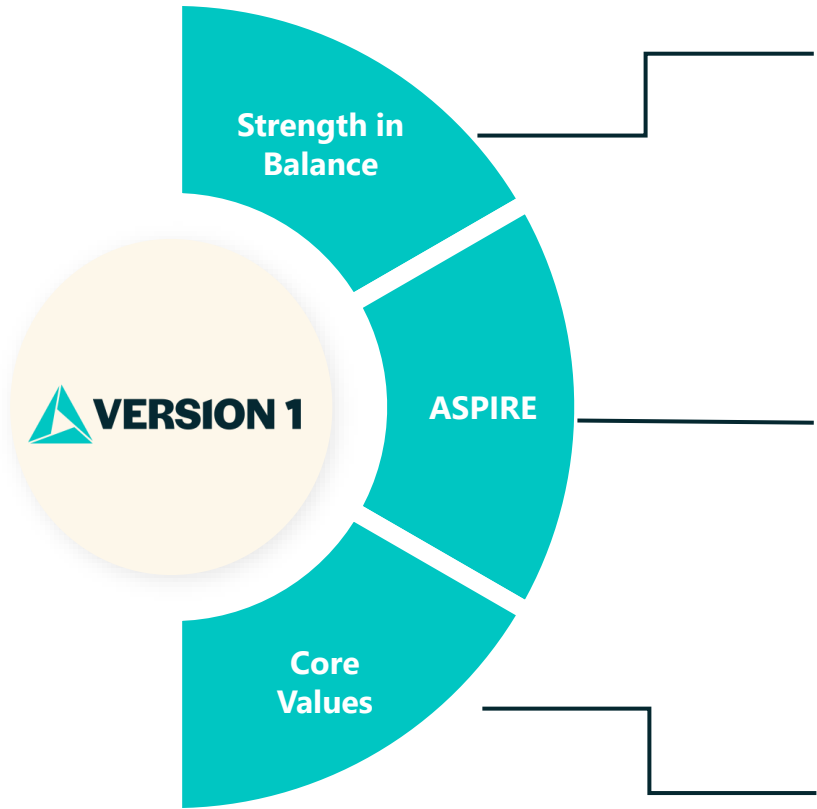




# Digital Workplace

# The Version 1 difference



# ASPIRE - Digital workplace



*"We have a blended workforce with a variety of device types – how do we provide a consistent, personalised support experience?"*

## Workplace support

Version 1's workplace support provides persona-driven field support via tech bars, vending machines, white glove and traditional services for a bespoke support experience across all device types and personas.



*"Our users need application support for the M365 suite as they rely on these apps to get their work done."*

## Modern workplace

Version 1's modern workplace offering delivers productivity, collaboration and content management application and platform support for users of platforms like M365 and AVD with digital experience management across all our services.



*"Our workforce needs support promptly and prefers to seek support over multiple channels at varying hours."*

## Global service centre

Version 1's global, multi-channel, AI augmented service centre includes a self-service portal, AI Ops, Oracle ERP with AI, intelligent EPM, AI Labs, and responsible AI on a 24/7 basis providing prompt and flexible support.



*"We use M365, but it's not well organised and we have a lot of sprawl. We could do with configuring retention policies and would like to optimise our licensing spend."*

## Modern workplace evolution

Version 1's modern workplace evolution services include development, support and configuration for Dynamics 365, Power Platform and M365 features (eg Purview) to keep content secure, organised and to prevent sprawl.

# How do you deliver optimised service agility and innovation?

Break free from technical debt, pivot like a pro and outrun the competition with a modern infrastructure. Innovate and disrupt for success.

Go beyond simply 'keeping the lights on' and **embrace the potential** of Version 1's ASPIRE managed services that **place AI, continuous improvement and business innovation at the heart of everything we do.**



# Digital workplace offerings

## Workplace support

Persona-driven field support via tech bars, vending machines, white glove and traditional services

## Global service centre

Multi-channel, AI augmented Service Hub

## Modern workplace

Productivity, collaboration and content management application and platform support for users e.g. M365, AVD

## Modern workplace evolution

Microsoft business application support, including Power Apps, Power BI, business apps, Copilot and Copilot Studio





# ASPIRE Digital workplace

Global Service Centre

Modern workplace

Modern workplace evolution

Workplace support

ServiceNow AI specialist

Experience management office (XMO)

