



OutSystems Development and Managed Service

What We Do

Empowering Digital Leadership

Version 1 has 25 years of experience delivering large-scale and specialist Digital, Cloud and ERP projects across the Public Sector, Central and Local government departments across the UK and Ireland.

As a chosen Digital transformation partner, we deliver digital solutions that are user-focused, secure, scalable, accessible, cost-effective and are often, exemplary projects in our customers' respective industries. We are leading the charge in empowering our public and private sector customers to become recognised as digital leaders within their individual verticals by:



Changing how businesses interact with their customers, and how public sector organisations engage with citizens and users.



Working in collaboration with you to deliver innovative Digital Services with a User Centred Design approach.



Offering full software lifecycle development and innovative, customised solutions that make a real difference to end users.

Our services



Application Modernisation and Integration

Accelerating the modernisation and enhancement of business applications through world class capability, coupled with AI enhanced & sustainable development practices



Cloud Transformation

Adopting, optimising and leveraging Cloud to unlock new or enhanced business value and innovation with world class multi cloud capability and accelerators



Enterprise Applications

Optimising the core of your business with deep functional and technical expertise in Finance, People and Enterprise Performance Management (EPM) Applications



ASPIRE Managed Services

Reduce time, cost & risk by leveraging our Value Level Agreement approach to run and optimise traditional & Cloud services improving business agility and accelerating innovation



Data X AI

Unleashing productivity and data driven insights that empower people to make high-quality, real-time decisions leveraging our integrated Cloud, Data and AI expertise, tools and methods



Experience Design and Development

Discovering, researching and designing exceptional experiences and services for people and society through our human centric design method and accelerated prototyping & development

Building with OutSystems

Version 1 work with our customers to bring projects and ideas to life quickly through delivering a Next-Generation Managed Service to support the OutSystems platform, including:

Extensions

Extend all
your core
systems, COTS
and SaaS

Experiences

Create pixel
perfect apps
for any
touchpoint

Efficiencies

Automate
internal
processes and
workflows

Core Systems

Build core
systems fully
customised to
your specific
requirements

OutSystems Managed Service

We support our clients to:

- Monitor and maintain the application
- Manage the application lifecycle for ongoing development
- With licensing Provision

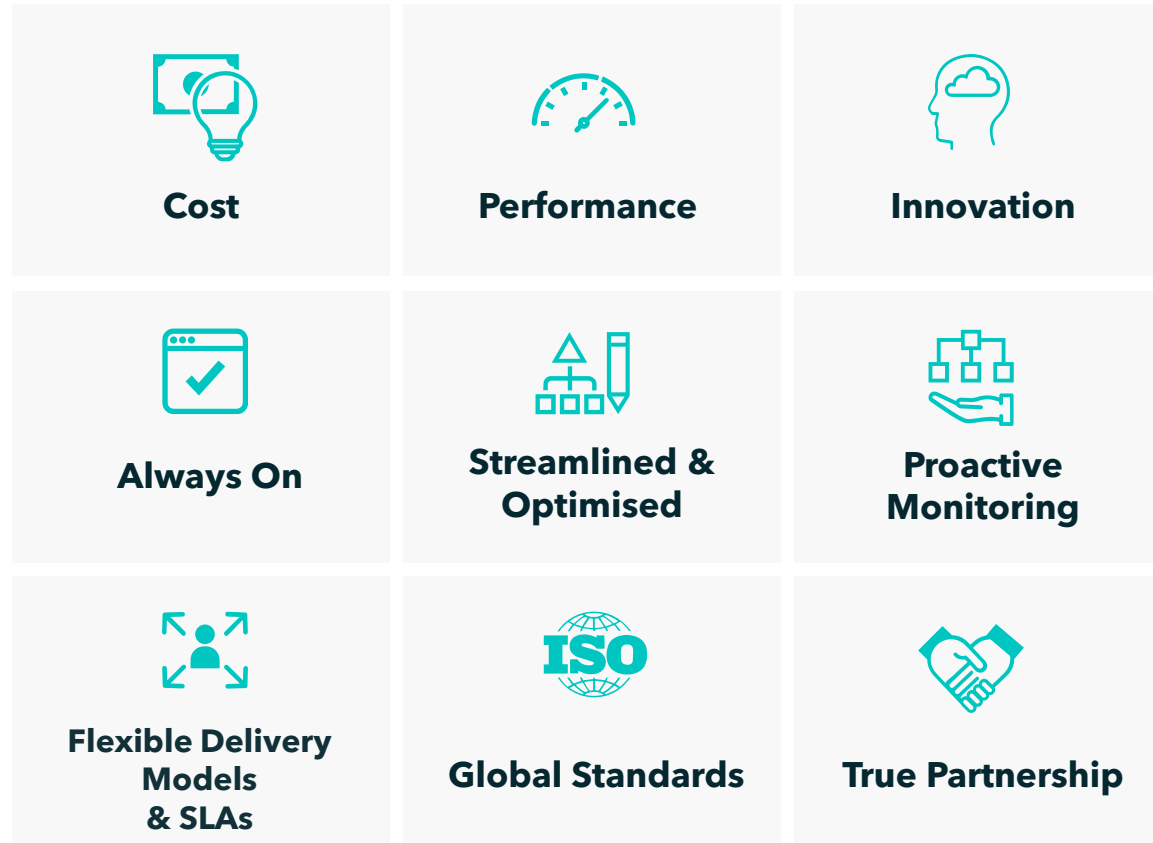
Key Features:

