



UBDS
DIGITAL
A UBDS GROUP COMPANY

CLOUD PLATFORM SERVICE OFFERINGS

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1 UBDS DIGITAL OVERVIEW.

At UBDS Digital, we recognise that technology must not only be cutting-edge but also practical and quick to implement. We specialise in transforming your complex challenges into opportunities, delivering solutions that are not just acceptable but truly exceptional. Our approach ensures that with us, you navigate the intricacies of digital transformation with unwavering confidence and achieve outcomes that surpass expectations. You will never have to compromise on quality, security, and reliability. That is our promise to you.

1.1 Why clients choose UBDS Digital.

We are on a mission. To deliver unparalleled client value, unmatched employee experience and to make a meaningful difference in society.



Always Innovating



Security Obsessed



Industry Expertise



Outcome Centric

1.2 Services that drive innovation

We offer a full spectrum of services designed to guide our clients through every stage of their digital transformation journey. From strategic advisory to innovative design, meticulous implementation, and ongoing management, we deliver end-to-end solutions tailored to meet the unique needs of each organisation.

See a range of our services below.

You can get in touch with us via: frameworks@ubds.com

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 DIGITAL ADVISORY	 CLOUD	 CYBERSECURITY + COMPLIANCE	 SECURE CONNECTIVITY
- Cloud Business Analysis - Business Change Management and Communication - Cloud Target Operating Model - Cloud Transformation Strategy, Cloud Target Operating Model and Business Case - Digital Strategy - User Centric Design and Innovation	- Application Development and Innovation – Azure and AWS - Application Modernisation – AWS and Azure - Application Portfolio Assessment - Azure Delivery Squad - Cloud Enablement – Azure and AWS Landing Zones - Migration to Azure and AWS - Cloud Adoption Framework - Cloud Delivery Services - Cloud Desktop - Cloud Security - Cloud Services - DevOps as a Service - Microsoft Power Platform – Design, Implementation and Support - Microsoft Dynamics 365 and Power Platform Implementation and managed services. - ServiceNow DevOps and Design Studio Assessment and Requirements Gathering - ServiceNow Governance, Risk and Compliance Implementation Strategy - ServiceNow ITOM Assessment and Requirements Gathering	- PCI DSS Compliance - PCI Forensic Investigator - ISO Design, Implementation, Audit and Support - GDPR Consultancy - Third Party Assessments - IASME Cyber Assurance, Cyber Advisor & IoT - NCSC/ISAME Cyber Essentials Basic & Plus - Incident Response Policy, Planning & Playbooks - Cloud Security Assessments - Virtual CISO & DPO - Penetration Testing (VA, Web App, Infra, Mobile, MS365, CREST & CHECK) - Digital Forensics and Incident Response - Incident Response Retainer - Threat Intelligence - Threat Modelling - Cyber Incident Exercising (Tabletop & Live Play) - Zero Trust – Readiness, Assessment & Implementation - Information Security and Compliance - Microsoft 365 Security Consultancy	- SD-Wan Design, Build and Managed Service - Hosted SD-Wan Networks - SD-Wan, SASE and Cloud Networking Readiness Assessment - SD-Wan Proof of Concept, deployment and business case - Hybrid, Zero Trust and Cloud Networking Design, Implementation and Managed Service - Network Transformation for Cloud Adoption - Cloud and Zero Trust Security Services - Cloud Hybrid Networking - Modernise Endpoints - Secure Access Service Edge (SASE) and SD-WAN for Cloud Adoption

 DATA AND AI	 MANAGED SERVICES	 TECHNOLOGY DELIVERY – P3M
- AI360 - Applied AI and ML Strategy and Implementation - Data Platform Transformation - Microsoft Fabric Implementation and Adoption Framework - Databricks Architecture Assessment and Implementation Roadmap	- Cloud Hosting and FinOps - Modern Workplace and Productivity - Security Operations Centre (SOC) - Security Information and Event Management (SIEM) – Microsoft Sentinel - Unified Cloud and Infrastructure Support - Networks Operation Centre - Cloud Management - Cloud Service, Design and Transition - Penetration Testing as a Service - Compliance as a Service - Managed Dark Web Scanning & Monitoring	- Technology Delivery Services – Portfolio, Programme and Project Management - Project Management Office (PMO) - Implementing Agile Product Delivery

2 APPLICATION DEVELOPMENT AND INNOVATION ON AZURE.

UBDS Digital designs, builds and supports cloud-native applications on Microsoft Azure. We deliver user-centred, secure and scalable solutions aligned to GDS Service Standard, using modern Azure services to create resilient applications, improve agility, and reduce operational costs through efficient cloud-native design.

