

The background of the page features several large, overlapping, three-dimensional geometric shapes. These shapes are primarily teal, purple, and lime green, creating a modern, abstract design. The shapes have soft shadows, giving them a sense of depth and volume. They are arranged in a way that suggests movement and interconnectedness.

C I V I C

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**CIVIC
Accessibility
Scanner –
Service
Definition**

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CIVIC Accessibility Scanner - Service Definition

Sarosi is CIVIC's powerful accessibility scanner. Sarosi will scan your website's content (web pages, PDFs, and other document types) for accessibility issues that might make it hard for people with disabilities to use in full. Produces a comprehensive report on these errors with severity scores and proposes how to fix them and become WCAG2.2 AA compliant.

Key features:

Sarosi will check your website for:

- Web Content Accessibility Guideline (WCAG) violations.
- Screen reader compatibility. It verifies whether screen readers can correctly interpret structure and content.
- Keyboard navigation issues. Ensures all interactive elements can be reached and operated without a mouse.

Benefits

Working with our Accessibility Scanner results to:

- Supports legal & regulatory compliance as it helps detect issues related to WCAG, ADA, Section 508, and other accessibility standards. Reduces risk of accessibility-related lawsuits or complaints and provides documentation and reports that can show good-faith compliance efforts.
- Improves Accessibility for all users as it identifies barriers for users with disabilities (visual, auditory, motor, cognitive), helps ensure compatibility with screen readers, keyboard navigation, and assistive technologies and finally leads to a more inclusive experience for everyone - not just users with disabilities.
- Saves time & development costs.
- Higher user confidence and potentially better conversion rates – builds users' trust.
- Improves SEO & performance on your website.
- Improved marketing performance due to valuable insights and transparency – better data quality.
- Streamlined audits and documentation.
- Brand reputation protection by demonstrating commitment to inclusivity and social responsibility. Can be a competitive differentiator, especially in public-sector or enterprise markets.
- Scales Accessibility efforts by continuous scanning to ensure new issues don't slip through unnoticed. Supports ongoing compliance rather than one-time audits.

Who uses the Accessibility Scanner

It's widely used by public and private sector organisations and institutions. More specifically:

- Developers – they can run scans during development to catch issues early and also integrate

scans into CI/CD pipelines (automated testing).

- Designers & UX/UI teams use the scanner results to adjust designs (colour contrast, form labels, focus order) and ensure design choices support accessibility guidelines.
- QA & Testing teams include accessibility scanning in quality assurance checks by combining automated scans with manual accessibility testing.

Features of CIVIC's Accessibility Scanner in action

Below there are some example screenshots of the main features and functionality.

Types of scan: Users can choose between a page scan and a full site scan. In case they want to scan their website in full they can either use the Crawl mode or the Sitemap mode.

What type of scan would you like to perform?



Page Scan

Scan a single page URL.

For example: <https://www.civicuk.com/>



Site Scan - Crawl

Automatically discover other page URLs belonging to your domain from an initial URL.

For example: <https://www.civicuk.com/>



Site Scan - Sitemap

Explicitly set a list of URLs within a sitemap file for the scan to work through.

For example: <https://www.civicuk.com/sitemap.xml>

Please enter the URL you would like to scan

Create Scan

Scan Scheduling: Scans can be scheduled to re-occur and guarantee compliance.

Scan Schedule

Created	Domain	Schedule Type	Scan Type	Status	Actions
27/10/2025	civicuk.com	Recurring (every 90 days)	Site Scan - Sitemap (upto 999 URLs)	Queued	...

Showing 1 of 1 results. Page 1 of 1.

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Scan History: Your previous scans and reports are available under Scan history.

Scan History

Created	Domain	Type	Status	Actions
11/12/2025 13:59 GMT	cc- examples.staging.civiccomputing.com	Site Audit: Crawl	Completed	View Report 
11/12/2025 13:26 GMT	civicuk.com	Site Audit: Sitemap	Completed	View Report 
28/10/2025 11:17 GMT	civicuk.com	Page Audit	Completed	View Report 
27/10/2025 14:53 GMT	civicuk.com	Page Audit	Completed	View Report 