- Service Reliability Engineering / Next Gen - Managed Service
- Enterprise grade code and modern UX by default
- Automatic refactoring and single-click deployment with dependency verification
- Integrate instantly with pre-built connectors, or build your own
- Multi-experience development from a single source
- Native Mobile application development
- Architecture that scales for performance and reuse
- Automatic monitoring and reporting out of the box
- Sectors: Healthcare, Bluelight, Local Government, Central Government, Education
- Full stack visual drag and drop development

Key Benefits:

- Project Speed: bring your projects and ideas to life faster
- Adoption: modern digital customer experiences promote usage
- Streamlined operations: connect, automate, and predict to minimise unnecessary activity
- Modernise: gradually replace legacy systems with processes you want
- Certified OutSystems Sales and Delivery Partner
- GDS aligned, GDS Service Assessments, Service Design Manual alignment
- ITILv4, ISO20000, ISO27001, Cyber Essentials Plus certified managed service

Digital Managed Services



Our customers trust us to maintain, operate and continually improve their digital services.

[Talk to our Managed Service Experts.](#)

Our cloud services

Our cloud transformation services and offerings



Industry Cloud

Regulatory Platforms and Migration for FS

Sustainable Cloud

Secure AI Platform for Government

Cloud for Local Government

Supply Chain Assurance

Mergers and Acquisitions



Readiness and Enablement

Discovery and Assessment

Cloud Landing Zones

Cloud Strategy

Identity & Access Management

Cloud Security Review (Defence in Depth & Zero Trust)

Organisational Change Assessment

Fin Ops Enablement

DevSecOps Review and Maturity

Cloud Adoption and Enablement

Cloud Architecture and Design

Platforms for AI Enablement



Migration and Transformation

Migration Factory

Legacy / Complex Migration and Modernisation

Platform Engineering

DevSecOps

VMWare Cloud

Hybrid and Edge Cloud

Cloud Native and Platform Modernisation

Database Services

Containers and Kubernetes

Data Migration and Modernisation



Operate and Optimise

Cloud Centre of Excellence

Site Reliability Engineering

Cloud Cost Optimisation

Cloud Database Optimisation

Cloud Licensing Solutions

Well Architected Reviews

Specialist Services

License Optimisation and Audit

Integrated Cloud and SaaS

Cloud Enabled Workplace

Oracle Exadata Services

Oracle to Public Cloud

Mainframe and Proprietary Platforms

End-to-end cloud services

For all stages of your journey



Readiness and Enablement

No matter the stage of your cloud journey, we can provide services to create your strategy, enact that strategy and optimise your adoption. From ways of working to total cost of ownership, our cloud strategy and architecture services provide the kick start for customers on their cloud journey.