Proactive tech bar with experiences  
zone and innovation wall

Device management as a service

Copilot specialist

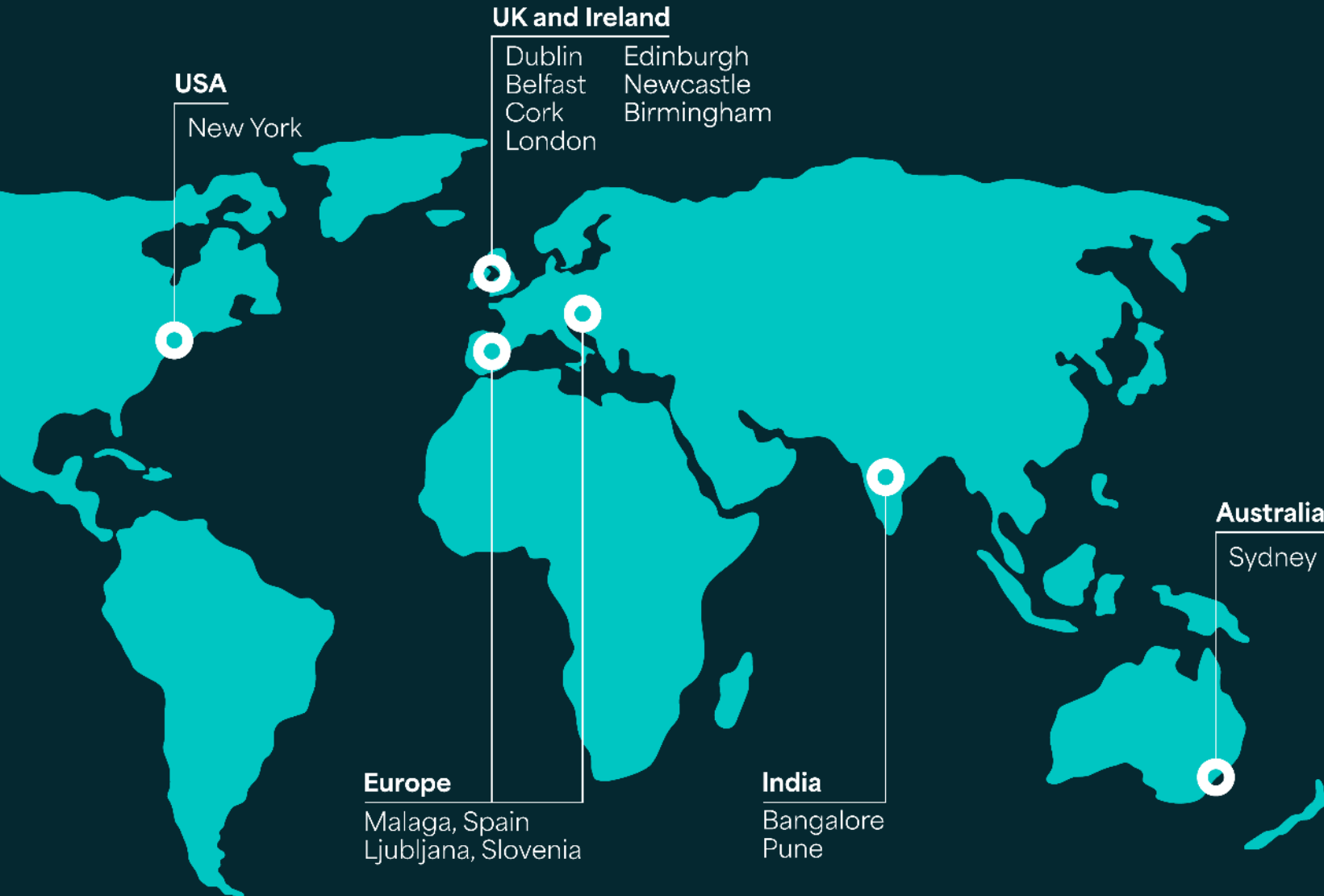
Auto dispense lockers

Microsoft Teams maintenance

# About Version 1



# Version 1 at a glance



29 years of experience

13 global locations

6 strategic technology partners



13 years as a great place to work



Industry best practice



€364M+ revenue 2024

82% employee engagement score (Q2 2025)

85% customer satisfaction score (Q2 2025)

# The Version 1 difference

The core values at the heart of Version 1's success.



