

CIVICA



G-Cloud 15 Pricing

CivicaPay & Income Management

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Overview

CivicaPay & Income Management is a cloud payments and income management solution that provides you with a secure, modern and flexible way to collect payments from your customers, no matter how they wish to pay.

CivicaPay & Income Management helps you and your team deliver better outcomes by streamlining your processes, minimising delays in receiving payments and providing quick, secure access to all your data.

Our cloud solution enables automatic updates to be applied immediately and gives you complete control over when upgrades are deployed.

Security and fraud prevention are optimised to help your organisation comply with statutory regulations including PCI DSS, 3D Secure v2 and GDPR, which in turn keep your customers' data safe.

We work with you to ensure the system meets your organisation's specific requirements. Tailored implementation and training ensures rapid user adoption, helping you to achieve results quickly.

Pricing

Modules

The CivicaPay & Income Management is based on the standard hosted payments solution to cover online internet payments via a client's website and agent-assisted within a call centre environment.

There are various additional offerings to support the core service which include, but are not limited to:

- Customer Present (including Chip & PIN)
- Automated Telephone Payment (ATP)
- e-Commerce catalogue and client registration (eStore)
- ApplePay & GooglePay
- MidCall
- Integration to third-party systems
- Single Sign-on
- Income Management & Distribution
- Recurring Debit or Credit card payments
- Direct Debit payments (online and staff set-up)
- Acquiring services
- PayPal

Due to the site-specific nature of these products coupled with customer-specific deployments, prices for these additions would be on application.

Prices for the Civica Income Management are as follows:

Size	Year 1
Small - A district authority with a population of up to 110,000 population	£119,800
Medium – A District or Unitary authority with a population of up to 195,000 population	£196,650
Large – A local authority with a population of over 195,000	£428,200

Please note that these costs are indicative and do not include the implementation services.. Additional Implementation and any third-party costs are not included as they vary depending on the detailed requirements of the customer.

Implementation Services

Implementations, Onboarding and Services, including setup of optional modules, are priced separately depending on specific requirements and based on Civica's rate card.

Please contact us to discuss your requirements.

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