KEY FEATURES

- User-centred research and service design
- Cloud-native application development on Microsoft Azure
- Agile, sprint-based delivery aligned to GDS standards
- Secure-by-design architecture and privacy protection
- API-led integration using Azure native services
- Serverless and container-based application architectures
- Built-in monitoring, logging and observability
- DevOps pipelines and automated deployment
- Scalable, resilient application design
- Responsible AI integration using Azure AI services

KEY BENEFITS

- Reduces time to market through agile delivery
- Improves service reliability using resilient cloud architectures
- Lowers running costs through efficient cloud-native design
- Enhances security using Azure platform capabilities
- Improves user experience through user-centred design
- Enables rapid scaling to meet changing demands
- Improves operational insight with built-in observability
- Reduces deployment risk through automation
- Supports sustainable services through optimised cloud usage
- Enables innovation using modern Azure and AI services

3 AZURE APPLICATION MODERNISATION.

In cloud adoption, workloads are often “lifted and shifted” initially. This “as-is” approach limits the cloud benefits realised. Modernisation is the process of updating apps to a cloud-first model. The goal is to enhance applications, achieving greater agility, scalability, and security. Organisations benefit from built-in security, high availability, and auto-scaling.

KEY FEATURES

- Assessment of existing application(s)
- Broader application portfolio review
- Rationalisation recommendations in line with the five Rs principles
- Selective modernisation to PaaS services (Refactor)
- Rearchitect elements to better align to cloud services (Rearchitect)
- Full implementation as cloud-native (Rebuild)
- Our discovery, assessment, plan, pilot, production approach minuses risk

KEY BENEFITS

- Improved cost efficiency and cost control
- Better performance, using Azure’s native services to improve responsiveness
- Enhanced Security, taking advantage of native cloud features
- Scalability: applications can scale up or down based on demand
- Greater agility as applications can be quickly updated and deployed
- Reduced data silos, unlocking the power of your data
- Innovation through new services and capabilities such as AI
- Improved resilience as applications can remain accessible even during outages
- Azure offers tools, APIs, and services that improve developer productivity
- Automated Management through automated monitoring, scaling, and maintenance

4 APPLICATION PORTFOLIO ASSESSMENT.

Rationalisation is a critical part of cloud adoption. Using five Rs workload assessment; rehost, refactor, rearchitect, rebuild or replace, UBDS can help with discovery, assessment and analysis of your digital estate to support decision making, prioritisation and planning of workloads whether migrated to the cloud or in scope for migration.

KEY FEATURES

- Discovery and workload inventory
- Assessment of workloads, assets and dependencies
- Cost model analysis, current state
- Creation of a digital estate plan
- Review and assessment of workloads against five Rs criteria
- Identification of initial backlog priorities
- Aligned to Cloud Adoption Framework best practice

KEY BENEFITS

- Cost savings through identifying redundant or overlapping solutions
- Increased efficiency by focussing efforts on high-value assets
- Better decision-making through clear inventory and dependencies
- Reduces risk through transparency and moving away from legacy applications
- Greater visibility of digital estate leads to better control
- Improved opportunities for collaboration and data sharing
- Promotes technology standardisation across the estate

5 AZURE DELIVERY SQUAD.

Whether it's DevOps skills, solution architects, developers, testers or a combination, we can help with resourcing needs to address specific project challenges. Our highly skilled team of engineers can be on hand to help you deliver successful outcomes, bridge skills gaps and upskill your team through collaboration and knowledge transfer.

KEY FEATURES

- Highly skilled, certified engineers/architects
- Supplement your existing team with additional Azure skills
- Bridge skills gaps
- Knowledge transfer through delivery
- Flexible model to deliver outcomes
- Efficient and cost-effective

KEY BENEFITS

- Reduce risk
- Help deliver outcomes on time, to budget
- Efficient and cost-effective
- Flexible model tailored to your needs
- Upskills existing team whilst delivering outcomes
- Managed handover/service transition

6 CLOUD ENABLEMENT – AZURE LANDING ZONES.

Our service delivers an Azure Landing Zone, facilitating rapid, secure cloud adoption aligned with best practices and DevOps principles. Leveraging expert guidance and automation, we ensure well-architected, compliant environments for immediate Azure consumption, enabling seamless migration and deployment of workloads.

