

Civica Occupational Health (OPAS-G2)

Intuitive software, providing greater insights to help you manage costs and support a healthier workforce

Cloud software offers unrivalled benefits to organisations delivering efficient occupational health processes. Using data-led insights to improve employee health, reduce absenteeism, provide evidence of activities and deliver quick ROI.

Why choose Civica Occupational Health?

Developed from client feedback and working with public sector leaders & users of our software transforms the delivery of occupational health services.

The role-based solution streamlines your services and incorporates best practice management referral, preplacement processes, health surveillance, immunisations & vaccinations, supporting smart procedures to ensure you collect accurate information, in an intuitive and efficient way, resulting in better insights and performance.

With work-related stress, sickness absence and mental health issues increasing, it's more important than ever to look after the wellbeing of your employees.

A better understanding of the causes of absenteeism and long-term sickness can help support earlier intervention and pro-active measures to reduce health conditions. This not only improves morale and a team-working culture but also increases productivity to help you manage healthcare costs and support your employees.

Transforms the delivery of occupational health services and supports organisations facing increasing challenges including workforce lifestyle diseases, an aging working population and the increasing prevalence of chronic and long-term diseases.

Management referrals – provides a 24/7, online, secure and efficient interaction between employees, managers and occupational health. Referrals can be recorded, tracked and reviewed to decide appropriate actions through to report stage, with referrers having visibility of the status of referrals 24/7

Pre-placement – new starters will have a positive onboarding experience and be notified by occupational health and HR of the recruitment requirements. HR has specific dashboards and can track the stages of employees through the recruitment process. User-friendly prompts ensure new employees and managers action tasks, capturing quality information to help support GDPR and data security requirements.

Health surveillance – set your program criteria, for example exposure to noise, and allow the solution to manage membership for you. Employees can complete health surveillance forms online increasing compliance with automated re-calls for relevant health checks, this improves processes, good management practices & provides evidence of your proactive actions.

Knowledge insights and data analysis – provides a greater level of insight into your data. Intelligent links, filtering and sorting makes data analysis simple. Effortlessly graph search results and combine charts into personalised dashboards.

Welcome to Civica

Civica is proud to be the UK's largest software company focused on the public sector, which we have served as a trusted partner for over 30 years.

Our products and services are used by 2.5 million professionals across national, regional and local government, health and care, housing, education and democracy. They deliver improved outcomes for 90 million citizens.

Our deep sector and technology expertise helps our customers to meet unprecedented challenges as they sustain and enhance public services. Through greater digitisation and automation, a growing use of cloud solutions and smart use of data, we help address rising citizen expectations for innovative and efficient public services around the world.

We have a strong commitment to delivering social value and sustainability, which includes supporting our customers' Net Zero ambitions, creating software with sustainability built in and reducing our own impact on the planet.

Civica Occupational Health features and benefits

Features

- Dedicated online forms for capturing all occupational health data to create a complete employee health record
- Comprehensive reporting tools and data analytics supply powerful MI
- Create, alter, re-book or cancel appointments to help manage your time productively using the intuitive appointment booking system & diary
- A true self booking system that allows individuals to book appointments into availability you present to them
- Automatically sync with all major calendars and securely see all your appointments 24/7
- Management and self-referrals completed through secure portal, intuitive questionnaires guide users to supply all required information. Questionnaires accessible immediately to the OH team to decide next step actions
- Immunisation & vaccination programs recorded and tracked to ensure programs are completed
- Outcome reports, fit slips etc viewable securely by the correct audience
- HR dashboards and can issue Pre-Placement forms to new starters (in a bulk process if required) within seconds
- Health surveillance activity and recalls automatically managed
- SMS confirmations and reminders included aimed at informing and reducing DNAs
- Demonstrate evidence for SEQOHS
- Unique integration with Civica Trac recruitment software.

Benefits

- Fast and intuitive processes for capturing all occupational health data
- Improved governance, consistency and speed of access to information
- Available on all platforms, compatible with any browser, the cloud solution delivers real-time notifications to keep occupational health staff, managers, HR, employees & applicants up to date
- Modern dashboards and intuitive layout that speeds up workflow, ensuring you provide efficient services to employees, applicants, Managers & HR
- GDPR capabilities to assist management of record retention, processing requirements, SARs etc
- Secure and resilient – whether it's data you possess, data outside your firewall, or data you are creating, it helps protect, move, integrate and unlock a deeper understanding and unmatched intelligence
- Cloud drives cost savings and is scalable to suit your business needs. Offering users accessibility from anywhere at any time, via desktop, mobile and tablet
- Faster upgrades so users are always working on the latest versions, to take advantage of new functionality.



Certification Number 663
ISO 9001
ISO 14001
ISO 27001
ISO 22301
ISO 45001
ISO 27701