

CIVICA



G-Cloud 15 Pricing Document (20.10.26)

Cloud Support Services

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1. Standards for Day Rate Cards

These are:

- All rates are for UK-based resources.
- All rates exclude VAT and travel and subsistence expenses.
- Working week is Mon to Fri, excluding UK national holidays.
- Office hours are 9am to 5pm, Mon to Fri.
- A working day is 7.5 hours (exclusive of travel and lunch).

2. GC15 Rates

Please note:

- The rates have been provided in accordance with CCS's request to set maximum rates on the Digital Marketplace for the 18-month term of Framework 1.
- The table provides Civica's DDaT rates for "Award without Competition" call-off contracts.
- For "Award with Competition" call-off contracts we provide competitive rates that sit under the maximum framework rates to provide Buyers with value-for-money.
- These rates apply for call-off contracts of up to 6-years in duration.

Job Family	Roles	Max Rate
Business Architect	1. Trainee business architect	930
	2. Associate business architect	1250
	3. Business architect	1500
	4. Lead business architect	1818
Data Architect	1. Data architect	1292
	2. Senior data architect	1417
	3. Chief data architect	1819
Enterprise Architect	1. Enterprise architect	1375
	2. Senior enterprise architect	1584
	3. Lead enterprise architect	1817
	4. Principal enterprise architect	1984
Network Architect	1. Associate network architect	1263
	2. Network architect	1363
	3. Lead network architect	1791
Security Architect	1. Security architect	1417
	2. Lead security architect	1725
	3. Principal security architect	1883
Solution Architect	1. Associate solution architect	1125
	2. Solution architect	1250
	3. Senior solution architect	1354
	4. Lead solution architect	1795
	5. Principal solution architect	1984
Technical Architect	1. Associate technical architect	1125
	2. Technical architect	1250
	3. Senior technical architect	1354
	4. Lead technical architect	1795
	5. Principal technical architect	1883
Chief Data Officer	1. Chief data officer	2223
Chief Info Security Officer	1. Chief information security officer	1872
Chief Technology Officer	1. Chief technology officer	1872
	1. Lead cyber security audit and assurance	1791

Job Family	Roles	Max Rate
Cyber Security Audit and Assurance	2. Principal cyber security audit and assurance	1872
Cyber Security Governance and Risk Management	1. Associate cyber security governance and risk manager	1434
	2. Lead cyber security governance and risk manager	1791
	3. Principal cyber security governance and risk manager	1931
Cyber Security Monitoring	1. Associate cyber security monitoring	1279
	2. Lead cyber security monitoring	1791
	3. Principal cyber security monitoring	1872
Cyber Security Incident Response	1. Associate cyber incident response	1279
	2. Lead cyber security incident response	1791
	3. Principal cyber security incident response	1872
Cyber Security Vulnerability Management	1. Associate cyber security vulnerability management	1279
	2. Lead cyber security vulnerability management	1791
	3. Principal cyber security vulnerability management	1872
Cyber Security Digital Forensics	1. Associate cyber security digital forensics	1279
	2. Lead cyber security digital forensics	1791
	3. Principal cyber security digital forensics	1872
Cyber Security Testing	1. Associate cyber security testing	1279
	2. Lead cyber security penetration testing	1791
	3. Principal cyber security testing	1872
Cyber Security Secure Design	1. Associate cyber security secure systems architecture & design	1299
	2. Lead cyber security secure systems architecture & design	1791
	3. Principal cyber security secure systems architecture & design	1931
Analytics Engineer	1. Trainee analytics engineer	841
	2. Analytics engineer	958
	3. Senior analytics engineer	1258
	4. Lead analytics engineer	1617
	5. Head of analytics engineering	2236
Data Analyst	1. Associate analyst	817
	2. Data analyst	974
	3. Senior data analyst	1315
	4. Principal data analyst	1745
Data Engineer	1. Data engineer	979
	2. Senior data engineer	1258
	3. Lead data engineer	1619
	4. Head of data engineering	2249
Data Ethicist	1. Data ethics lead	1610
	2. Head of data ethics	2232
Data Governance Manager	1. Data governance manager	1284
	2. Lead data governance manager	1601
	3. Head of data governance	2257
Data Scientist	1. Trainee data scientist	938
	2. Associate data scientist	1042
	3. Data scientist	1209
	4. Principal data scientist	1601
	5. Lead data scientist	1610
	6. Head of data science	2234
Machine Learning Engineer	1. Senior machine learning engineer	1146
	2. Lead machine learning engineer	1356
Performance Analyst	1. Associate performance analyst	893

