

Empowering efficient NHS contract management

SLAM is a comprehensive transactional commissioning toolkit. Delivered in the cloud, it gives you the ability to support multiple commissioners and providers including planned and actual reports. It also supports NHS commissioning with the capability to operate national tariff, local tariff, block and blended contracts.

It is used to manage the vast majority of contracts in the NHS Acute market, as well as a high proportion of Community and Mental Health contracts.

Why choose Civica SLAM?

SLAM provides precise insight to price, monitor and manage activities and income in line with your contract requirements.

For Trusts, SLAM unifies activity and price data sets across health settings and delivers efficient, transparent and consistent income control. Such insight can help you make assured contract decisions and take positive commissioning actions at every point along the clinical pathway. The result is better outcomes for your organisation and those under your care.

For ICBs, SLAM can help you to consolidate activity and payments to Trusts and other provider organisations, giving you the ability to aggregate information across the system.

It gives providers and commissioners the confidence in activity and contract management, releasing resources from data processing and preparation to focus their expertise on activity and financial analysis.

Accelerated deployment - cloud infrastructure, network capacity, security and support resources are all in place, enabling you to benefit more quickly from the productivity and efficiency gains it offers

Always up to date - we automatically apply updates to infrastructure software, hardware and operating systems while you have complete control on when the application upgrades are applied

Always on - we monitor and support your SLAM platform 24/7 to maintain availability and performance. Availability and performance are SLA backed

Flexible capacity - you don't have to plan for future capacity needs. Instead, you can simply scale your SLAM platform up and down in line with changing requirements, giving you the agility you need

Optimised support - we know our software inside out and how to run it in a cloud environment ensuring it is optimised for your SLAM solution.



Certification Number 663
 ISO 9001
 ISO 14001
 ISO 27001
 ISO 22301
 ISO 45001
 ISO 27701

Welcome to Civica

Civica is proud to be the UK's largest software company focused on the public sector, which we have served as a trusted partner for over 30 years.

Our products and services are used by 2.5 million professionals across national, regional and local government, health and care, housing, education and democracy. They deliver improved outcomes for 90 million citizens.

Our deep sector and technology expertise helps our customers to meet unprecedented challenges as they sustain and enhance public services. Through greater digitisation and automation, a growing use of cloud solutions and smart use of data, we help address rising citizen expectations for innovative and efficient public services around the world.

We have a strong commitment to delivering social value and sustainability, which includes supporting our customers' Net Zero ambitions, creating software with sustainability built in and reducing our own impact on the planet.

SLAM features and benefits

Features

- Fully automated process from import to report using automation with ProAuto
- Accurate income for service line reporting, therefore accurate reporting of profit and loss
- Ability to handle large volumes of activity data
- Compare performance month to month or across years with multi-model facility
- Monitor against plan or forecast position
- Covers all published national prices and MFFs, with ability to add local prices and variations
- Automates calculation of contract adjustments based on latest NHS guidance on blended payments, block contracts, marginal rates and CQUIN
- Ability to validate and output NHS Direct Commissioning Reports that are compliant to latest information standards
- Extremely easy import and data validation with user friendly and intuitive menus
- POD, Specialty, HRG and Commissioner groupings for customisable reporting
- Integration with Civica CostMaster for full Service Line Reporting
- Compatible with all enterprise BI tools including Power BI, Qlik and Tableau.

Benefits

- Helps you deliver efficient, transparent and consistent expenditure control
- Allows you to make assured contract decisions and take positive commissioning actions at every point along the clinical pathway
- Enables you to keep up to date on published guidance
- Reduces manual application of post calculation adjustments
- Automates and streamlines repetitive month end tasks
- Provides earlier indication and analysis of monthly performance
- Includes infrastructure updates whilst software updates remain within your control.

Additional information

Our roadmap provides ongoing development and enhancements. We supply regular updates at our user groups and forums, keeping customers up to date with the latest developments. Our latest modules include automated invoicing and AI enabled demand and activity forecasting.