

Civica Education Operations

A Complete Operations Management Solution for Education

Civica Education Operations (formerly Parago) is a flexible, scalable school compliance software to manage day-to-day tasks, risk management, contract register, asset management, health & safety maintenance schedules, policies and more.

It is designed specifically for education with input from school and multi-academy trust leaders. Our smart cloud technology gives you the peace of mind and cost savings you need to focus on delivering top class education.

Why choose Civica Education Operations?

- Digitally reflect your operation's strategy by streamlining compliance, operations and maintenance.
- Improve efficiency by redeploying money, time and staff on other priorities.
- Fully flexible, scalable cloud solution, designed to grow with multi academy trusts.
- Leverage Civica's wealth of sector experience, successfully supporting education for over 25 years.

Features and Benefits

- **Cloud-based software** – High Security Hosting
- **Work on the go** – Comprehensive mobile app, email alerts and notifications
- **Designed for all user levels** – Graphical and icon-based system makes Civica Education Operations extremely user friendly
- **Asset, IT & Inventory** - Automates the discovery, tracking and auditing of assets and devices across your school or Trust

- **Premises & Compliance** - Helps achieve total compliance with automated workflows and safety checks
- **Helpdesk Ticketing** - Enables the tracking and management of IT and premises issues using a simplified workflow
- **Risk Management & Forms** - Allows for more calculated risk management and analysis
- **Incident Management** - Simplify and automate the tracking and management of your incidents
- **Workflow Manager** - Allows you to digitise dynamic and static workflows to reflect your schools' processes
- **e-Sign Document Manager** - Enables the paperless management of policies and documents
- **Contract Manager** - Centralised contract control for cost savings, compliance, and smarter planning.
- **Capital & Project Management** - Streamline surveys, budgets, and projects with complete visibility and control
- **Room & Asset Booking** - Effortless booking and approvals for rooms, assets, and resources—all in one place.
- **Condition & Energy Performance** - Track building condition and energy performance for smarter planning and a path to net zero.
- **Multi School Account Manager** - Standardises processes and centralises compliance for trust-wide efficiency and insight

Welcome to Civica

Civica is proud to be the UK's largest software company focused on the public sector, which we have served as a trusted partner for over 30 years.

Our products and services are used by 2.5 million professionals across national, regional and local government, health and care, housing, education and democracy. They deliver improved outcomes for 90 million citizens.

Our deep sector and technology expertise helps our customers to meet unprecedented challenges as they sustain and enhance public services. Through greater digitisation and automation, a growing use of cloud solutions and smart use of data, we help address rising citizen expectations for innovative and efficient public services around the world.

We have a strong commitment to delivering social value and sustainability, which includes supporting our customers' Net Zero ambitions, creating software with sustainability built in and reducing our own impact on the planet.