



Proactive Cyber Defence for a Dynamic Threat Landscape

Organisations today face increasingly sophisticated cyber threats that can bypass conventional defences. With growing complexity in IT environments and the constant evolution of attack techniques, businesses need a security solution that not only detects threats but also responds in real time, minimising risk and operational disruption.

How Sapphire can help

True security is not just about systems and software, but about building trusted relationships and understanding your unique needs. Our dedicated, CREST accredited, Security Operations Centre (SOC) works around the clock, combining their expertise with advanced technology to safeguard your organisation.

Utilising industry-leading, Gartner® Magic Quadrant SIEM technology, enterprise-grade EDR, Sapphire's analysts and engineers proactively monitor your environment, interpret complex data, and respond to incidents in real time, always keeping your business priorities front and centre.

By blending human insight with intelligent automation, we ensure that every alert is assessed in context, every response is tailored, and your team is empowered to focus on what matters most.



Key Benefits

- 24x7x365 expert protection
- Rapid threat detection and response
- Reduced false positives
- Operational efficiency
- Customisable dashboards and reporting
- Scalable and future-proof
- Proven expertise

We deliver:

- **Continuous monitoring and real-time incident response** across your network, applications, endpoints, and infrastructure.
- **Advanced threat detection** using AI/ML-powered analytics and behavioural modelling to identify suspicious activity and reduce false positives.
- **Automated containment and remediation** through embedded SOAR capabilities, ensuring rapid, efficient response to incidents.
- **Integrated threat intelligence** leveraging multiple feeds for enriched alert analysis and faster decision-making.
- **Proactive threat hunting** and regular gap analysis to stay ahead of emerging threats and zero-day vulnerabilities.
- **Comprehensive endpoint protection** with real-time detection, one-click remediation, and asset management.
- **Personalised service** with a named Technical Account Manager (TAM) and tailored reporting, ensuring alignment with your business objectives.

Take the next step towards a safer future.

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Benefits

As a MDR client, you benefit from:

- **24x7x365 expert protection:** Security analysts and engineers monitor and defend your environment around the clock.
- **Rapid threat detection and response:** Automated processes and expert triage ensure threats are contained before they escalate.
- **Reduced false positives:** AI-driven analytics and contextual awareness minimise alert fatigue and focus on genuine risks.
- **Operational efficiency:** Automation streamlines incident management, freeing your team to focus on strategic initiatives.
- **Customisable dashboards and reporting:** Real-time visibility and actionable insights tailored to your needs.
- **Scalable and future-proof:** Seamless integration with your evolving IT landscape and existing security investments.

The outcome

Partnering with Sapphire empowers organisations to transform their cyber resilience, securing robust protection against both current and emerging threats. With Sapphire's expert team on your side, incidents are detected and resolved rapidly, minimising disruption and allowing your business to operate with confidence and focus. You gain the assurance of a proactive security partner who is fully invested in your ongoing protection, adapting strategies as your organisation evolves.

Don't leave your organisation's security to chance. Partner with Sapphire today and experience the confidence that comes from truly proactive protection.

“

I would describe our relationship as a true partnership with personalised support and a collaborative approach that goes beyond just selling services. It gives us the expertise and support needed to enhance our cyber security posture.

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IT & IS Director, Infrastructure Company

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