CyberOne

Cyber Incident Response

G-Cloud 15

Pricing Card

General Pricing Information

No sector-specific pricing applies. The quoted pricing information for this service applies equally across all client sectors.

All pricing information is quoted in pounds sterling (GBP) and prices are exclusive of VAT at the applicable rate (unless otherwise stated)

Resource-Based Pricing (Time & Materials)

Resource-based pricing is defined in the SFIA Rate Card for this service.

The SFIA Rate Card (available as a separate attachment, downloadable from the service web page) lists the options of day rates applicable to this service, for each SFIA grade, with the bold figure showing a typical average for a London based service delivery before any discounts are applied.

Buyers and suppliers will explore the relevant rates in clarification questions permitted as part of the buying process and agree as part of a Call-Off Contract.

Education Discounts

Additional discounts may apply to educational institutions across all charging models and will be negotiated during the purchasing stage.

Fixed Price Service Charge

Where applicable, services can be provided on a fixed price basis. For example, using an assumed number of resources at the agreed SFIA rate, with an agreed set of deliverables.

This approach enables accurate spend control and forecasting for customers and can be negotiated during the purchasing stage.

Volume / Combination Discounts

All prices are quoted without volume or combination discounts. Discounts may apply where the volume or work combination is appropriate, but will be subject to negotiation and agreement during the purchasing stage.

Pricing for Combined Services

If a client wishes to purchase several discrete G-Cloud 15 services as a single package, the total price will be the combination of the individual service line prices.

# of Incident Response Retainer Days	Day Rate
1 – 19 Days	£1,840
20 – 49 Days	£1,760
50 – 74 Days	£1,680
75+ Days	£1,600

CyberOne

Cyber Incident Response

Don't Just Respond. Recover.

Incidents Commonly Resolved:

- Ransomware & Malware Attacks
- Data Breach
- Phishing & Social Engineering Attacks
- Business Email Compromise
- Intellectual Property Theft
- Employee Misconduct & Insider Threats
- Distributed Denial of Service Attacks
- Cloud Security Incidents

As a leading NCSC Cyber Incident Response Assured Service Provider, CyberOne believes effective recovery is as crucial as the initial response. When under attack, stemming the bleed is the number one business priority, but this quickly pivots from stopping the attack to initiating the recovery.

Our 'Defend at Speed' philosophy extends beyond rapid defence to encompass comprehensive recovery, ensuring business continuity and fulfilment of business needs.

In the current threat landscape, a robust Cyber Incident Response and recovery plan is essential for organisations in all sectors. CyberOne's commitment to rapid threat neutralisation, operational restoration and the strengthening of security posture underscores the pivotal role of recovery—it's not an afterthought, but a critical phase in the incident lifecycle.

Our comprehensive approach ensures recovery is seamlessly integrated into the Cyber Incident Response process, enabling Organisations to not only bounce back but also emerge stronger and more resilient.

Our Approach

Quick Identification
Our advanced threat intelligence systems provide early detection to stay ahead of threats.

Efficient Detection
Our systems swiftly identify breaches, preventing them from escalating into larger issues.

Authoritative Response
We offer a decisive response to contain and eradicate threats while preserving crucial evidence.

Strategic Protection
We guard essential assets with cutting-edge security protocols, keeping your operations secure.

Damage Limitation
Our experts act quickly to contain and reduce the impact of cyber security incidents.

Minimised Network Access
We ensure any unauthorised access is promptly detected and blocked to maintain network integrity.

Reduced Recovery Time
Our streamlined processes get your operations back up with minimal downtime.

Robust Recovery
We ensure operations are restored with minimal disruption, reinforcing your defences for future challenges.

Cyber Incident Response: Ready When You Need Us

At CyberOne, Cyber Incident Response is more than a procedure; it's a commitment to operational continuity and cyber resilience. Once a breach occurs, our structured approach kicks in: we ascertain the what, how and who of the breach, assessing the scope of impact and ensuring increased resilience.

CyberOne Objectives

Limit the Damage

Immediate actions to contain and minimise the impact.

Efficient Restoration

Reducing the time and effort required to bounce back from an incident.

Accelerate Recovery

Streamlining the restoration of services for a swift return to business as usual.

Restrict Attacker Access

Cutting short the attacker's reach to safeguard your network integrity.

Why Choose CyberOne Cyber Incident Response Services?

Direct Access to Cyber Security Experts
Benefit from unlimited access to CyberOne's experienced team of experts.

Immediate Analyst Response
Upon breach report, we dive into action to contain the threat.

Covert Surveillance Services
Discreetly monitoring to pre-emptively detect and address cyber threats.

Malware Reverse Engineering
Analysis to determine the depth of compromise and prevent repeat occurrences.

Regular Progress Updates
Stay informed as the investigation unfolds, with comprehensive communication throughout.

ISO27001 Compliant Services
Our operations conform to the highest international security management standards

NCSC Cyber Incident Response (Standard Level) Assured Service Provider
Recognised at handling substantial cyber incidents.

Around-the-Clock UK-Based SOC Analysts
Ready 24x7 to respond as soon as a breach is detected.

Insider Threat Investigations
In-depth probing to resolve and mitigate internal security breaches.

Incident Classification and Impact Assessment
Swift determination of attack type and scope for targeted response.

In-Depth Reporting
Post-incident analysis outlining security gaps, consolidating learning and reinforcing security.

Bespoke Plan Design (Optional)
Craft and implement a plan that aligns with your unique needs.

About CyberOne

CyberOne is a Microsoft Security Solution Partner and member of the Microsoft Intelligent Security Association (MISA). We deliver one of the UK's most advanced AI-augmented Managed eXtended Detection & Response (MXDR) services, recognised with Microsoft-verified Managed XDR solution status, enabling organisations to move with confidence from risk to resilience. Powered by Microsoft's market-leading security technologies and realised by CyberOne's accredited experts, we help businesses anticipate and contain modern threats so they can thrive.

With 24x7x365 Global SOC coverage, NCSC accredited Cyber Incident Response, CREST SOC and Penetration Testing accreditations and guaranteed SLAs, CyberOne combines Microsoft Security with expert consulting, professional and managed services to protect operations, achieve compliance and build lasting resilience.

Accreditations & Certifications

CyberOne's services are backed by the world's leading standards bodies including NCSC, CREST and ISO as well as our key technology partners, whilst our experts are backed by industry-leading certifications, cementing our role as leaders in cyber security.

CyberOne

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