KEY FEATURES

- Azure Landing Zone built by certified SC-Cleared Azure experts
- Collaborative design and deployment to meet complex requirements
- Aligned with Microsoft Azure Landing Zone CAF Guidance
- Azure Well-Architected compliant
- Policy-driven, fully automated governance and security
- Optimise resources, and workloads with AI orchestration and analysis
- Suitable for migrated workloads and cloud-native application development
- Tooling: Terraform, IaC, ARM, BICEP Azure DevOps
- Optional: CloudMaker tooling to enable Diagram Driven Infrastructure
- Optional: can include NVAs from VMware, Palo Alto, Fortinet and others

KEY BENEFITS

- Accelerates Azure adoption with streamlined infrastructure provisioning and deployment processes
- Enhances security posture by implementing best practices and continuous compliance
- Optimises costs through efficient resource allocation and management tools
- Improves scalability and flexibility to meet evolving business needs
- Simplifies identity and access management for enhanced security and control
- Ensures regulatory compliance, reducing business risk and ensuring governance
- Facilitates seamless migration and deployment of workloads
- Provides expert guidance and support throughout your cloud adoption journey
- Reduces deployment times with automated infrastructure pipelines and DevOps integration
- Enhances productivity by enabling seamless collaboration and innovation in the cloud

7 AZURE MIGRATION.

Our service follows a tried and tested four-step approach, ensuring workloads are securely migrated to the cloud. Firstly, an assessment of scope and dependencies. Then detailed planning creates schedule and runbooks. We pilot a representative set of resources, baselining, migrating and testing. Finally, a full migration of resources is completed.

KEY FEATURES

- Migration of workloads to Azure
- Full assessment in line with Microsoft Cloud Adoption Framework
- Review existing Landing Zone
- Inventory of existing systems
- Cloud rationalisation assistance
- Migration to IaaS (lift and shift) and PaaS (modernisation) services
- Plan / Pilot / Production approach minimises risk
- Migrate from on-prem or other clouds
- Migrate existing Azure resources

KEY BENEFITS

- Accelerates Azure adoption with streamlined migration service
- Adopts a tried and tested approach to migrations
- Minimises risk of downtime or service outage
- Rapid migration service to move to Azure at pace
- Enhances security posture by following best practice guidance
- Improved management of workloads
- Enables governance using policy-driven approach across estates

8 MICROSOFT CLOUD ADOPTION FRAMEWORK FOR AZURE.

UBDS Digital 's specialist team will guide you through implementing the stages of the Microsoft Cloud Adoption Framework. From defining strategy, planning and preparing your environment through migration, management, security and innovation. This builds a strong foundation, based on best practice, ensuring your cloud environment meets your evolving needs from day one.

KEY FEATURES

- Develop a strategy for cloud adoption aligned to desired business outcomes
- Plan the cloud environment to match customer requirements
- Identify skills gaps and training requirements to operate the cloud
- Design the cloud environment and landing zones to match requirements
- Build management policies to enforce controls such as tagging resources
- Implement consistent logging and monitoring of resources
- Secure workloads through access controls, governance and security operations
- Create a platform for secure innovation
- Organise teams and roles aligned to cloud adoption

KEY BENEFITS

- Delivers business outcomes linked to cloud adoption
- Builds a strong foundation for cloud services
- Establishes a well-governed, secure cloud footprint
- Reduces risk of cloud adoption
- Evolves over time to meet business demands
- Builds alignment between people, culture and technology
- Provides cost transparency and oversight

9 CLOUD DELIVERY SERVICES.

Organisations can enjoy significant benefits by moving applications and services to Cloud. UBDS Digital's robust, proven Cloud migration approach has migrated 100s of applications. We understand that each customer's environment and requirements are unique, and we use innovation to work out a custom solution for a particular problem.

