

G-CLOUD 15

EXPERIS SERVICE DEFINITION DOCUMENT



Experis®
ManpowerGroup

TRUSTED PARTNER

TO LOCAL AND NATIONAL
GOVERNMENT, REGULATED AND
ARM'S LENGTH BODIES, CHARITIES

UK-WIDE COVERAGE

FROM 6 NATIONAL HUBS

SCALABILITY OF RESOURCES

FROM SMALL PROJECTS TO
COMPLEX SOWS WITHIN
OUR UK/INTERNATIONAL GROUP

SOCIAL VALUE COMMITMENT

WITH DIVERSITY AND
INCLUSION INITIATIVES

PUBLIC SECTOR SPECIALISTS

WITH 600+ CUSTOMERS

OVER 30 YEARS OF INNOVATIVE DELIVERY

IN IT AND PROFESSIONAL
SERVICES

WHAT WE DO



PUBLIC SECTOR EXPERTS

Experis works in partnership with hundreds of key public sector customers including central and local government departments and their associated agencies in the UK, as well as the wider public sector including the NHS, emergency services and local authorities, regulated and arm's length bodies and charitable institutions. Our experience provides us with comprehensive understanding of the scope of your requirements, culture, priorities and pressures.



SERVICE DELIVERY ETHOS

Always committed to delivering excellence and maximising value for money. We deliver through consultation, strong collaboration and diversity across specialisms.



