

CostMaster

Delivering a clear view of activity and cost variation

Civica CostMaster, our Patient Level Information Costing System (PLICS) enables end-to-end cost reporting and management for your key decision-makers, from organisation level right down to an individual patient bill. By unifying activity and associated cost information, you can quickly identify clinical and cost variation against best practice, minimising risk. This enables you to deliver efficient services, ensuring better outcomes for your organisation and those under your care. Our software and services for patient level costing, service line reporting and income management have been developed with input from many NHS Trusts. CostMaster empowers users to take control of their costing models. It's easy to customize your own models to transform your data into meaningful reports and dashboards.

Why choose Civica CostMaster?

CostMaster is regularly updated to reflect all changes in healthcare costing standards, so keeping on top of requirements from national guidance is hassle-free. This helps when it comes to national costing collections as Trusts can become self-sufficient and manage each collection season with little support.

It supports reporting and local cost management at multiple levels from executive level summary positions providing an overall income and cost position to individual patient level costing to produce an individual patient bill.

Designed specifically for the healthcare market CostMaster supplies timely cost and income information leaving managers with time to manage.

Trusts can view costs at patient, consultant and site level in addition to OPCS/CD10/Specialty/Service/Point of Delivery level. Both top down and bottom-up costing methodologies are supported giving the Trust total flexibility in how it accounts for its costs. It provides reconciliation to the Trust's General Ledger.

As standards in Healthcare Costing evolve and develop, Civica has always been able to respond by ensuring CostMaster fully meets the requirements from any national guidance. This focus has meant the solution is well placed to deliver against these standards in potentially any international health economy.

Our roadmap provides ongoing development and enhancements. We supply regular updates at our user groups and forums keeping customers up to date with the latest developments.



Certification Number 663
 ISO 9001
 ISO 14001
 ISO 27001
 ISO 22301
 ISO 45001
 ISO 27701

Welcome to Civica

Civica is proud to be the UK's largest software company focused on the public sector, which we have served as a trusted partner for over 30 years.

Our products and services are used by 2.5 million professionals across national, regional and local government, health and care, housing, education and democracy. They deliver improved outcomes for 90 million citizens.

Our deep sector and technology expertise helps our customers to meet unprecedented challenges as they sustain and enhance public services. Through greater digitisation and automation, a growing use of cloud solutions and smart use of data, we help address rising citizen expectations for innovative and efficient public services around the world.

We have a strong commitment to delivering social value and sustainability, which includes supporting our customers' Net Zero ambitions, creating software with sustainability built in and reducing our own impact on the planet.

CostMaster features and benefits

Features

- Automate the costing processes
- Patient matching handles all data and matches at the patient level
- Easy to use with no SQL skills required to use CostMaster
- Option of fully managed solutions securely hosted in the cloud
- Multiple cost models effectively managed within the MS Azure cloud platform
- Full compliance with national costing standards
- Clinical use and variation reports easy to set up and monitor
- Power BI analytics and reporting are an inherent part of CostMaster cloud platform
- Compatible with all enterprise BI tools including Power BI, Qlik and Tableau
- Ability to compare the cost of services with income received
- Transparent open system, easy to use and manage.

Benefits

- Accelerated deployment - Cloud infrastructure, network capacity, security and support resources are all in place, enabling you to benefit more quickly from the productivity and efficiency gains it offers
- Always up to date - We automatically apply updates to infrastructure software, hardware and operating systems while you have complete control on when the application upgrades are applied
- Always on - We monitor and support your CostMaster platform 24/7 to maintain availability and performance. Availability and performance are SLA backed
- Flexible capacity - You don't have to plan for future capacity needs. Instead, you can simply scale your CostMaster platform up and down in line with changing requirements, giving you the agility you need
- Optimised support - We know our software inside out and how to run it in a cloud environment ensuring it is optimised for your CostMaster solution.