Migration and Transformation

Cloud as a platform can be complex with a plethora of services and technologies available. Our migration and transformation services provide deep experience combined with a breadth of knowledge to support your migration and transformation needs – from identity to landing zones to engineering.

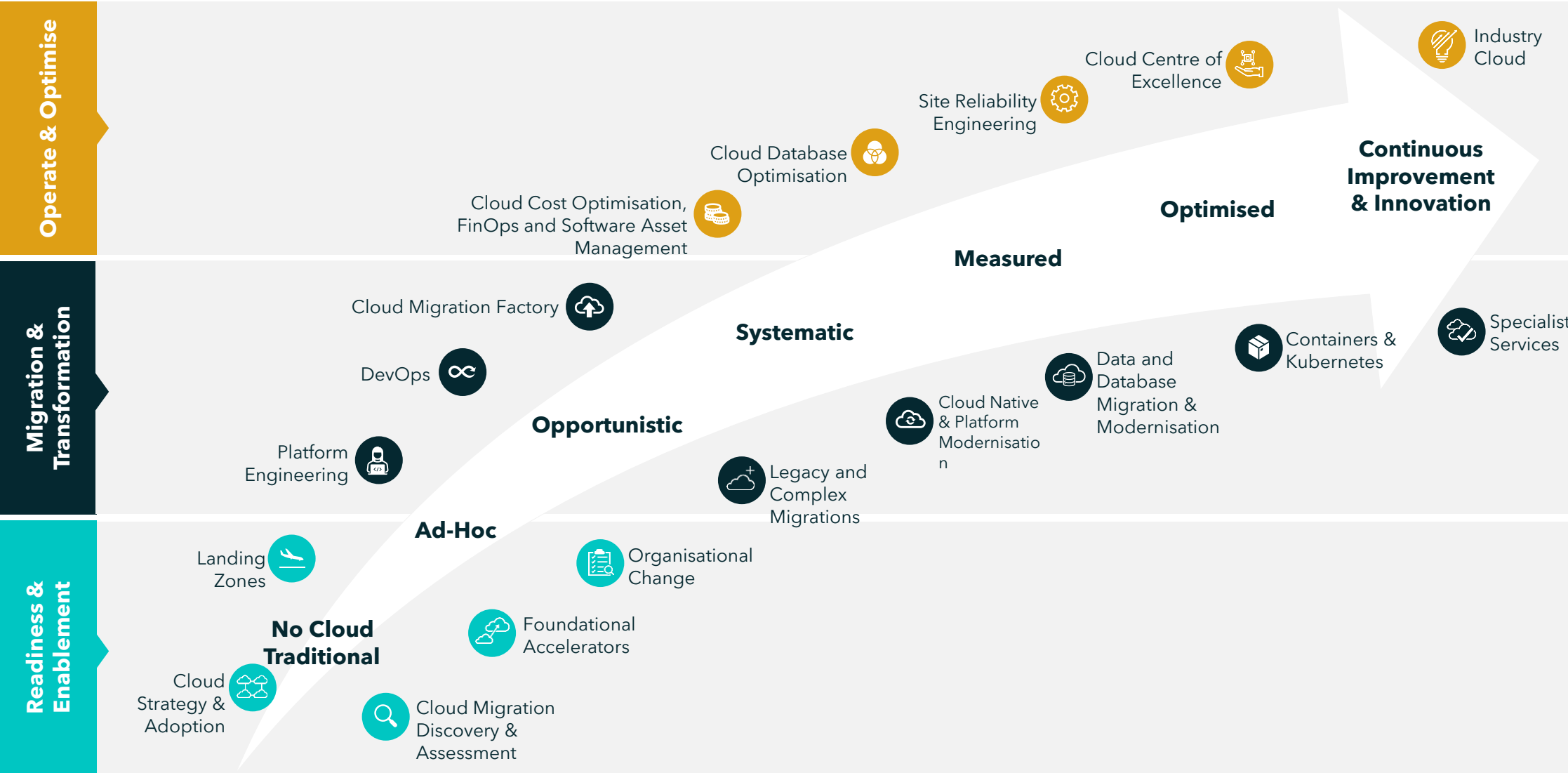


Operate and Optimise

Continuous improvement is at the heart of our operational and optimisation services, to ensure that your workloads are running as efficiently as possible – and that you only use what you need, when you need it. From observability to FinOps, trust us for best practice and depth of experience.



Access services that match your needs and maturity



Version 1's AI Capability