Job Family	Roles	Max Rate
	2. Performance analyst	1075
	3. Senior performance analyst	1340
	4. Lead performance analyst	1940
	5. Head of performance analysis	2717
Application Operations Engineer	1. Associate application operations engineer	541
	2. Application operations engineer	744
	3. Senior application operations engineer	896
	4. Lead application operations engineer	1373
	5. Principal application operations engineer	1660
Business Relationship Manager	1. Business relationship manager	1006
	2. Senior business relationship manager	1273
	3. Lead business relationship manager	1497
Change and Release Manager	1. Configuration analyst	893
	2. Change and release analyst	1075
	3. Change and release manager	1340
Command and Control Centre Manager	1. Operations analyst	893
	2. Senior operations analyst	1075
	3. Operational control manager	1340
	4. Head of command and control	1497
End User Computing Engineer	1. Associate end user computing engineer	893
	2. End user computing engineer	1075
	3. Senior end user computing engineer	1340
	4. Lead end user computing engineer	1940
	5. Principal end user computing engineer	2717
IT Service Manager	1. IT service analyst	779
	2. IT service manager	1006
	3. Senior IT service manager	1273
	4. Head of IT service management	1497
Incident Manager	1. Incident manager	1006
	2. Major incident manager	1273
Infrastructure Engineer	1. Associate infrastructure engineer	638
	2. Infrastructure engineer	760
	3. Senior infrastructure engineer	938
	4. Lead infrastructure engineer	1606
	5. Principal infrastructure engineer	2273
Infrastructure Operations Engineer	1. Associate infrastructure operations engineer	854
	2. Infrastructure operations engineer	972
	3. Senior infrastructure operations engineer	1220
	4. Lead infrastructure operations engineer	1589
	5. Principal infrastructure operations engineer	2223
Problem Manager	1. Problem analyst	779
	2. Problem manager	1006
Service Desk Manager	1. Service desk analyst	512
	2. Senior service desk analyst	569
	3. Service desk manager	839
	4. Head of service desk	1061
Service Transition Manager	1. Service acceptance analyst	688
	2. Service readiness analyst	1023

Job Family	Roles	Max Rate
	3. Service transition manager	1061
	4. Lead service transition manager	1514
Business Analyst	1. Trainee business analyst	675
	2. Junior business analyst	854
	3. Business analyst	1042
	4. Senior business analyst	1352
	5. Lead business analyst	1798
	6. Head of business analysis	1896
Delivery Manager	1. Associate delivery manager	1093
	2. Delivery manager	1253
	3. Senior delivery manager	1771
	4. Head of (Agile) delivery management	2243
Digital Portfolio Manager	1. Digital portfolio analyst	1073
	2. Digital portfolio manager	1236
	3. Senior digital portfolio manager	1736
	4. Head of portfolio	2433
Product Manager	1. Associate product manager	891
	2. Product manager	1073
	3. Senior product manager	1236
	4. Lead product manager	1736
	5. Head of product	2433
Programme Delivery Manager	1. Programme delivery manager	1736
	1. Service owner	1255
Quality Assurance Testing (QAT) Analyst	1. Tester (QAT)	772
	2. QAT analyst	921
	3. Senior QAT analyst	1165
	4. Lead QAT analyst	1556
Test Engineer	1. Tester (test engineer)	813
	2. Test engineer	950
	3. Senior test engineer	1228
	4. Lead test engineer	1563
Test Manager	1. Test manager	1346
	2. Head of Test	2164
Development Operations (DevOps) Engineer	1. Apprentice DevOps engineer	653
	2. Junior DevOps engineer	653
	3. DevOps engineer	896
	4. Senior DevOps engineer	1080
	5. Senior DevOps engineer - management	1125
	6. Lead DevOps engineer	1352
	7. Lead DevOps engineer - management	1375
	8. Principal DevOps engineer	1968
	9. Principal DevOps engineer - management	2080
Frontend Developer	1. Apprentice frontend developer	649
	2. Junior frontend developer	649
	3. Frontend developer	893
	4. Senior frontend developer	1075
	5. Lead frontend developer	1340
	6. Head of frontend development	1940

Job Family	Roles	Max Rate
Software Developer	1. Apprentice developer	653
	2. Junior developer	731
	3. Developer	972
	4. Senior developer	1181
	5. Senior developer - management	1196
	6. Lead developer	1345
	7. Lead developer - management	1439
	8. Principal developer	1968
	9. Principal developer - management	2273
Accessibility Specialist	1. Junior accessibility specialist	771
	2. Accessibility specialist	958
	3. Senior accessibility specialist	1282
	4. Head of accessibility	1800
Content Designer	1. Associate content designer	675
	2. Junior content designer	792
	3. Content designer	938
	4. Senior content designer	1275
	5. Lead content designer	1800
	6. Head of content design	1896
Content Strategist	1. Content strategist	1269
Graphic Designer	1. Associate graphic designer	678
	2. Junior graphic designer	799
	3. Graphic designer	966
	4. Senior graphic designer	1269
	5. Lead graphic designer	1791
	6. Head of graphic design	1872
Interaction Designer	1. Associate interaction designer	675
	2. Junior interaction designer	792
	3. Interaction designer	938
	4. Senior interaction designer	1275
	5. Lead interaction designer	1825
	6. Head of interaction design	1896
Service Designer	1. Associate service designer	675
	2. Junior service designer	792
	3. Service designer	958
	4. Senior service designer	1275
	5. Lead service designer	1800
	6. Head of service design	1896
Technical Writer	1. Technical writer	1269
	2. Lead technical writer	1791
User Researcher	1. Associate user researcher	675
	2. Junior user researcher	792
	3. User researcher	958
	4. Senior user researcher	1275
	5. Lead user researcher	1800
	6. Head of user research	1907