KEY FEATURES

- Discovery and assessment of customer special requirements
- Creation of a custom technical solution to meet customer requirements
- Review and agreement of customer customised solution
- Implementation and test of agreed customer customised solution
- Integration with existing Cloud environments with minimal impact
- Hybrid Networking between Cloud and on-premises and remote workers
- Design of bespoke Cloud infrastructures to meet requirements
- Provision of DevOps engineers
- Rapid migration of Virtual Machines and Data to the Cloud
- Migration to IaaS, PaaS and SaaS services

KEY BENEFITS

- Obtain a deep understanding of the special requirements
- High-level Design in a clear easy to understand format
- Review and approval of the high-level design
- Implementation and test of agreed customer customised solution
- De-risk impact of introducing new Cloud infrastructure to existing environments
- Incorporate existing WAN, LAN networking with Cloud
- Deliver Cloud services using Cloud native and COTS products
- Resolve resource issues and provide DevOps skills
- Ability to migrate to Cloud at pace to meet deadlines
- Assess and migrate systems to IaaS, PaaS or SaaS

10 CLOUD DESKTOP.

UBDS Digital's robust, proven Cloud migration approach has helped many organisations to migrate to Cloud. Desktop Cloud Services allow your users to securely access your corporate resources remotely using their own laptops and devices. It also provides an effective mechanism to allow third-party users to access and support specific systems.

KEY FEATURES

- Integration with active directory for user authentication
- Integration with MFA (Multi-Factor Authentication)
- Complete Office 365 experience in the Cloud
- User access from anywhere
- Provide a modern desktop to all your users

KEY BENEFITS

- Supports office, home and remote working
- Facilitates third-party support
- Secure access
- Virtual desktop in the Cloud

11 CLOUD SECURITY.

UBDS Digital can create a secure DMZ which includes features to protect against typical OWASP attacks, based upon system requirements. Once built, native Cloud services can be used to ensure the DMZ and other Cloud systems are continuously monitored so new threats can be quickly identified and the appropriate action taken.

KEY FEATURES

- Enforce WAF controls on a global or regional level
- Understand system sessions before enabling protection controls
- Load balance web services across multiple backends
- Detect the failure of backend servers and redirect traffic automatically
- Use Cloud native Distributed Denial of Service (DDOS) protection
- Centralised logging for all Cloud services
- Layer 7 Inspection of all HTTPS and HTTP sessions
- Cloud Native Security Tool Implementation
- Auto scale services

KEY BENEFITS

- Drop suspicious traffic before it comes near your service
- Ensure good sessions are not mistaken for threats
- Share inbound sessions across multiple backends to spread the load
- Build in fault tolerance and ensure high availability
- Protect your environment from Denial of Service attacks
- Historical analysis of all traffic flows to identify suspicious connections
- Inspection of sessions to detect or block suspicious behaviour
- Implement Cloud-native security tools, such as Sentinel
- Automatically upscale or downscale backend services in response to load

12 CLOUD SERVICES.

Organisations can enjoy significant benefits by moving applications and services to Cloud. UBDS Digital's robust, proven Cloud migration approach has migrated 100s of applications, removing reliance upon hosting services and applications in on-premises Data Centres. Migrations facilitate removal of on-premises costs and highlight opportunities to right size virtual machines for further savings.

KEY FEATURES

- Rapidly discover and assess business applications for the Cloud
- Following Cloud Adoption Framework (CAF) guidelines e.g. Hub and Spoke
- Infrastructure as Code (IaC) deployments using ARM Templates or Terraform
- Cloud Security Services
- Cloud Desktop
- Cloud Delivery Services
- Cloud Hybrid Networking
- Cloud Management

KEY BENEFITS

- Evaluate 6Rs: IaaS, PaaS and SaaS applications to the Cloud
- Implement a Governance Framework for management from day one
- Repeatable templated deployments with the ability to rollback
- Build a Cloud native security service
- Virtual Desktop in the Cloud
- Provide a tailored Cloud environment to meet your needs
- Cloud Hybrid Networking
- 24hr/365 monitoring, alerting, capacity, IDAM, and Cloud Optimisation
- Private connectivity on-premises, third parties, and remote workers to Cloud

13 MICROSOFT DYNAMICS 365 AND POWER PLATFORM IMPLEMENTATION AND MANAGED SERVICES.

Implementation and managed services for Microsoft Dynamics 365 and Power Platform. We design, configure and support core Dynamics 365 applications, including Sales and Customer Service, using secure, low-code and Power Platform-led approaches to improve productivity, automation and insights across organisations.