90%

Workforce trained in AI



99%

Hallucination free solutions



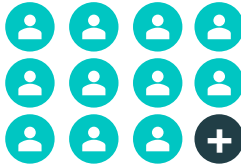
20+

Gen-AI projects delivered

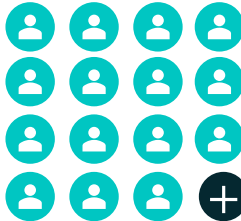
30+
AI Specialists
Across; Researchers, Engineers,
Analysts, Prompt Engineers, Testers,
Architects and Advisors



170+
Data Specialists
Across; Analysts, Platform Architects,
Engineers, Data Experts, and
Delivery Managers



400+
Employees using AI
Across; Engineers, Platform
Engineering, Architects, Delivery
Management, Cloud Advisors, Data
Experts and Migration Specialists



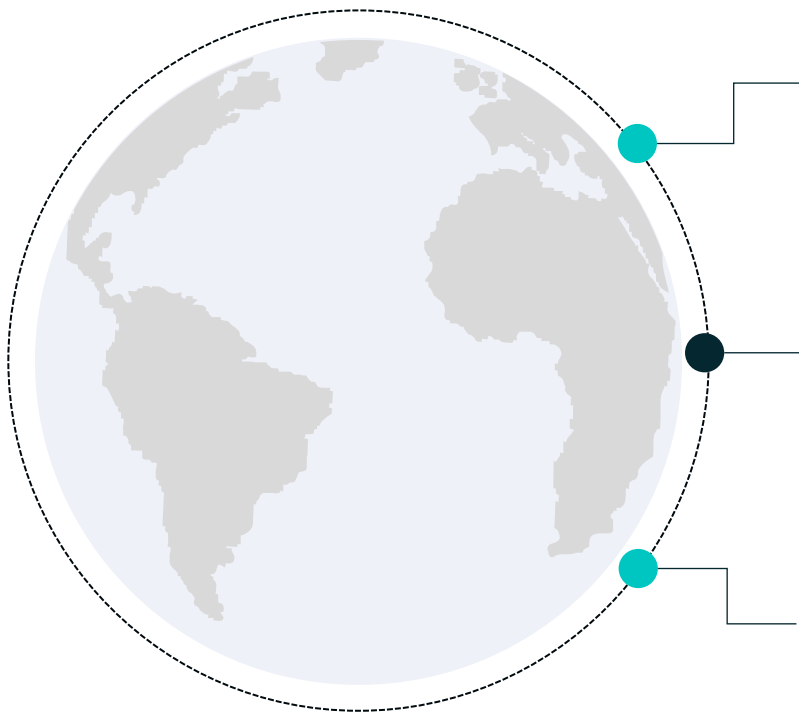
**A demonstrable focus
on Sustainability and
Social Value**
...including an AI-driven
Green SDLC and 400+
certified in Green Coding.



