

# Information Security Management System

## Comparing the organisation's "as is" position against that required for compliance with ISO 27001

OLM (wholly owned by Civica) offers a gap analysis service comparing the organisation's "as is" position against that required for compliance with ISO 27001, taking into account context and scope. Following the gap analysis, a report is produced identifying good practice and areas of improvement.

### Service Management Details

A named consultant will be assigned to each project, and they will manage the process from start to completion. An account manager is also assigned to each project, and the use of such small teams allows for a personal and attentive service to be delivered. Numerous references from previous recipients of this methodology are available if required.

### Service Description

All organisations have information governance responsibilities, and these are often prescribed via compliance or certification to ISO 27001 or other sector-specific standards based on ISO 27001. OLM is certificated to ISO 27001 and has helped a variety of other organisations achieve compliance or certification.

Genuine compliance with this standard is an excellent foundation for secure computing and aids an organisation's ability to manage compliance with numerous other, similar, standards for example, PCI DSS, NHS Data Security and Protection Toolkit (DSPT).

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Depending on the organisation's ability to resource corrective actions, OLM can act as a lead for the in-house corrective actions project or OLM can take a more hands-on approach and work with the organisation to implement and document the corrective actions.

Typically, OLM would liaise with the client's external auditing body throughout the process, and the same OLM consultant would facilitate the audit process and represent the client's interests during the formal audit.

(Additional related services can be provided to assist with the corrective action plan through to certification audit if required – price on application).

## Welcome to Civica

Civica is proud to be the UK's largest software company focused on the public sector, which we have served as a trusted partner for over 30 years.

Our products and services are used by 2.5 million professionals across national, regional and local government, health and care, housing, education and democracy. They deliver improved outcomes for 90 million citizens.

Our deep sector and technology expertise helps our customers to meet unprecedented challenges as they sustain and enhance public services. Through greater digitisation and automation, a growing use of cloud solutions and smart use of data, we help address rising citizen expectations for innovative and efficient public services around the world.

We have a strong commitment to delivering social value and sustainability, which includes supporting our customers' Net Zero ambitions, creating software with sustainability built in and reducing our own impact on the planet.

# Information Security Management System

## Corporate Qualifications

### An ISO 27001 Certified Company (Information Security Management Systems)

Because of our own experience, we are well placed to help other organisations achieve or maintain ISO 27001 certification, if required.



### An ISO 9001 Certified Company (Quality Management)

Originally registered in January 1993, our Quality Management Systems are externally audited every year to ensure continuing compliance with the ISO 9001 standard. ISO 9001 provides a number of requirements, which an organisation needs to fulfil if it is to achieve customer satisfaction by providing consistent products and services that meet customer expectations.

OLM Systems' ISO 27001 and 9001 compliance is audited and certified by BSI; one of the UKAS accredited bodies.



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## Corporate Qualifications

### Member of the BSI Associate Consultant Programme

Since 2006, we have been a member of BSI's Associate Consultant Programme (ACP). As a certification body, BSI Management Systems is unable to provide consultancy services and thus recognises specialist consultancies able to carry out such work.

Our consultants and ISO 27001 experts have considerable experience in assisting organisations to achieve the ISO 27001 Information Security Standard.

### Cyber Essentials Plus

We are a Cyber Essentials Certification Body (authorised by IASME), so can issue Cyber Essentials Plus Certificates to eligible clients.



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## Features

- Experience of managing 27001 Certification projects in many organisations
- We are 27001 Certified ourselves
- Pragmatic approach to delivering compliance
- Named consultant assigned to each project
- Numerous reference available

## Benefits

- Success in large and small projects shared with new clients
- We know from experience how 27001 works within organisations
- Cost effective and pragmatic approach to delivering Certification
- Reports identifying standards
- Corrective action/ improvement plans

## Additional information

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Certification Number 663  
ISO 9001  
ISO 14001  
ISO 27001  
ISO 22301  
ISO 45001  
ISO 27701