KEY FEATURES

- Dynamics 365 Sales and Customer Service implementation
- Power Platform-led design using Dataverse and low-code tools
- Configuration-first delivery reducing custom development
- Secure, public sector-ready architecture and governance
- Copilot and automation readiness for Dynamics 365
- Integration with Microsoft 365, Azure and third-party systems
- Agile, user-centred delivery and iterative improvement
- Data migration and legacy system modernisation
- Role-based security and environment management
- Proactive managed services with SLAs and optimisation

KEY BENEFITS

- Accelerates Dynamics 365 adoption and user engagement
- Reduces delivery risk through configuration-led implementation
- Improves productivity using automation and Copilot-ready solutions
- Lowers long-term costs through low-code extensibility
- Enhances security and governance for public sector use
- Enables faster change with agile delivery and support
- Improves insight through unified customer data
- Reduces support issues with proactive monitoring
- Scales easily as organisational needs evolve
- Maximises value from Dynamics 365 and Power Platform

14 DEVOPS AS A SERVICE.

DevOps as a Service implements the "how" for enhancing the Agile framework ways of working. It is built around the key principles of collaboration, automation, continuous improvement, sharing and agility.

KEY FEATURES

- CI/CD pipeline release management lifecycle
- Infrastructure As Code terraform, docker, YAML
- Policy As Code
- Inner Source Framework
- Version control
- DevSecOps
- Automated testing
- Logging, monitoring and alerting
- Build reusable best practice automated products and services

KEY BENEFITS

- Drives best practice at its core
- Release to market faster with high-quality products and services
- Drives leadership and product ownership within teams
- Helps projects stay focused and in scope on deliverables
- Increases collaboration and transparency
- Removes team silos to enable agility and openness
- Feedback loops that drive continuous improvement
- Improves on stability and reduces costs

15 MICROSOFT POWER PLATFORM – DESIGN, IMPLEMENTATION AND SUPPORT.

UBDS Digital provides design, implementation and support services for Microsoft Power Platform. We deliver secure, scalable, low-code solutions using Power Apps, Power Automate, Power Pages, Power BI and Copilot Studio, helping organisations process, improve insight, and govern application development across their business.

KEY FEATURES

- Power Platform Centre of Excellence design and implementation
- Low-code app development using Power Apps
- Workflow automation with Power Automate
- AI chatbot solutions using Copilot Studio
- Secure internal and external websites using Power Pages
- Data modelling and integration using Dataverse
- Business intelligence dashboards with Power BI
- Governance, security and environment management
- Integration with Microsoft 365 and legacy systems
- Ongoing support and platform optimisation services

KEY BENEFITS

- Reduces development time using low-code Power Platform tools
- Improves productivity through automated business processes
- Enables secure citizen development with effective governance
- Lowers costs by replacing manual and repetitive tasks
- Improves decision-making using real-time data insights
- Enhances user experience with responsive digital applications
- Scales solutions quickly across teams and departments
- Reduces risk through controlled environments and security
- Accelerates innovation without heavy custom development
- Maximises value from Microsoft Power Platform investment

16 SERVICENOW DEVOPS AND DESIGN STUDIO ASSESSMENT AND REQUIREMENTS GATHERING

This UBDS Digital service provides an in-depth assessment and requirements gathering specifically tailored for implementing ServiceNow DevOps and Design Studio capabilities, aiming to streamline development processes and enhance collaboration across teams. Ensures a comprehensive understanding of both the current state and the steps required for effective implementation.

KEY FEATURES

- Comprehensive evaluation of current development and operations practices
- Identification of DevOps maturity level and improvement opportunities
- Custom requirements gathering for Design Studio projects
- Analysis of existing development workflows and tool integrations
- Creation of detailed user stories for ServiceNow DevOps initiatives
- Development of use cases and scenarios for Design Studio applications
- Assessment of CI/CD pipeline integration with ServiceNow DevOps
- Strategic planning sessions for agile and DevOps transformation
- Security assessment for development and operations environments
- Road mapping for phased implementation of DevOps and Design Studio

KEY BENEFITS

- Delivers a clear understanding of existing DevOps practices and gaps
- Tailors ServiceNow solutions to specific organisational needs
- Enhances development efficiency with customized Design Studio applications
- Integrates seamlessly with current development tools and practices
- Converts complex requirements into executable user stories for ServiceNow
- Supports the creation of efficient, scalable DevOps workflows
- Facilitates the adoption of CI/CD practices within ServiceNow environment
- Empowers teams with agile methodologies for faster development cycles
- Ensures secure development practices throughout the development lifecycle
- Provides a strategic implementation roadmap for smooth transitions

17 SERVICENOW GOVERNANCE, RISK AND COMPLIANCE (GRC) IMPLEMENTATION STRATEGY

This service focuses on detailed assessment and requirements gathering for implementing ServiceNow GRC solutions, designed to enhance your organisation's compliance posture, mitigate risks, and streamline governance processes.

