

Lot 3 - Cloud Support

Pricing Document

Service Price:

The service can be delivered on a day-rate basis as detailed in the rate card.

Services can be delivered on a fixed price basis, subject to agreement of scope and deliverables, based on the rate card.

Managed Services:

Any standard platform or infrastructure services will be provided using the published rate card. The managed service charge is dependent upon the number, size and throughput of the database and other infrastructure servers and is based on an estimate of support hours required per month, calculated using the published rate card. A full quotation can be provided against exact customer requirements.

Software License Subscription:

All licenses will be based on the available UK Public Sector pricing, subject to vendor approval.

Termination of Version 1 services:

Where applicable, a standard termination charge of £2,500 covers the closing of the service and production of data extract up to 200GB in size in an agreed format. Any additional services required will be charged in accordance with the standard rate card.

All prices quoted exclude VAT.