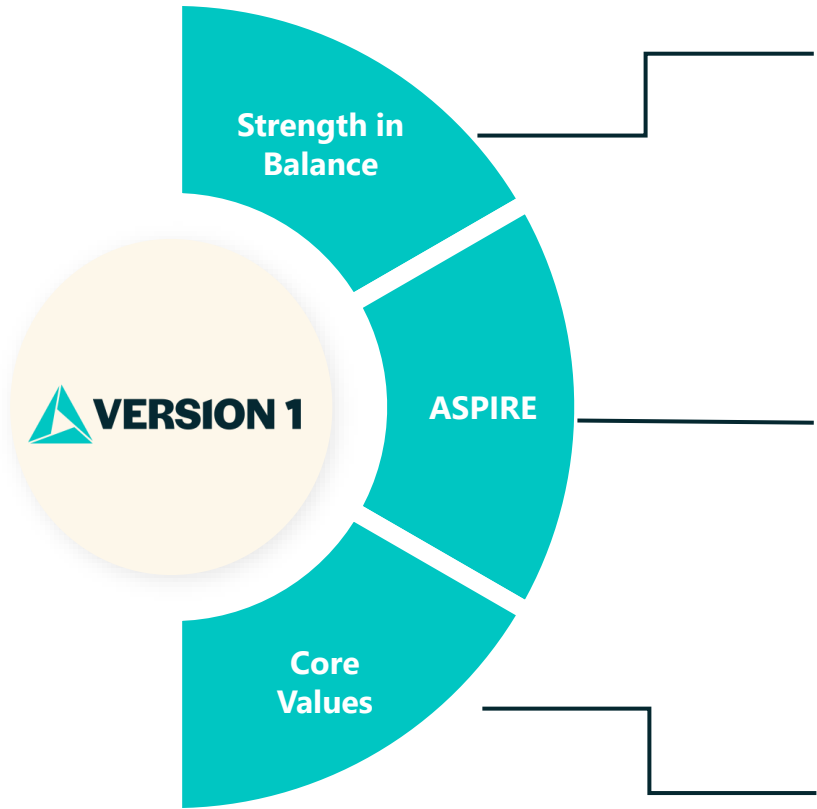




Data and AI Managed Services

The Version 1 difference



ASPIRE – Data managed services



"We have poor data quality leading to inaccurate insights"

We help you to unlock trusted data for smarter decisions:

- **Data quality framework** We implement automated data validation, cleansing, and governance to ensure accuracy
- **Real-time data monitoring** Proactive anomaly detection minimises errors and inconsistencies
- **Single source of truth** Centralised, standardised data architecture reduces duplication and inconsistencies



"Slow reporting and analytics are impacting our business agility"

Our services empower accelerated insights, driving faster decisions:

- **Optimised data pipelines** Our managed services ensure seamless data integration and transformation for faster reporting
- **Automated report generation** Reducing manual effort and time-to-insight with scheduled and on-demand reports
- **Cloud and AI-powered analytics** Leveraging scalable cloud platforms and AI models for predictive analytics and real-time insights



"Our data volumes are growing rapidly, and we're struggling to process, store, and retrieve data efficiently."

We optimise data processing, storage, and accessibility, ensuring scalability without performance bottlenecks.

- **High-performance data processing** Optimised data handling for faster queries, reporting, and analytics
- **Scalable storage and access management** Dynamic data tiering, archiving, and retrieval strategies to balance cost and performance
- **Efficient data distribution and load balancing** Ensuring seamless data flow across systems, users, and applications as demand grows

How do you deliver optimised service agility and innovation?

Break free from technical debt, pivot like a pro and outrun the competition with a modern infrastructure. Innovate and disrupt for success.

Go beyond simply 'keeping the lights on' and **embrace the potential** of Version 1's ASPIRE managed services that **place AI, continuous improvement and business innovation at the heart of everything we do.**



Core service model and offering



ASPIRE

Data Support Services across all tiers

DataOps

ModelOps

Database management

Monitoring, Alerting, and
Observability

Data Ingestion and
Integration

Data Orchestration and
Workflow Management

Data Quality and
Governance

Model Monitoring &
Retraining

CI/CD for Models

Service offering

Monitoring and Alerts

Service Level Agreements (SLA) for Incident and Problem Management

Routine Data Platform Maintenance

Cost Management and Consumption Optimisation

Data Governance and Compliance Support

Change and Release Management

Backup and Restore (Data Platform Level)

Patching and Security Updates (OS/Platform)

Performance Tuning and Optimisation

Usage and Capacity Reporting

Databricks Platform Support (Ops, Jobs, Monitoring)

Service Delivery Management and Governance



ESSENTIALS

Essential monitoring and support

Suitable for organisations that
require business hours support
SLA on production or other
essential environments

✓ Monitor data ingestion and
processing errors

✓ Basic SLA for business hours
support

✓ Scheduled maintenance

✓ Basic cost tracking

✓ Basic testing and
documentation

✗ Available as add-on

✗ Not included

✗ Not included

✗ Not included

✗ Not included

✗ Not included

✓ Basic SDM cover, standard
quarterly reports



ADVANCED

Enhanced data governance and automation

Ideal for organisations seeking a
proactive data managed service and
24/7 alerts with an advanced SLA

