

CIVICA



G-Cloud 15 Pricing

Civica Cx Citizens Portal

Any questions regarding this document should be directed to:	
Name:	Paul Sudworth
Address:	Civica UK Limited, Southbank Central, 30 Stamford Street, London, SE1 9LQ
Telephone:	0113 244 1404
Email:	g-cloud@civica.co.uk

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Pricing

Service Description

Civica Citizens Portal purchased in conjunction with other Civica Regulatory Services Modules Hosted in the Azure cloud with an RTO of 4 hours, RPO of 1 hour; on a standard software support SLA; The Cx Citizen Portal promotes channel shift and digital engagement, by providing key online application, complaint and request capability. It integrates with payment engines to take online payments where required and create / populates cases in Cx as a result of online submission to reduce administration and provide a 24hr service to citizens.

Services to implement is based on a standard implementation scope and duration and includes Project Management, Configuration Consultancy and Training. The customer needs the base module in place for this capability to function.

Monthly Subscription payable from contract formation.

Implementation payable by equal instalments over implementation period.

Please contact us to discuss your detailed requirements.

Monthly Cloud Subscription	
Band 1 Licenced for up to 30 Users	£795
Band 2 Licenced for up to 60 Users	£1,325
Band 3 Licenced for up to 100 Users	£2,208
Band 4 Licenced for 100 users plus	£2,870

Implementation	£12,000
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All prices are exclusive of VAT.

Invoices payable within 30 days

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