

Spydus

Streamline library management and increase engagement with communities

Using the latest cloud technology, Spydus helps libraries deliver a modern, secure and scalable service. Our focus is on simplifying administration, boosting engagement and enabling staff to provide exceptional experiences for their communities.

Why choose Spydus library management?

Spydus combines a fully integrated LMS with an advanced discovery layer, offering reader recommendations, cultural collections and digital asset management. It includes modules for business analytics, event management and streamlined digital content, all in one platform.

Secure SaaS cloud hosting reduces risk and overheads, ensuring your data and applications are always protected and up to date.

With an intuitive interface and responsive design, staff and customers can access the system from any web-enabled device or inclusive apps.

Flexible and scalable, Spydus supports libraries of all sizes, from single libraries up to large consortiums, enabling shared catalogues and resources while preserving each library's unique identity.

Circulation – An intuitive module enabling staff to manage daily transactions, borrower and item maintenance, stocktaking, offline home library services, and more - all designed to streamline workflows.

Cataloguing – Fully MARC21, RDA, AACR2, FRBR, and Unicode compliant, supporting Z39.50 protocol. Offers full-screen editing, real-time indexing, and online/offline flexibility for efficient record management.

Acquisitions – Comprehensive tools for purchasing physical and digital items through to invoicing, check-in, fund management and reporting. Includes EDI integration for fast, modern supplier communication.

Requests – Empowers customers to request purchases or inter-library loans via OPAC, track progress and review status. Staff can manage and mediate requests seamlessly.

Electronic Resource Management (ERM) – Designed for managing online resource records, including databases and websites, with the ability to store contractual details and public access information.

Extras – Fully integrated tools for planning and managing library events, summer reading programs and book groups. Staff can create schedules, track attendance and promote activities through the OPAC and mobile apps. Making community engagement simple and efficient.

Welcome to Civica

Civica is proud to be the UK's largest software company focused on the public sector, which we have served as a trusted partner for over 30 years.

Our products and services are used by 2.5 million professionals across national, regional and local government, health and care, housing, education and democracy. They deliver improved outcomes for 90 million citizens.

Our deep sector and technology expertise helps our customers to meet unprecedented challenges as they sustain and enhance public services. Through greater digitisation and automation, a growing use of cloud solutions and smart use of data, we help address rising citizen expectations for innovative and efficient public services around the world.

We have a strong commitment to delivering social value and sustainability, which includes supporting our customers' Net Zero ambitions, creating software with sustainability built in and reducing our own impact on the planet.

Spydus features and benefits

Features

- 100% web-based, mobile-ready, fully integrated LMS
- Responsive interface with full functionality on any device
- SIP2, NCIP, RFID, and LCF compliant
- Mobile-first, standards-compliant discovery portal focused on user experience
- Comprehensive API suite for real-time integrations
- Unified repository for digital assets, including multimedia content
- Complete archive and heritage management with ISAD(G)2 support
- Real-time reporting and analytics
- MARC21, RDA, AACR2, FRBR, and Unicode-compliant cataloguing
- Dedicated apps for customers and staff
- Built-in event management tools
- Secure online payments for fines, events, and charges
- Push notifications for loans, overdue, reservations and more
- Advanced digital asset and cultural collection management

Benefits

- Reduce risk and overheads with cloud deployment
- Reduce system costs with savings up to 50%
- Promote channel shift and self-service
- Streamline administration
- Deliver better customer service and more choice
- Make diverse collections accessible and searchable
- Save up to 50% on transportation costs with an effective consortium solution
- Save up to 80% on inter-library loans with consortium lending
- UK-wide support and expertise.

Additional information

Reports – Within the core Spydus product, the Reports module offers an extensive range of standard operational and statistical reports to support all modules. Reports can be directed to network printers or exported to desktop applications such as Microsoft Word and Excel.

For deeper insights, Spydus BI provides interactive dashboards and automated widgets, enabling real-time data visualization and trend analysis without manual effort. This helps libraries track performance, identify patterns, and make informed decisions quickly and confidently.

Maintenance – The interface is designed for simplicity, allowing libraries to easily configure and update parameter settings and policies across the database. Spydus streamlines routine tasks with intuitive controls, reducing the need for complex manual processes. Automated options and clear workflows mean staff spend less time on system maintenance and more time focusing on customer service.



Certification Number 663
ISO 9001
ISO 14001
ISO 27001
ISO 22301
ISO 45001
ISO 27701