KEY FEATURES

- Thorough assessment of current governance, risk, and compliance processes
- Gap analysis between existing practices and regulatory requirements
- Custom requirements gathering for ServiceNow GRC functionalities
- Mapping of compliance frameworks to ServiceNow GRC solutions
- Creation of user stories and scenarios for GRC implementation
- Evaluation of risk management processes and integration opportunities
- Identification of automation potentials in compliance reporting
- Development of a GRC roadmap tailored to organisational needs
- Strategic planning for data protection and privacy compliance
- Consultation on continuous compliance and monitoring capabilities

KEY BENEFITS

- Provides a comprehensive view of current GRC capabilities and deficiencies
- Ensures alignment of GRC practices with industry standards and regulations
- Facilitates tailored GRC enhancements via ServiceNow's platform
- Enables consistent and compliant management of enterprise risks
- Translates complex GRC requirements into practical ServiceNow functionalities
- Integrates risk assessment and mitigation directly into business processes
- Automates compliance tasks to reduce errors and save time
- Supports strategic GRC planning and implementation for long-term compliance
- Strengthens data governance and protection measures
- Enhances ongoing GRC monitoring and reporting capabilities

18 SERVICENOW ITOM ASSESSMENT AND REQUIREMENTS GATHERING

This UBDS Digital service facilitates a comprehensive assessment and requirements gathering phase for ServiceNow IT Operations Management (ITOM) delivery, ensuring all user and system requirements are accurately captured to align IT operations management with business objectives.

KEY FEATURES

- Detailed ITOM current state assessment and future needs analysis
- Stakeholder interviews to gather detailed functional requirements
- Documentation of existing IT infrastructure and workflows
- Gap analysis between current capabilities and desired outcomes
- Prioritization of ITOM functionalities based on business impact
- Creation of user stories and acceptance criteria for ServiceNow ITOM
- Development of a detailed project scope and delivery roadmap
- Integration requirements with existing IT systems and data sources
- Security and compliance assessment for ITOM practices
- User training needs analysis for ServiceNow platform

KEY BENEFITS

- Ensures a thorough understanding of current ITOM practices and needs
- Captures precise user requirements to tailor ServiceNow solutions
- Identifies critical gaps to address in ITOM processes
- Aligns ITOM upgrades with strategic business objectives
- Prioritises high-impact functionalities to enhance operational efficiency
- Translates business requirements into actionable ServiceNow user stories
- Establishes a clear, actionable roadmap for ITOM improvements
- Integrates seamlessly with existing IT ecosystems, enhancing value
- Assures compliance with industry standards and security policies
- Prepares users for transition with targeted training strategies

19 DISCOVERY AND ASSESSMENT FOR CLOUD

Provides a structured, evidence-based understanding of your current IT estate to inform successful cloud adoption. Each system is assessed for suitability across rehosting, re-platforming, refactoring, retirement or replacement, alongside detailed security, infrastructure, connectivity and skills readiness assessments. For organisations with existing cloud platforms, we include a targeted cloud infrastructure health-check.

KEY FEATURES

- Data Centre discovery
- Discovery by interviewing staff to understand how systems really work
- Discovery by reviewing existing customer documentation for their services
- Discovery by auditing the configuration of existing WAN and LAN
- System assessment for rehosting, re-platform, refactoring, retire, retain and re-purchase
- Security assessment for existing and additional controls required for Cloud
- Infrastructure assessment to understand Cloud connectivity requirements
- Application assessment (Optimisation, Modernisation)
- Skills readiness assessment
- Cloud infrastructure review and assessment (for customers with existing Cloud)

