicated service portal
- E-mail and telephone support also available
- Full training provided during implementation process
- Service packages

Security & Data Protection

- UK/EU data hosting via MS Azure
- ISO 27001 / ISO 9001 / Cyber Essentials Plus

Contacts Us

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Full product details including technical and hardware requirements and an implementation timeline will be provided after a G-Cloud 15 call off contract is signed.

If you have any further questions, please contact us.

An overview of StarTraq Dome



StarTraq Dome is a browser-based back-office solution for end-to-end processing of offences, managing cases from initial detection through to resolution. It combines case and records management with a flexible workflow engine, integrates with leading camera hardware, supports scanning of paper tickets, and automates communications, online offence viewing, and driver education diversion.

Key features:

- End-to-end offence, and case management
- Integration with cameras, and OCR-scanned paper tickets
- Automated, configurable workflows and correspondence
- Online offence viewing, admissions and nominations
- Driver education diversion

StarTraq Dome features the following modules:

Module	Description
Dome Veri	Dome Veri enables efficient verification of camera-detected incidents by combining images, video, ANPR data, and vehicle/keeper checks within a configurable, legislation-compliant workflow, with built-in tools for review, decision-making, and team collaboration.
Dome Docs	Dome Docs is an end-to-end document management and workflow system for managing violations, with secure storage, auditable workflows, team collaboration, and seamless court pack creation and integration.
DomeLocalScan	DomeLocalScan connects directly to a scanner, allowing you to quickly scan single correspondence or large batches of returned forms. With returned forms, the QR code is automatically recognised, ensuring scanned documents are instantly linked to the correct offence record in Dome. Data from handwritten responses is pre-filled with Optical Character Recognition, removing the need for manual entry and post-sorting.
DomeForOffice	DomeForOffice is a Microsoft Outlook and Word plug-in, allowing users to populate emails and correspondence with ease, and then store a copy to the correct offence record in Dome.
StarDVDFlash	StarDVDFlash processes data from a mobile speed camera via SD card, ensuring the data is in the correct format for ingestion into the Dome via StarXLR.
Star XLR	StarXLR automatically loads incident data, images and videos generated by enforcement cameras into the StarTraq Dome.
Dome Stats	Generates, presents and displays relevant statistics to various users and stakeholders for the client.

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StarTraq Dome features the following modules:

Module	Description
StarPortal	StarPortal is our public facing portal that allows the recipient of a notice to access and review their alleged offence evidence easily. The recipient can respond to their notice (admitting to being the driver or nominating another driver), view related photographic evidence, inspect associated documents, and be directed to links for road safety support sites.
StarPrintServer	StarPrintServer is a batch printing solution and template management for all bulk correspondence and documentation. Users can modify templates, and all documents will be automatically archived back into the DOME when printed.
Dome Court	Easy court pack production and integration with court system to upload electronic court files. This does not include functionality for booking, scheduling and capacity planning for the courts.
Dome DORS	Manages the diversion to driver education courses via a separate workflow. This automatic selection of eligible offenders and processing and storing of documentation reduces administration and increases efficiencies.
Dome Pay	Dome Pay is a web-based payments system that can be used to process any payments related to an offence. DOME Pay can be integrated with all major payment gateway providers.
Community Speedwatch	Manage the processing of Community SpeedWatch detections via separate workflow. Automate the production of warning letters and escalation pathways for repeat offenders.
Traquer	Traquer is an e-ticketing application that allows enforcement officers to use the latest smartphone technology to capture, upload and print a ticket for any violation from any location.
eOffers	The e-Offers module enables the Police to email course and conditional offers to offenders who have consented to and verified their email address online via the StarPortal admission form. This saves time, effort and money, when compared to the very manual paper alternative.
Dome Dash	Dome Dash provides an import feature via Outlook, allowing the Police to create an offence record in the Dome for processing. Police can review each allegation in Dome, decide whether to prosecute, close the case, or issue an advisory letter to the vehicle's registered owner. Integration with other Dome modules means the entire process - from evidence review to final outcome - is seamless and efficient, making it easy to act on public reports.

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