✓ Identify data quality issues

✓ Advanced response and
resolution SLA

✓ Automated checks

✓ Performance and cost
efficiency optimisation

✓ Basic testing and
documentation

✓ Full Change Advisory Board
(CAB) participation

✓ Basic changes and
scheduled releases

✓ Scheduled backups

✗ Available as add-on

✓ Monthly summaries

✓ Job monitoring and support

✓ Enhanced SDM cover,
monthly reports



PREMIER

Comprehensive data support services

Tailor-made for organisations with
sophisticated environments and
enhanced support requirements,
underpinned by premier SLAs

✓ Proactive data pipeline issue
prevention

✓ 24/7 P1 support and Premier
response and resolution SLA

✓ Advisory on continuous
improvements / best practice

✓ Advanced cost forecasting and
resource scaling strategies

✓ Pre-release validation, risk
assessments and compliance

✓ Managed changes and
coordination

✓ Backup strategy and testing

✓ Full security patch lifecycle

✓ Continuous performance
monitoring

✓ Customised dashboards

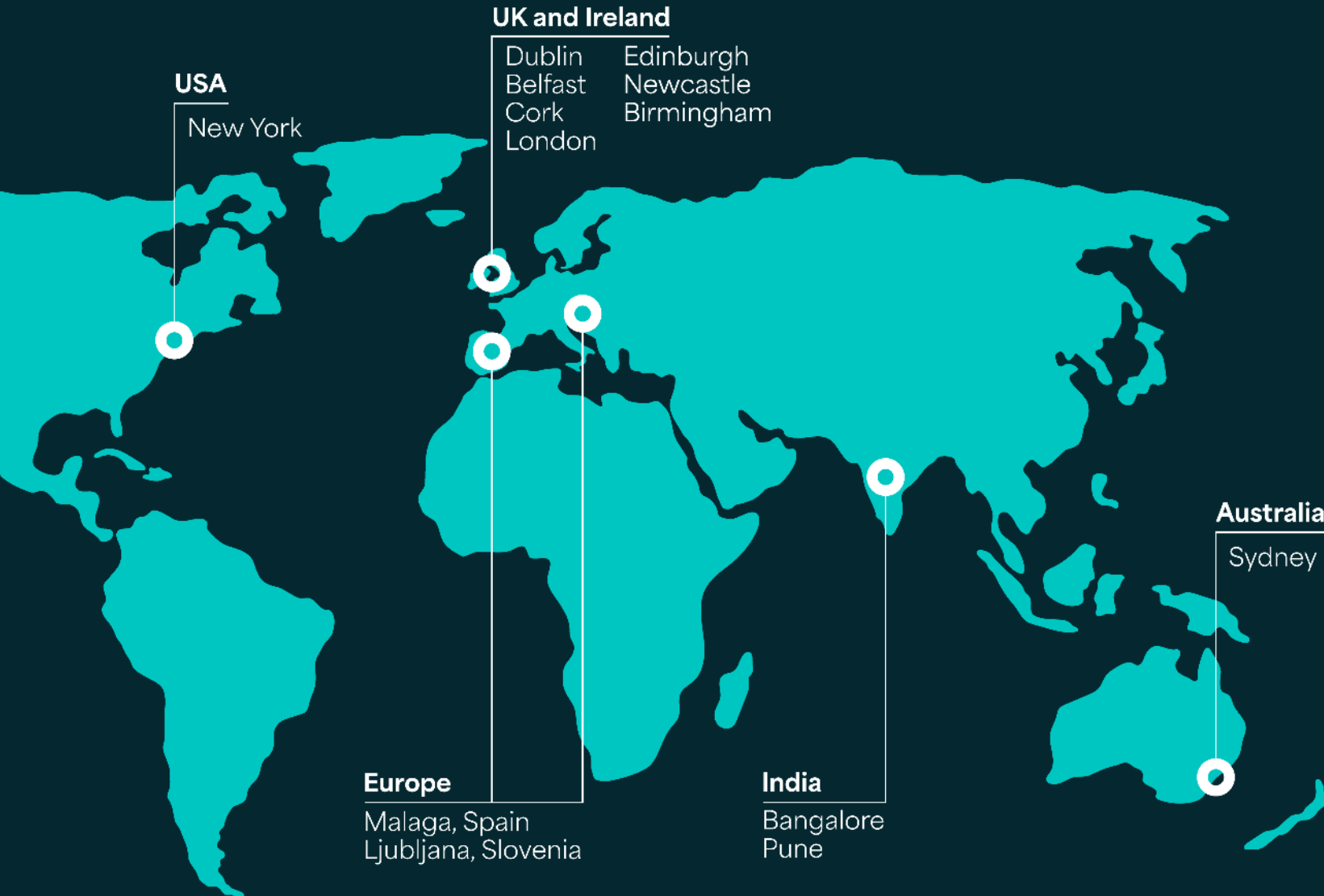
✓ Full Databricks environment
management

✓ Dedicated SDM with regular
reviews and custom reports

About Version 1



Version 1 at a glance



29 years of experience

13 global locations

6 strategic technology partners



13 years as a great place to work



Industry best practice



€364M+ revenue 2024

82% employee engagement score (Q2 2025)

85% customer satisfaction score (Q2 2025)

The Version 1 difference

The core values at the heart of Version 1's success.