**Underpinned by an
established
Responsible AI Board**
...and supported
customers in establishing
their own governance.

Global Innovators

Industry leaders in Data and AI Innovation in the Cloud



Data x AI Service Line

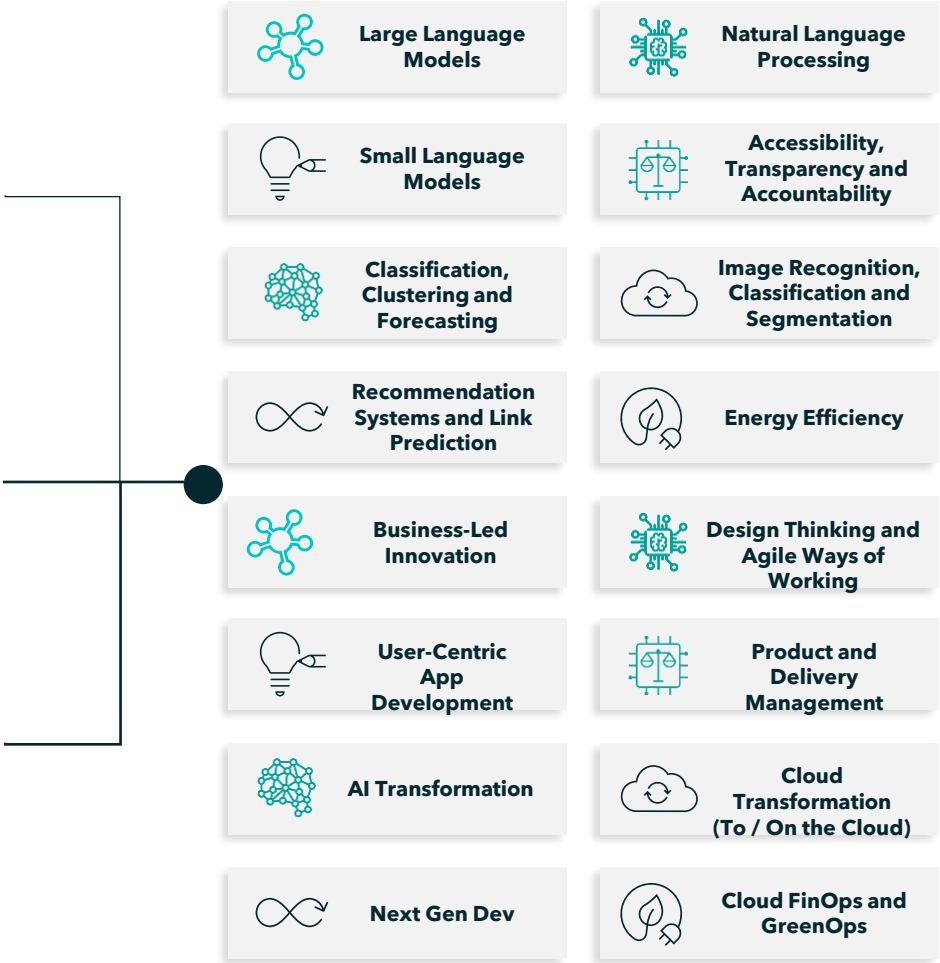
Empowering data-driven decisions through integrated cloud, data, and AI expertise, tools, and methods to unleash productivity and real-time insights.

AI Labs

Delivering tailored solutions that drive automation, insights, and enhanced customer experiences for clients, unlocking new opportunities for success.

Innovation

Championing customer-centric innovation in AI and cloud, driving co-creation and open R&D to transform ideas into sustainable, inclusive business solutions for future success.



The Version 1 Difference

Your trusted data and AI partner

In an industry where aspirations often outpace reality, our focus on a comprehensive understanding of your unique challenges ensures that we deliver concrete AI-enhanced outcomes. With us, **AI is more than a buzzword** – it's a tangible shift in the integration of human intelligence, process innovation, and technological progress.