KEY BENEFITS

- Understand your Data Centre infrastructure and systems for migration
- Understand existing challenges that may carry forward to Cloud
- Understand existing systems and their operation
- Ensure existing WAN and LAN connectivity is maintained for Cloud
- Decide on lifecycle for each system (retire, rehost, refactor, etc.)
- Understand security boundaries and protections to be replicated in Cloud
- Full understanding of infrastructure connectivity and dependencies
- Decide whether to retire, rehost, re-purchase, re-platform or redesign apps
- Understand your training needs to support future Cloud environments
- Health check of your current Cloud environment

20 EMPOWER FRONTLINE WORKERS WITH MICROSOFT 365

Drive productivity, streamline communication and maximise efficiency by empowering the people who engage your customers first with the modern tools, devices and services that will shape your future. UBDS helps to create a secure, collaborative, cost-effective and scalable digital workplace, leveraging the power of Microsoft 365.

KEY FEATURES

- Mix licence types to support different roles cost-effectively
- Identify and access management setup
- Threat protection: detect advanced threats, compromised identities, malicious actions
- Information protection: protect sensitive data
- Device and app management
- Work management and creation and automation of business processes
- Security management: respond to and combat cyberthreats

KEY BENEFITS

- The same technology for everyone in the organisation cost-effectively
- Higher levels of employee and customer satisfaction
- Lower turnover among employees
- Improve productivity and engagement by connecting employees with tools
- Digitise manual processes, cut costs and save time through automation
- Accelerate onboarding and enable them to build skills rapidly
- Equip employees with industry specific devices tailored to their needs
- Protect your organisation with best-in-class security and compliance
- Gain operational efficiency
- Enhance workforce management, scheduling, time and attendance and tasks

21 MICROSOFT 365 DISCOVERY, MIGRATION AND ADOPTION

UBDS can support the adoption of the Microsoft 365 platform from discovery assessment, through to pilot and build across the ecosystem. This includes Teams, Skype for Business, SharePoint Online, OneDrive for Business, Exchange, Teams Phone System, Teams enabled Contact Centres , Yammer and Microsoft Enterprise apps.

KEY FEATURES

- Digital Transformation, Cloud Strategy, Cloud Adoption, Migrating to Cloud, Roadmap
- Agile Delivery, CICD, Squads, Workflow, Product Manager, Scrum Master, Architecture
- Government Digital Services, Digital by Default
- Application Delivery, DevOps, DevSecOps, Site Reliability Engineering
- Strategic Business Case, Outline Business Case, Full Business Case
- Blueprint, Current, Interim and Target Operating Models and Roadmaps
- TOGAF, SAFe, COBIT, SaaS, PaaS, IaaS
- Agent Deployment
- Grafana, Prometheus, Tanium, BMC, Splunk, Azure services
- Teams Phone System, Switchboards and Teams enabled Contact Centres

KEY BENEFITS

- Fast-paced iterative deployment
- Software bots / robots, automation, channel shift, shift left
- Skills for the Information Age (SFIA)
- Business Process Reengineering (BPR)
- Cost saving, elastic costs, nil out of hours costs
- Outcomes focused
- Core, edge, mobile and IoT technology

22 TRANSITION TO THE CLOUD WITH MICROSOFT 365

Our Microsoft-accredited consultants will work with you to design, build, launch, and iteratively optimise your M365 platform (framed in the context of your unique design, policy, governance, security, license provision, and testing requirements). We will also migrate, modernise, and transform your workloads and associated services (including EntraID).

KEY FEATURES

- Functional and non-functional requirements gathering, appraisal, and prioritisation
- M365 provisioning (design, implementation, deployment, licensing, and service acceptance)
- Workload and service (Active Directory; EntraID) migration, modernisation, and transformation
- Spanning email, calendar, Teams, SharePoint, PDMS, PowerBI, and EntraID
- Access to BPSS, SC, and DV cleared consultants and engineers
- Enhanced security administration, including Privileged Access Management (PAM)

KEY BENEFITS

- Improve team collaboration
- Build better connections between colleagues and the organisation
- Protect your data through security best practices
- Easy-to-use policies that prevent accidental data leaks
- Designed to meet the way you work
- Ensures the right users have access without affecting productivity
- Proactively block threats through insights and recommended preventative actions
- Vendor license cost consolidation
- IT admin, deployment savings



UBDS
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**EXCEPTIONAL OUTCOMES.
NEVER COMPROMISE.**

