

Civica Document Management

EDRM cloud software delivering a quicker, safer and more cost-effective service

Responding to COVID-19 has seen significant changes in digital transformation with Trusts needing technologies to be flexible and responsive. Delivering safe, paper free care has never been more important.

Why choose Civica Document Management?

Civica Document Management, our Electronic Document Records Management (EDRM) cloud software captures, stores, retrieves and shares electronic documents held in different formats with a high level of security and access control. It displays real-time critical patient information, from over 40 clinical systems into one user interface supporting seamless transfer of care.

By using Civica Document Management, Trusts can easily run virtual clinics to help meet service demand. Having 24/7 access to the medical record, Trusts can work virtually both in terms of administration and back office support with options to run clinics when and wherever they're needed.

You can capture data in recognisable forms using powerful workflow to drive patient pathways and give piece of mind that all tasks are complete. Consistency and continuity is made easy by standardising data collection.

An intuitive web interface makes adopting digital working less challenging. Clinicians typically require little or no training so they can just get on with looking after their patients in the knowledge they have the right information at the right time for assured decision-making to support patient care.

By having Civica Document Management in the cloud, Trusts can rest assured they'll have faster software adoption, increased productivity, improved security and lower cost of IT ownership:

Stronger resilience and availability – We proactively maintain and manage Civica Document Management in our own environment ensuring guaranteed availability even for home workers. This ensures stronger business continuity and disaster recovery.

Advanced security - With cyber-attacks on the rise every day, we continuously update and patch our software in the background.

Better insights - We help you take full advantage of BI tools and provide improved reporting and insights by combining data across solutions. This gives clinicians the information they need to make informed decisions.

Higher productivity – We regularly enhance Civica Document Management to provide new releases, streamlining support processes. Empowering IT teams to be more productive and free up time to focus on supporting clinicians.

Faster innovation - The cloud provides a quicker way to help you access new innovations faster, leveraging the power of Public Cloud.

Welcome to Civica

Civica is proud to be the UK's largest software company focused on the public sector, which we have served as a trusted partner for over 30 years.

Our products and services are used by 2.5 million professionals across national, regional and local government, health and care, housing, education and democracy. They deliver improved outcomes for 90 million citizens.

Our deep sector and technology expertise helps our customers to meet unprecedented challenges as they sustain and enhance public services. Through greater digitisation and automation, a growing use of cloud solutions and smart use of data, we help address rising citizen expectations for innovative and efficient public services around the world.

We have a strong commitment to delivering social value and sustainability, which includes supporting our customers' Net Zero ambitions, creating software with sustainability built in and reducing our own impact on the planet.

Civica Document Management Features and Benefits

Features

- Integrates with Active Directory to enhance organisation-wide security, simplify identity management and reduce overheads
- Widget functionality lets you customise the way patient information displays to meet your needs
- Use eForms and workflow to redesign patient pathways to meet changing care delivery processes, and future-proof your electronic health record system
- Designed in partnership with a clinical advisory group; ongoing engagement with the group influences solution development
- As we own the intellectual property, we can rapidly develop the solution in line with the dynamic healthcare environment, without needing to rely on third parties.

Benefits

- Single user interface improves clinical effectiveness and patient care
- 52 minutes saved per day searching for information
- Saves £3 per outpatient appointment through workflow, automation and digitisation
- Lower TCO through a Civica Cloud solution
- Improved security
- Reduced infrastructure investment
- Increased convenience
- Greener delivery
- Improved data analytics
- Opportunity to reengineer processes
- 24/7 availability
- Greater resilience
- Assured agility – access from anywhere on any device
- Rapid scalability to support Trust mergers.



Certification Number 663
ISO 9001
ISO 14001
ISO 27001
ISO 22301
ISO 45001
ISO 27701