**Honesty and  
integrity**



**Personal  
commitment**



**No ego**



**Customer first**



**Excellence**



**Drive**

## Looking forward: Our ESG targets, goals & achievements

# A-

score for Carbon Disclosure Project reflecting our sustainability practices (Industry average is a C)

# 680+

Volunteering hours delivered by employees globally

# 80%

key suppliers with sustainability targets by 2025, we are committed to reducing environmental impacts across our supply chain through responsible sourcing and partnerships

# 217

Version 1 Impact Investors supporting our global Community First programme which aligns to the UN Sustainability Development Goals

# Bronze

Ecovadis rating reflecting our ESG maturity across our strategic focus areas

# 930

Women in Tech members

### Our four strategic ESG pillars:



**Environment  
sustainability**



**Ethical  
Practices**



**Responsible  
Procurement**



**Social  
Impact**



As a participant of the United Nations Global Compact, Version 1 is committed to aligning strategies and operations with universal principles on human rights, labour, environment and anti-corruption

# Our services portfolio



## Application Modernisation and Integration

Accelerating the modernisation of applications embracing sustainable engineering and AI-assisted development.

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Legacy systems modernisation

---

Continuous modernisation

---

Next Gen Apps

---

Integrated Apps

---

Portfolio modernisation

---



## Experience Design and Development

Designing, shaping and building products and solutions that deliver fantastic people and societal experiences.

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Digital strategy and innovation

---

Product management and roadmaps

---

Behavioural research, analysis and journey mapping

---

Creative design and UX services

---

Product development and AI accelerated engineering

---

Envisioning and innovation workshops

---



## Enterprise Applications

Optimising the core of your business with deep functional and technical expertise in Finance, People, Customer and Enterprise Performance Management (EPM).

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Reshaping finance for the future

---

Elevating HR and people operations

---

Enhancing supply chain management

---

Amplifying customer touchpoints

---

Realising value with Data insights and AI

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## Data x AI

Becoming an intelligent, data driven organisation needs quality data x AI to make better decisions and processes.

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Data strategy and architecture

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Data engineering

---

Data analytics and visualisation

---

Data modernisation

---

Data governance

---

AI co-creation services

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## Cloud Transformation

Adopting, optimising and leveraging Cloud to unlock new or enhanced business value and innovation.

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Industry specific cloud

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Readiness and enablement

---

Migration and transformation

---

Operate and optimise

---

Specialist services

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## ASPIRE Managed Services

Reduce time, cost and risk by leveraging our VLA approach to run and optimise traditional and Cloud services to improve business agility and accelerate innovation.

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Cloud and infrastructure management and optimisation

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Oracle SaaS management and optimisation

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Data and AI managed services

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EBS, Peoplesoft and JDE managed service

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Application management and optimisation

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Digital workplace services

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# Our global technology partners

- Named **AWS Collaboration Partner of the Year 2024**
- Named **Global Microsoft Modernising Applications Partner of the Year Award 2023**
- Named **Microsoft Ireland Partner of the Year 2023 Winner - Social Impact**
- Named **Innovation Partner of the Year Winner - 2023 Oracle EMEA Partner Awards**
- Named **AWS Collaboration Partner of the Year - EMEA 2023**
- Named **AWS Migration Partner of the Year - EMEA 2022**
- Named **OutSystems Partner of the Year 2021**

## Microsoft Partner

Azure Expert MSP



As an Azure Expert MSP and the Global Modernising Applications Partner of the Year 2023, Version 1 boasts extensive expertise across the Microsoft stack.



Premier  
Consulting  
Partner

An AWS Premier Consulting Partner and EMEA Migration Partner of the Year, Version 1's unrivalled expertise boasts deep expertise with 400 certifications and accreditations.

ORACLE | Partner

With 28+ years of Oracle ecosystem expertise, we're a certified Oracle Modern OPN Partner and Cloud Solutions Provider - One of Europe's most distinguished Oracle Cloud partners.



As a Premier Red Hat partner, we are experts in hybrid-cloud models and OpenShift, recognised for driving innovative solutions using Red Hat technologies.



An OutSystems Partner for Sales, Delivery and Quality Apps Program Partner, Version 1 is committed to unlocking value for our customers through low code development.



As a Snowflake Partner Version 1 enables customers to leverage Snowflake's flexibility, performance, and ease of use to deliver more meaningful data insights.

# Our Public Sector Customers



**centrica**

**cie-uk**



**CCRC**  
Criminal Cases Review Commission



An Roinn Dlí agus Cirt  
agus Comhionannais  
Department of Justice  
and Equality



An Roinn Iompair,  
Turasóireachta agus Spóirt  
Department of Transport,  
Tourism and Sport



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# Thank you

For more information, please visit our website: [www.version1.com](http://www.version1.com)

Or contact us at: [tendernotices@version1.com](mailto:tendernotices@version1.com)