

ECLIPSE Safeguarding

Specialist Safeguarding Software that allows you to manage your process in a much more effective way

Safeguarding should be a priority for all, not just those working with groups traditionally considered at risk. Recent safeguarding scandals have showcased the risks of not having effective safeguarding systems. Paper or clunky CRM software is no longer good enough to ensure adequate safeguarding protection.

OLM (wholly owned by Civica) provides Specialist Safeguarding Software that allows you to manage your process in a much more effective way and offers the option of an on-line referral plug in to your own web site.

Service Description

OLM's ECLIPSE provides Specialist Safeguarding Software that allows you to manage your process in a much more effective way. ECLIPSE makes it easy to raise concerns, track, handle and report on allegations or incidents (including bullying, harassment & employee grievance procedures) ensuring that no information slips through the net. Staff and the public have the ability to raise their concerns electronically at anytime, from anywhere. Embedded help and guidance within the ECLIPSE software ensures that all safeguarding concerns are always dealt with in an appropriate way.

ECLIPSE is intuitive and easy to navigate. Staff can easily record and manage safeguarding concerns as they arise, on any web-enabled device. Our standard safeguarding forms and workflows can easily be configured to your specific safeguarding practices. A full chronology of events is stored against any concerns raised allowing you to easily see the progress of a case from one screen and alert you to possible behaviour patterns. Our safeguarding workflows remind your teams of next stage and timescales, allowing you to keep track of all safeguarding cases.

All information recorded in ECLIPSE is safe and secure and our software has been designed alongside our data security and information governance team who are ISO27001 and Cyber Essentials Accredited.

Welcome to Civica

Civica is proud to be the UK's largest software company focused on the public sector, which we have served as a trusted partner for over 30 years.

Our products and services are used by 2.5 million professionals across national, regional and local government, health and care, housing, education and democracy. They deliver improved outcomes for 90 million citizens.

Our deep sector and technology expertise helps our customers to meet unprecedented challenges as they sustain and enhance public services. Through greater digitisation and automation, a growing use of cloud solutions and smart use of data, we help address rising citizen expectations for innovative and efficient public services around the world.

We have a strong commitment to delivering social value and sustainability, which includes supporting our customers' Net Zero ambitions, creating software with sustainability built in and reducing our own impact on the planet.

ECLIPSE Safeguarding

Features

- Specialist Safeguarding software
- Staff and public have the ability to raise concerns electronically
- Safeguarding concerns always dealt with in an appropriate way
- Intuitive and easy to navigate
- Use on any web enabled device
- Full chronology of events
- All information is safe and secure

Benefits

- Manage processes in a more effective manner
- Raise concerns, track, handle and report on allegations or incidents
- Reminds teams of next stage and timescales
- Keep track of all safeguarding cases
- All information recorded in ECLIPSE is safe and secure
- Software that allows you to manage your process in a much more effective way.

Additional information

OLM's mission is to apply our technology and services to take complexity out of people's lives, whether they consume, deliver or enable care services. We do this through investment, passion and innovation in software and services.

Since 1991, we have been developing innovative safeguarding solutions for the care sector and were the first supplier to develop an IT solution to support Multi Agency Safeguarding Hubs.



Certification Number 663
ISO 9001
ISO 14001
ISO 27001
ISO 22301
ISO 45001
ISO 27701