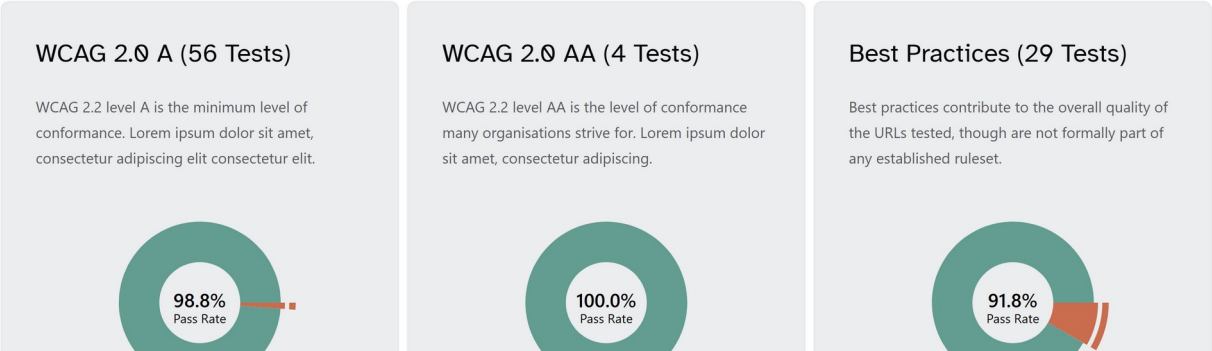
Showing 4 of 4 results. Page 1 of 1.

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Report: The Scan reports contain useful information about every accessibility related issue as well as suggestions for fixing them.

Overall Scores

The results below highlight the average pass and fail rates based on key accessibility standards for the scanned pages. Each chart illustrates the proportion of successful criteria ('Passes') and areas requiring improvement ('Fails') for benchmarks such as WCAG 2.0 A, WCAG 2.0 AA, and Best Practices.



Video Caption Critical Impact

<video> elements must have captions

What was tested?

Ensure <video> elements have captions

Overview of test outcome by URL count

Status	Number of URLs
Passes	0
Inapplicable	3
Incomplete	0
Violation	0

Tags: cat.text-alternatives, wcag2a, wcag122, section508, section508.22.a, TTV5, TT17.a, EN-301-549, EN-9.1.2.2

Close Issue

Managed Hosting

It is important that your hosting platform is scalable and secure to allow for peak demand traffic and also provide the peace of mind of knowing your website is in safe hands. At CIVIC, we offer our own managed hosting services: scalable cloud hosting, dedicated servers, and multi-server infrastructures from our secure ISO27001 accredited Tier 3 datacentres in Edinburgh and Glasgow. Our main hosting environment is based at Pulsant in South Gyle, Edinburgh, which is currently the Scottish Government's approved hosting supplier.

To ensure scalability, resilience and security of your website, we recommend that you consider hosting your site on our general purpose clustered hosting platform. Benefits of this service include:

- Operational management, monitoring and backup procedures
- Service Level Agreement (SLA) for network uptime, service response time, support and cover, in and out of office hours
- Physical security, resilience, availability and security of the network
- High bandwidth

Our end-to-end hosting service proposition and the Service Level Agreement which underpins it enables us to offer managed infrastructure services to support both current and future requirements in delivering your web systems. We have built an enterprise level hosting environment to support our clients' business critical systems and ensure maximum 'up time' for their websites and applications. This environment has been designed to create a robust and resilient infrastructure and conforms to current IT best practice.

Our highly secure and robust hosting infrastructure serves both generalist and specialist hosting needs. We also operate a public cluster suitable for websites and applications with fairly common requirements, plus private single purpose platforms and customised infrastructures for those who require it. There are no single points of failure and business critical hardware is replicated so that it can be deployed immediately if production systems fail. We deliver and take responsibility for a fully managed infrastructure, supported 24/7 from multiple sites in Europe, offering a combined service-desk which incorporates Technical Support, Service Delivery Management, and continuous proactive Quality Improvement.

Clients of our hosting services include Parcelforce, Scottish Qualifications Authority and the Scottish Government. Clients on our public cluster include RR Donnelly, NHS, Scottish Government, Scottish Tribunals Service, Education Scotland and the Scottish Legal Aid Board.



Contact

CIVIC

12 South Charlotte Street
Edinburgh
EH2 4AX
E: info@civicuk.com

www.civicuk.com

Registered in Scotland SC221925
VAT Registration No 774906100
CIVIC Computing Ltd