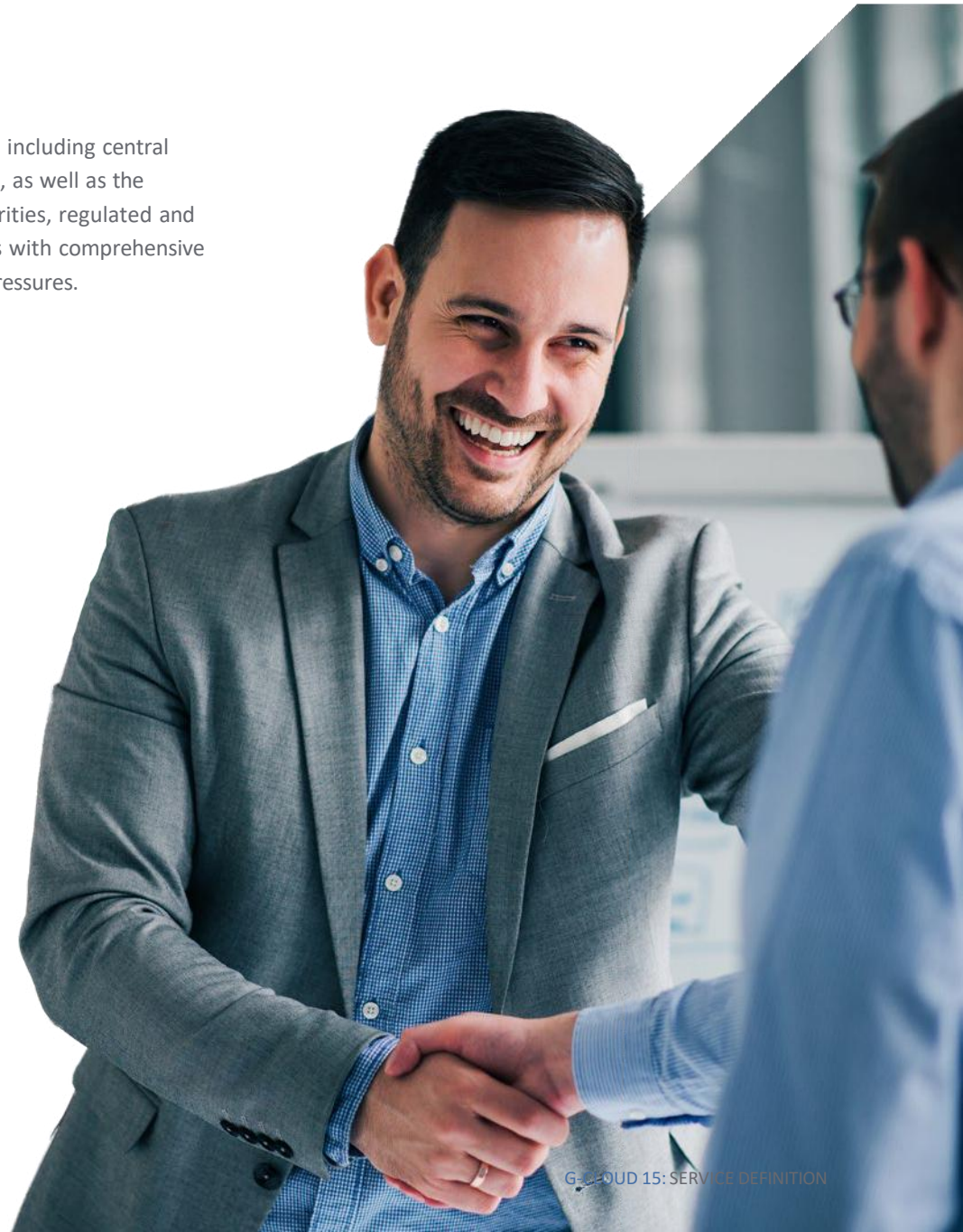
COLLABORATIVE RELATIONSHIPS

Key to successful project delivery is establishing open and honest working relationships from the start. We work hard to engage directly with all project stakeholders to ensure that we have a joint understanding of how the successful outcome will be delivered on time and on budget. Our experience tells us that the best results come from fully collaborative partnerships at all levels.



INNOVATION AND REACH

Niche areas are in the ascendency within the digital transformation of services. Our core specialist services include Cloud and Infrastructure, Cyber Security, Digital Workspace, Enterprise Applications and Business Transformation. With global reach through our Group companies, our customers benefit from our investment in innovation and scalable services.



SECURING SOCIAL VALUE



Experis, and our parent company ManpowerGroup, values and encourages the broad range of perspectives and capabilities that diversity and inclusion bring to our organisation. We offer guidance and help in securing social value for our customers with relevant initiatives such as:

Technology Apprenticeships: local community partnership with Tower Hamlets College to drive early engagement with students through presentations, demonstration sessions and social media activities.

Django Girls: promoting women in technology through sponsored events and career guidance.

ManpowerGroup Career Transition Partnership: official MoD resettlement programme, recruiting hundreds of Service leavers into permanent roles, with success rates at interview of 87%.

Projects for charities such as Bedazzled, Tower Project, RNIB, and neurodiversity in technology initiatives as well as Diversity Workshops, Diversity Fortnight, and many other groups and forums.

Experis is a signatory to the Tech Talent Charter working with our customers and under-represented groups to drive inclusivity and to support the growth and retention of a diverse workforce.

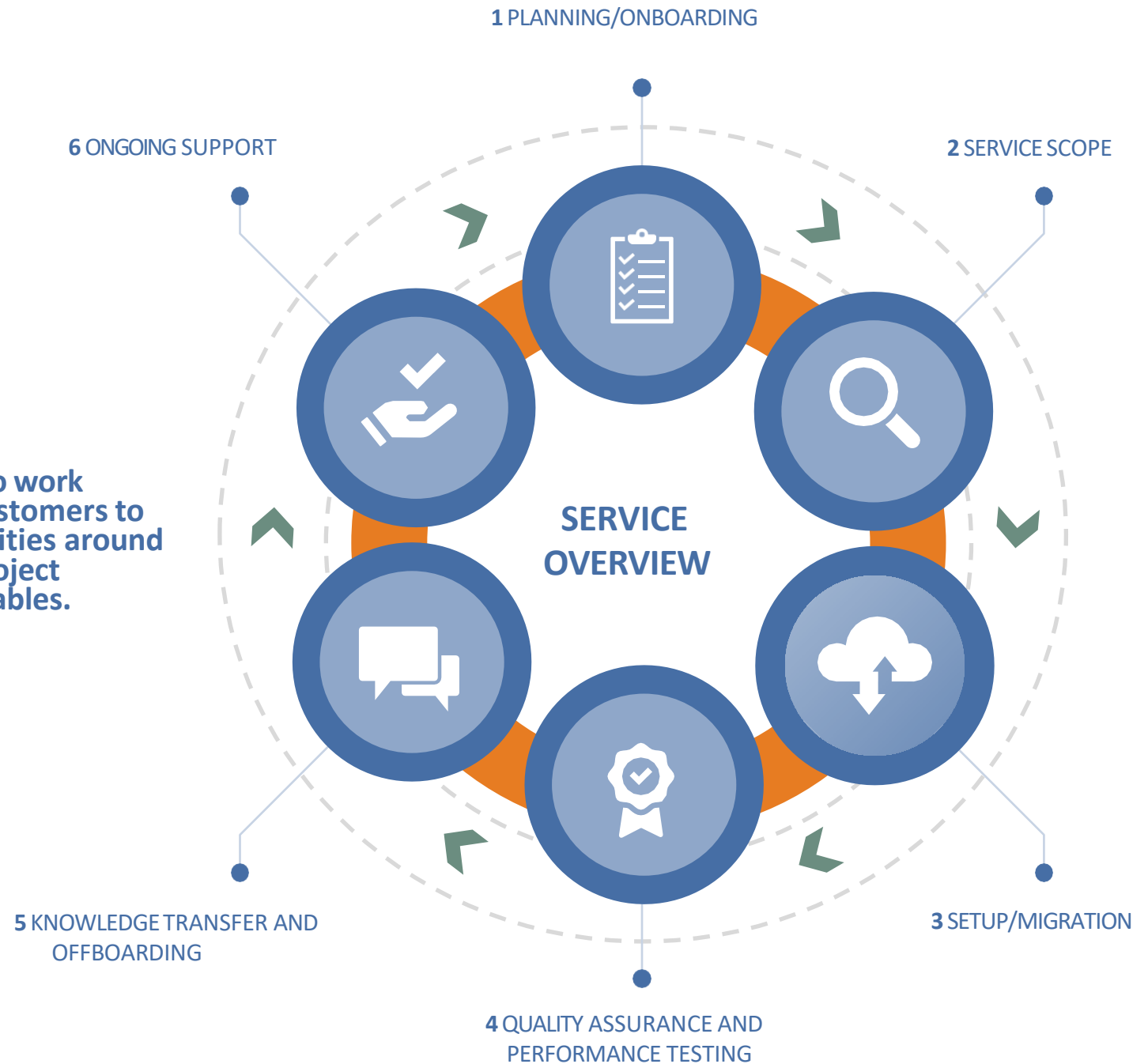
Our practices promote equality and diversity; Experis has 55% female and 45% male employees and we work hard to ensure progression opportunities for women at all levels.