Core Principles



Business led Tx



Relentless focus
on business
value



Release value
quickly



Apply user
centred design



Continual KPI
and outcome
measurement

Design Capabilities



 Plan	 Service Vision	 Scope prioritisation	 Service roadmap	 MVP Scoping	 Backlog Refinement	
 Research & Analysis	 User Research	 Data Analysis	 Customer Analysis	 Journey Mapping	 Usability Testing	 Auditing
 Design	 User Interface	 Information Architecture	 Content Design	 Prototyping	 Iterative Design	 Accessibility
 Strategy	 Innovation	 Digital transformation	 Consulting	 Global Standards	 Upskilling teams	 Goal Setting

Digital Delivery

Experienced in supporting delivery needs (including urgent and rapid deployment of teams)

We will enable you to close the gaps in Digital Transformation, supporting you to become more self-sufficient through knowledge transfer, up-skilling and training in a way that accelerates productivity for tangible results. You can evolve your organisation by breaking new ground with a trusted advisor that are experts in Digital Services and end-user engagement.

The end result? Digital transformation strategies that become a reality.



Ministry
of Justice



163 Strong Team



8 Services

HMCTS

Service Features:



18 Workstreams



Remote-first
onboarding within **4 weeks**



44 Sessions
recorded

Selected Benefits:



Automated testing
effort from **12 days to**

20 minutes
3 months - 3



releases - 11
features



73% Reduction in
support tickets



Home Office



56 Strong Team



1 Service

Security Industry Authority (SIA)

Service Features:



4 Workstreams



2 x Internal
5x Suppliers
2x Software
providers

Selected Benefits:



Anticipated **£45m**
commercial savings



8 month delivery



100% uptime throughout
2021

[Find out more about our other digital projects and customer success stories](#)