**Honesty and
integrity**



**Personal
commitment**



No ego



Customer first



Excellence



Drive

Looking forward: Our ESG targets, goals & achievements

A-

score for Carbon Disclosure Project reflecting our sustainability practices (Industry average is a C)

680+

Volunteering hours delivered by employees globally

80%

key suppliers with sustainability targets by 2025, we are committed to reducing environmental impacts across our supply chain through responsible sourcing and partnerships

217

Version 1 Impact Investors supporting our global Community First programme which aligns to the UN Sustainability Development Goals

Bronze

Ecovadis rating reflecting our ESG maturity across our strategic focus areas

930

Women in Tech members

Our four strategic ESG pillars:



**Environment
sustainability**



**Ethical
Practices**



**Responsible
Procurement**



**Social
Impact**



As a participant of the United Nations Global Compact, Version 1 is committed to aligning strategies and operations with universal principles on human rights, labour, environment and anti-corruption

Our services portfolio



Application Modernisation and Integration

Accelerating the modernisation of applications embracing sustainable engineering and AI-assisted development.

Legacy systems modernisation

Continuous modernisation

Next Gen Apps

Integrated Apps

Portfolio modernisation



Experience Design and Development

Designing, shaping and building products and solutions that deliver fantastic people and societal experiences.

Digital strategy and innovation

Product management and roadmaps

Behavioural research, analysis and journey mapping

Creative design and UX services

Product development and AI accelerated engineering

Envisioning and innovation workshops



Enterprise Applications

Optimising the core of your business with deep functional and technical expertise in Finance, People, Customer and Enterprise Performance Management (EPM).

Reshaping finance for the future

Elevating HR and people operations

Enhancing supply chain management

Amplifying customer touchpoints

Realising value with Data insights and AI



Data x AI

Becoming an intelligent, data driven organisation needs quality data x AI to make better decisions and processes.

Data strategy and architecture

Data engineering

Data analytics and visualisation

Data modernisation

Data governance

AI co-creation services



Cloud Transformation

Adopting, optimising and leveraging Cloud to unlock new or enhanced business value and innovation.

Industry specific cloud

Readiness and enablement

Migration and transformation

Operate and optimise

Specialist services



ASPIRE Managed Services

Reduce time, cost and risk by leveraging our VLA approach to run and optimise traditional and Cloud services to improve business agility and accelerate innovation.

Cloud and infrastructure management and optimisation

Oracle SaaS management and optimisation

Data and AI managed services

EBS, Peoplesoft and JDE managed service

Application management and optimisation

Digital workplace services

Our global technology partners

- Named **AWS Collaboration Partner of the Year 2024**
- Named **Global Microsoft Modernising Applications Partner of the Year Award 2023**
- Named **Microsoft Ireland Partner of the Year 2023 Winner - Social Impact**
- Named **Innovation Partner of the Year Winner - 2023 Oracle EMEA Partner Awards**
- Named **AWS Collaboration Partner of the Year - EMEA 2023**
- Named **AWS Migration Partner of the Year - EMEA 2022**
- Named **OutSystems Partner of the Year 2021**

Microsoft Partner

Azure Expert MSP



As an Azure Expert MSP and the Global Modernising Applications Partner of the Year 2023, Version 1 boasts extensive expertise across the Microsoft stack.



Premier
Consulting
Partner

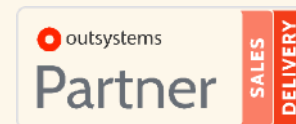
An AWS Premier Consulting Partner and EMEA Migration Partner of the Year, Version 1's unrivalled expertise boasts deep expertise with 400 certifications and accreditations.

ORACLE | Partner

With 28+ years of Oracle ecosystem expertise, we're a certified Oracle Modern OPN Partner and Cloud Solutions Provider - One of Europe's most distinguished Oracle Cloud partners.



As a Premier Red Hat partner, we are experts in hybrid-cloud models and OpenShift, recognised for driving innovative solutions using Red Hat technologies.



An OutSystems Partner for Sales, Delivery and Quality Apps Program Partner, Version 1 is committed to unlocking value for our customers through low code development.



As a Snowflake Partner Version 1 enables customers to leverage Snowflake's flexibility, performance, and ease of use to deliver more meaningful data insights.

Our Public Sector Customers



centrica

cie-uk



An Roinn Dlí agus Cirt
agus Comhionannais
Department of Justice
and Equality



An Roinn Iompair,
Turasóireachta agus Spóirt
Department of Transport,
Tourism and Sport





Thank you

For more information, please visit our website: www.version1.com

Or contact us at: tendernotices@version1.com