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accessibility auditing

Cloud Based Services
G-Cloud 15



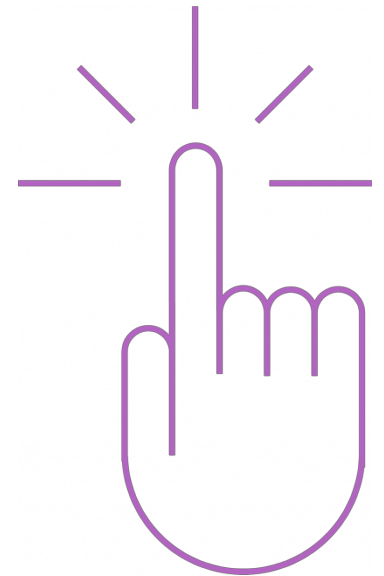
accessibility auditing

When is it right for you?

Whether you're developing a new website or need to check compliance of your existing website, an accessibility audit (covering desktop, tablet, and mobile) will verify compliance against the Web Content Accessibility Guidelines (WCAG 2.2) to your required level (A, AA, or AAA).

Our team has daily experience using assistive technology, and our fully equipped accessibility lab allows us to conduct audits using a combination of methods: automated testing tools, manual checking by experts, and real-world testing with assistive technology such as screen readers.

Alongside our detailed report outlining findings and practical recommendations, we'll provide support in creating or updating your official Accessibility Statement to meet the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.



accessibility auditing

Features and benefits

Ensure your website or app is designed with inclusivity in mind through an Accessibility Audit. Our in-house experts use assistive technologies, combined with their personal experience and accessibility expertise, to audit your site or app against the Web Content Accessibility Guidelines (WCAG 2.2).

Features

- Automated testing using industry-standard tools
- Testing with native and third-party assistive technologies
- Manual testing by our in-house accessibility experts
- Testing conducted across multiple browsers, platforms and applications
- Issues identified and categorised against WCAG 2.2 compliance levels: A, AA and AAA
- Prioritised list of issues to address
- Detailed report explaining accessibility issues and why they fail compliance
- Clear, actionable recommendations for improvements
- Workshop to discuss findings and create an action plan
- Re-testing service to confirm issues have been resolved
- Support for GOV.UK Design System and GDS Service Standard guidelines

Benefits

- Can be conducted at any stage of your project (design, development, or post-launch)
- Helps you design an inclusive website or app that everyone can use
- Comprehensive testing across desktop, tablet, and mobile devices
- Understand how to meet WCAG 2.2 standards and legal compliance requirements
- Direct support from in-house accessibility experts throughout the process
- Holistic audit covering all aspects of your product
- Practical, actionable recommendations compatible with your existing project management tools (e.g., JIRA, Azure DevOps)
- Helps you meet the Public Sector Bodies Accessibility Regulations 2018 and your legal obligations under the Equality Act 2010

Who are we

We're an award winning, full-service, digital solutions agency, covering all aspects of development and delivery

With over 20 years experience in the digital world, we have experience across every sector and clients across the globe.

Our locations

Although we have physical offices, **we can work from anywhere!** We've got clients in the UK, US, Europe and many more...

Our team

We have an amazingly talented team of developers, designers, software engineers, accessibility experts and UX specialists



Our services

We believe good design is based on user needs

We've delivered and hosted over 1,500 websites and online systems and have built up a profound understanding of websites and platform requirements across all sectors, all with the user at the heart. We work with our clients to understand their goals and objectives, developing a collaborative approach to deliver creative solutions that meet business and user needs.

Some of the ways we can help



Discovery & research

- User research
- Business strategy definition
- Usability testing & evaluation
- Content strategy & planning
- Service design & strategy
- User-centered design
- User Journey Mapping
- UX training



Design & creative

- Brand strategy
- Brand development
- Visual identity
- Creative design
- Marketing campaigns
- Corporate communications
- Digital design
- Responsive web design



Accessibility evaluations & testing

- Consultancy & strategy
- Accessibility audits
- Accessibility testing
- Accessibility training



Development & integration

- Website development
- Content management
- Systems integration
- Bespoke development
- Product development
- Enterprise solutions



Hosting & support

- Virtual private servers
- Bespoke hosting solutions
- CMS optimised managed hosting
- ISO 27001 certified
- Maintenance & technical support

Our discovery and research GCloud services

We provide a range of UX research across all stages



Discover & Strategise

Understand both business objectives and user needs by empathising with your users, defining who they are and what they need from your service

- Discovery research
- Brand research
- Online survey
- User interviews
- Focus groups
- Diary studies
- Ethnography
- Stakeholder workshops
- Personas / Empathy maps
- User Journey Maps



Design & Test

Innovate and design based on user and business requirements, testing at all stages of development

- Co-design workshops
- Content strategy
- User testing
- Accessibility testing
- Information architecture (IA)
- Card sorting
- Tree Testing
- Expert usability review
- Heuristic review
- Accessibility audit
- Wireframes / prototypes



Optimise & Iterate

Track how well your service offering is doing and iterate to provide the best experience to your users while defining your future strategy

- Competitor review
- Benchmarking
- Conversion rate optimization
- Iterative user testing
- Service Design
- Digital strategy
- UX Strategy / Road map

Our clients

Some of our wonderful clients include...



Our accreditations

We strive to deliver the best service to our clients



In recognition of our Quality Management System the NQA has awarded CIVIC ISO9001 accreditation for project delivery and online marketing.



The ISO27001 acknowledges CIVIC's best practices across digital and web-based communications and, in particular, recognises our quality assurance and Information Security Management System (ISMS).



The Cyber Essentials Scheme (CES) is a set of measures that all organisations should implement to protect against basic cyber threats on the internet.



Lets chat

Got a question? Need some advice? We're here to help.

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