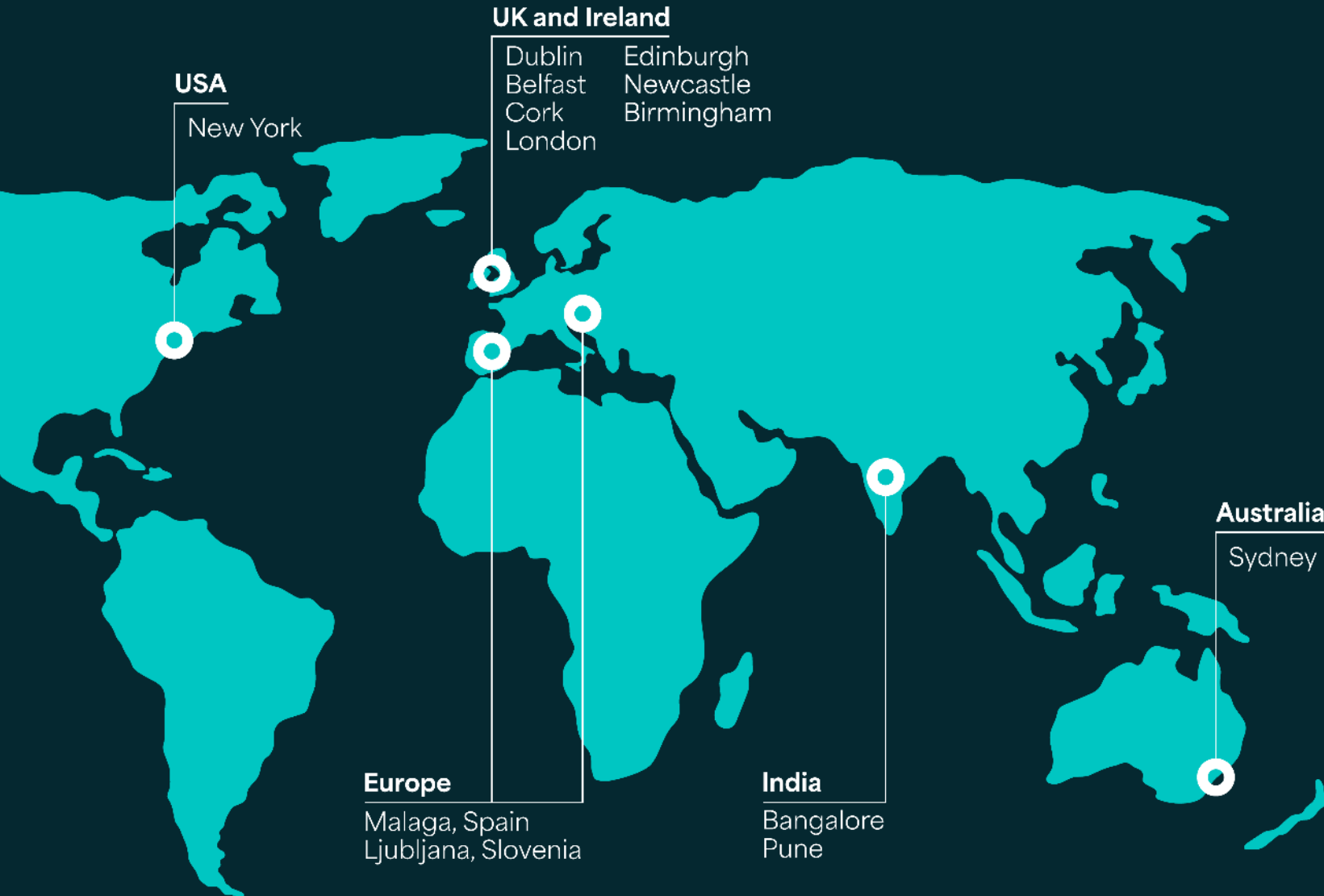
Our Cloud Transformation Capability

Data X AI Services		574 Microsoft Certifications	 Winner Modernizing Applications Award	Microsoft Partner  Microsoft Ireland Partner of the Year 2023 Winner Social Impact	Microsoft Partner Azure Expert MSP 	People  ~600 Cloud & DevOps Platform Engineers Across; DevOps Engineers, Platform Engineering, Architects, Delivery Management, Cloud Advisors and Migration Specialists
ASPIRE Managed Services		600+ AWS Certifications & Accreditations	 Premier Consulting Partner	 AWS Migration Partner of the Year EMEA Winner 2022	 PARTNER OF THE YEAR WINNER 2023	
Application Modernisation & Integration		500+ Certified Professionals	 Partner	 Service Partner Expertise in Oracle ERP Financials Cloud in EMEA-UKIE	 Service Partner Expertise in Oracle E-Business Suite Applications to Oracle Cloud in EMEA-Western Europe	
Experience Design			 Service Partner Expertise in PeopleSoft Applications to Oracle Cloud in EMEA-Western Europe	 Service Partner Expertise in Oracle Cloud Platform Integration in EMEA-Western Europe	 Service Partner Expertise in Human Resources (Core) in EMEA-Western Europe	
Enterprise Applications		43 Red Hat Certifications	 2021 Red Hat Innovation Awards Winner Red Hat Award	 Premier Business Partner Solution Provider Datacenter infrastructure Middleware solutions Cloud infrastructure	 Red Hat OpenShift Joint offerings with Cloud Provider Offered as a Native Console offering on equal parity with cloud provider Kubernetes service or Customer Managed OCP	

About Version 1



Version 1 at a glance



29 years of experience

13 global locations

6 strategic technology partners



13 years as a great place to work



Industry best practice



€364M+ revenue 2024

82% employee engagement score (Q2 2025)

85% customer satisfaction score (Q2 2025)

The Version 1 difference

The core values at the heart of Version 1's success.



**Honesty and
integrity**



**Personal
commitment**



No ego



Customer first



Excellence



Drive

Looking forward: Our ESG targets, goals & achievements

A-

score for Carbon Disclosure Project reflecting our sustainability practices (Industry average is a C)

680+

Volunteering hours delivered by employees globally

80%

key suppliers with sustainability targets by 2025, we are committed to reducing environmental impacts across our supply chain through responsible sourcing and partnerships

217

Version 1 Impact Investors supporting our global Community First programme which aligns to the UN Sustainability Development Goals

Bronze

Ecovadis rating reflecting our ESG maturity across our strategic focus areas

930

Women in Tech members

Our four strategic ESG pillars:



**Environment
sustainability**



**Ethical
Practices**



**Responsible
Procurement**



**Social
Impact**



As a participant of the United Nations Global Compact, Version 1 is committed to aligning strategies and operations with universal principles on human rights, labour, environment and anti-corruption

Our services portfolio



Application Modernisation and Integration

Accelerating the modernisation of applications embracing sustainable engineering and AI-assisted development.

