



Licensing & Modules

GoPro Pricing – Licensing & Modules

Proprietary and confidential

The information contained in this document is confidential to CIVIC Computing Limited and its business partners. By publishing this document on the Digital Marketplace, CIVIC has given its consent for it to be publicly available. However, CIVIC does not consent to the information contained within the document being copied, modified, or reproduced in any way other than for the purpose of a public sector authority evaluating CIVIC's proposition as part of a procurement process. The receiving party should use this document and its information only to evaluate CIVIC's proposition.

This service definition shall not be binding unless and until execution by CIVIC and the

contracting authority of a framework and call-off agreement in relation to the proposition, which shall contain the terms and conditions that will govern the relationship between the parties.

If you have received this document by any means other than via the Digital Marketplace, or as part of an evaluation process that you are involved in as a member of the contracting authority team, or as a CIVIC communication, please note the reproduction or distribution of this document is strictly forbidden. You are hereby requested to inform CIVIC by telephone on +44 (0)131 624 9830 and destroy all copies in your possession.

Introduction

This document provides pricing for the Cloud software services made available by CIVIC under G-Cloud 15.

For enquiries relating to this service definition, please contact:

Ian Burgess, Director

E: gcloud@civicuk.com

T: 0131 624 9830

1. Core Application Licence Pricing (Per named user, per month)

- All prices are exclusive of VAT
- Minimum subscription term: 3 months.
- Minimum licence purchase: 10 named users (unless otherwise stated).

1.1 Fraud Investigation – GoPro Fraud Management App

Users	£ / user / month
10	£110
11–24	£99
25–49	£89
50–99	£80
100–299	£64
300+	£51

1.2 Grant Management – GoPro Grant Management App

Users	£ / user / month
10	£60
11–24	£51
25–49	£43
50–99	£37
100–299	£29
300+	£24

1.3 Advanced Case Management – GoPro Case Management App (ACM)

Users	£ / user / month
10	£67
11–24	£54
25–49	£43
50–99	£34
100–299	£29
300–499	£25
500–999	£22
1000+	£20

1.4 GoPro Regulatory Case Management App (RCM)

Users	£ / user / month
10	£97
11–24	£78
25–49	£62
50–99	£50
100–299	£40
300	£32

2. External Portals(Submissions-based pricing, per month)

Self-Service / Applicant Portal (Used for applicants, whistleblowers, or external stakeholders)

Submissions per annum	£ / month
Up to 1,000	£673
Up to 2,500	£808
Up to 5,000	£1,034
Up to 10,000	£1,489
Up to 30,000	£2,263
Up to 50,000	£3,439
More than 50,000	£5,503

3. Integration & API Access(System-to-system case or application intake)

Client Access API

Submissions per annum	£ / month
Up to 1,000	£673
Up to 2,500	£808
Up to 5,000	£1,034
Up to 10,000	£1,489
Up to 30,000	£2,263
Up to 50,000	£3,439

More than 50,000	£5,503
------------------	--------

4. AI Agent Licensing

AI Agents

Agent type	Ratio Agent to User License
Assist	1:2
Operator	1:3
Autonomous	1:5

AI agents interact with our systems as authenticated users. Depending on the type of agent, they count as 2 or more users from a licensing perspective.

5. Shared Licensing Conditions

- Minimum licence purchase: **10 named users**
- Minimum subscription term: **3 months**
- Termination notice period: **3 months**
- AI services using third-party platforms (e.g. Azure AI) are billed at **actual consumption cost**
- All pricing **excludes VAT**

Our cloud hosting managed service charges

We offer a competitively priced service for managing a customer’s cloud hosting platform, where it’s provided by us under a single G-Cloud 15 Call-Off Contract. Each solution is based on the projects unique requirements and will be priced accordingly.

Implementation Costs

Any implementation and configuration costs will be charged at our standard daily rate which is available within the G-cloud Framework.

Contact

CIVIC

12 South Charlotte Street
Edinburgh
EH2 4AX
T: 0131 624 9830
E: info@civicuk.com

www.civicuk.com

Registered in Scotland SC221925
VAT Registration No 774906100
CIVIC Computing Lt

