

ECLIPSE Complex Learning Disability and Mental Health

Providing a secure digital and mobile platform that enables staff to access the information they need, when they need it

The ECLIPSE solution for Complex Learning Disability and Mental Health provides a secure digital and mobile platform that enables staff to access the information they need, when they need it, to ensure the best possible care outcomes for service users. The ECLIPSE solution provides tailored care plans, integrated mobile working, advanced reporting with dashboards and is easy and intuitive to use.

Why choose Complex Learning Disability and Mental Health?

- ECLIPSE software for Complex Learning Disability and Mental Health provides all the functionality required to care for service users within residential and non-residential care settings. Core functionality includes:
- Supports a collaborative approach to care planning and enables the user to record and track patient progress against assessed problems/ needs
- Patient identifiable information, MHA Section history, Current status (leave, AWOL)
- The Risk Summary tool allows a very simple approach to defining the initial risk, and the screen will offer the user the ability to link identified risks to this screen, to ensure where there is need the detail is present to explain the concern, triggers and management
- Ensures that tasks are allocated and performed by the relevant qualified staff including:
 - Care plans & Behaviour assessment
 - Liberty Protection Safeguards
 - Location risk assessments
 - Event risk assessments
- Sophisticated tools for recording Group recording including lesson attendance, task scheduling, reporting and monitoring
- Pictorial based questionnaires aid users in understanding questions; particularly useful in children's service where a face can be used to describe levels of pain
- Model Office Forms are standardised across services making best use of conditional logic and single data entry rules, e.g. Children's services, adult acute and community, mental health assessment forms.

Welcome to Civica

Civica is proud to be the UK's largest software company focused on the public sector, which we have served as a trusted partner for over 30 years.

Our products and services are used by 2.5 million professionals across national, regional and local government, health and care, housing, education and democracy. They deliver improved outcomes for 90 million citizens.

Our deep sector and technology expertise helps our customers to meet unprecedented challenges as they sustain and enhance public services. Through greater digitisation and automation, a growing use of cloud solutions and smart use of data, we help address rising citizen expectations for innovative and efficient public services around the world.

We have a strong commitment to delivering social value and sustainability, which includes supporting our customers' Net Zero ambitions, creating software with sustainability built in and reducing our own impact on the planet.

ECLIPSE Complex Learning Disability and Mental Health

Features

- Simple to use
- Patient identifiable information
- Captures key KPIs through improved reporting and data analysis
- Streamlined administrative processes
- Ensures tasks are allocated and performed by qualified staff
- Sophisticated tools for recording Group recording
- Pictorial based questionnaires

Benefits

- Care plans & behaviour assessment
- Liberty Protection Safeguards
- Location risk assessments
- Event risk assessments
- Ensures the best possible care outcomes for service users

Additional information

ECLIPSE for Complex Learning Disability and Mental Health can be configured to meet the individual needs for all Complex Learning Disability and Mental Health establishments. It is easy to use and intuitive. Data is securely held providing the maximum level of security for your organisation. ECLIPSE is a Cloud solution offering the flexibility of a true SAAS platform and will enable all staff to communicate effectively with real time information available on any device.



Certification Number 663
ISO 9001
ISO 14001
ISO 27001
ISO 22301
ISO 45001
ISO 27701