Legacy systems modernisation

Continuous modernisation

Next Gen Apps

Integrated Apps

Portfolio modernisation



Experience Design and Development

Designing, shaping and building products and solutions that deliver fantastic people and societal experiences.

Digital strategy and innovation

Product management and roadmaps

Behavioural research, analysis and journey mapping

Creative design and UX services

Product development and AI accelerated engineering

Envisioning and innovation workshops



Enterprise Applications

Optimising the core of your business with deep functional and technical expertise in Finance, People, Customer and Enterprise Performance Management (EPM).

Reshaping finance for the future

Elevating HR and people operations

Enhancing supply chain management

Amplifying customer touchpoints

Realising value with Data insights and AI



Data x AI

Becoming an intelligent, data driven organisation needs quality data x AI to make better decisions and processes.

Data strategy and architecture

Data engineering

Data analytics and visualisation

Data modernisation

Data governance

AI co-creation services



Cloud Transformation

Adopting, optimising and leveraging Cloud to unlock new or enhanced business value and innovation.

Industry specific cloud

Readiness and enablement

Migration and transformation

Operate and optimise

Specialist services



ASPIRE Managed Services

Reduce time, cost and risk by leveraging our VLA approach to run and optimise traditional and Cloud services to improve business agility and accelerate innovation.

Cloud and infrastructure management and optimisation

Oracle SaaS management and optimisation

Data and AI managed services

EBS, Peoplesoft and JDE managed service

Application management and optimisation

Digital workplace services

Our global technology partners

- Named **AWS Collaboration Partner of the Year 2024**
- Named **Global Microsoft Modernising Applications Partner of the Year Award 2023**
- Named **Microsoft Ireland Partner of the Year 2023 Winner - Social Impact**
- Named **Innovation Partner of the Year Winner - 2023 Oracle EMEA Partner Awards**
- Named **AWS Collaboration Partner of the Year - EMEA 2023**
- Named **AWS Migration Partner of the Year - EMEA 2022**
- Named **OutSystems Partner of the Year 2021**

Microsoft Partner

Azure Expert MSP



As an Azure Expert MSP and the Global Modernising Applications Partner of the Year 2023, Version 1 boasts extensive expertise across the Microsoft stack.



Premier
Consulting
Partner

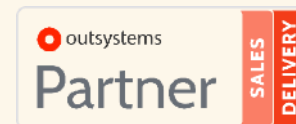
An AWS Premier Consulting Partner and EMEA Migration Partner of the Year, Version 1's unrivalled expertise boasts deep expertise with 400 certifications and accreditations.

ORACLE | Partner

With 28+ years of Oracle ecosystem expertise, we're a certified Oracle Modern OPN Partner and Cloud Solutions Provider - One of Europe's most distinguished Oracle Cloud partners.



As a Premier Red Hat partner, we are experts in hybrid-cloud models and OpenShift, recognised for driving innovative solutions using Red Hat technologies.



An OutSystems Partner for Sales, Delivery and Quality Apps Program Partner, Version 1 is committed to unlocking value for our customers through low code development.



As a Snowflake Partner Version 1 enables customers to leverage Snowflake's flexibility, performance, and ease of use to deliver more meaningful data insights.

Our Public Sector Customers



centrica

cie-uk



CCRC
Criminal Cases Review Commission



An Roinn Dlí agus Cirt
agus Comhionannais
Department of Justice
and Equality



An Roinn Iompair,
Turasóireachta agus Spóirt
Department of Transport,
Tourism and Sport



CROYDON
www.croydon.gov.uk





Thank you

For more information, please visit our website: www.version1.com

Or contact us at: tendernotices@version1.com