To find out more about ManpowerGroup's corporate social responsibility visit:

<https://www.manpowergroup.co.uk/about-manpowergroup/environmental-social-governance/>

SERVICE OVERVIEW

- The Experis philosophy is to work collaboratively with our customers to understand the responsibilities around all aspects of successful project execution and their deliverables.



SERVICE OVERVIEW



SERVICE OVERVIEW



4 QUALITY ASSURANCE AND PERFORMANCE TESTING

- We understand that the success of any project relies on a robust testing strategy
- We offer consultation with qualified testers to assure customers that the highest standards are being met and are in line with Government standards
- By understanding the above we can help our customers achieve a comprehensive risk and mitigation strategy
- Our penetration testing and IT health checks are performed by accredited testers

5 KNOWLEDGE TRANSFER AND OFFBOARDING

- Our consultants work collaboratively with customer teams to ensure ongoing services can be maintained successfully
- Experis provides bespoke training programmes for all our project services
- Free consultation on what training is required
- Free up-skill training for certifications in a wide variety of specialisms for all our partnership organisations

6 ONGOING SUPPORT

- Experis can provide on-going support for all our project solutions
- The service delivery team will meet with stakeholders requiring extra or on-going support to ensure a detailed plan is defined (on-site and off-site)
- A wide variety of on-going and after care support is available depending on the particular project/programme needs

CONTACT DETAILS

G-CLOUD@EXPERIS.CO.UK

[EXPERIS.CO.UK](https://www.experis.co.uk)

CAPITAL COURT, WINDSOR
STREET, UXBRIDGE, UB8 1AB

UK & IRELAND LOCATIONS

Experis operates from locations in London, Birmingham, Altrincham, Bristol, Dublin, and Edinburgh with additional support from specialist vertical teams in three central hubs.

**Experis London**

Building 7, Devonshire Square
London , EC2M 4YE

**Experis Altrincham**

St Johns House, Barrington Rd,
Altrincham WA14 1JY

**Experis Birmingham**

Wellington House,
31-34 Waterloo Street,
Birmingham B25TJ

**Experis Edinburgh**

18 Charlotte Square,
Edinburgh, EH2 4DF

**Experis Bristol**

Aurora Building, Finzel's Reach,
Counterslip, Bristol BS1 6BX

**Experis Ireland**

8 Harcourt St, Saint Peter's,
Dublin 2, D02 AF58

OUR FAMILY

Experis is a leading IT services specialist in the UK and Ireland. We are proud to be part of the professional services arm of the world's workforce expert, ManpowerGroup.

ManpowerGroup has provided trusted leadership globally through our innovative workforce solutions and stability as a NASDAQ-listed company, with over 60 years' experience, \$21 billion revenues and a network of 3,100 offices in over 76 countries. Our Group solutions include consulting services, talent management, delivering integrated solutions to provide end-to-end, data-driven solutions for talent attraction, acquisition, development and outplacement services.



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Talent
Solutions
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