



Zscaler Internet Access (ZIA) as a Service

G-Cloud 15

Pricing Card



ZIA as a Service

Secure, Fast Access To The Internet & SaaS.
Reduce Risk. Simplify Operations.

Powered by Zscaler Internet Access (ZIA). Realised by CyberOne.

CyberOne delivers a Managed Secure Service Edge Service that inspects all outbound traffic, including encrypted, to block threats and prevent data loss while keeping the user experience high.

We design, deploy and operate ZIA, integrate with your identity, device and SIEM stack, then report outcomes the board cares about. Part of CyberOne's Managed Services suite that scale with your needs.

What is Zscaler Internet Access?

Zscaler Internet Access (ZIA) is a cloud service that secures internet access and software-as-a-service (SaaS) applications. It applies Zero Trust checks to every connection, at the nearest Zscaler location, so security stays close to users and does not slow them down.

One platform covers Secure Web Gateway (SWG), Cloud Access Security Broker (CASB), Data Loss Prevention (DLP), sandboxing, Domain Name System (DNS) security and cloud firewall.

Zscaler Internet Access is your secure on-ramp to the internet. Office traffic takes the most direct route to the cloud. People working remotely use a lightweight app or simple browser settings. Security checks are performed at the nearest Zscaler location to ensure speed.



Key Features of CyberOne's ZIA as a Service

Move from stacked point products to a managed, cloud-first control plane. CyberOne designs, deploys and runs ZIA in your environment, integrating with your chosen identity provider, endpoint management and SIEM.

Deploy With Confidence



Readiness, architecture and traffic-forwarding design for groups and users.



Best-practice policies across SWG, CASB, DLP, sandbox and cloud firewall.



Phased rollout model with pilot groups, change control and communications.

Run With Confidence



24x7 monitoring, incident response and SLA-aligned support from our Global SOC.



Continuous tuning of SSL inspection, URL controls and data policies.



Real-time visibility and dashboards for threats, usage and data movement.

Grow With Confidence



Monthly and quarterly service reviews with KPIs and actions assigned.



Rapid onboarding of new sites, users and SaaS apps without new hardware.



Optional digital experience monitoring to cut Mean Time to Respond and ticket volume.

Unlock Business Value: Outcomes You Can Expect From CyberOne

- **Prevent Cyberthreats & Data Loss:**
AI-powered inline inspection, including encrypted traffic.
- **Better User Experience:**
Direct-to-internet via the nearest service edge for faster, safer access.
- **Reduce Cost & Complexity:**
Retire appliances and consolidate controls in the cloud to cut cost and complexity.
- **Unified Visibility & Control:**
One policy for web, SaaS and data protection across users and locations.
- **Faster Time To Value:**
SaaS delivery with capabilities added without new hardware, deployed in hours
- **Strengthen Compliance:**
Detailed logs and reporting to support audits and regulators with clear, exportable evidence.

Why Choose CyberOne's ZIA as a Service?



Guaranteed Outcomes

SLAs focused on threat prevention, experience and policy coverage.



Zscaler Expertise You Can Trust

A certified Zscaler Delivery Partner, we have delivered successful deployments for some of the world's most admired brands and organisations.



Modernise Without Disruption:

Structured migration from legacy proxies and web gateways.



Ongoing Monitoring & Reporting

Board-ready insights, KPIs and continuous improvement cadence.



Microsoft Experts

Microsoft Intelligence Security Association Members with Verified Managed XDR solutions, ensuring we maximise existing Microsoft investments.

Quick Start: From Pilot To Scale

1 Plan:

Confirm traffic-forwarding, target sites and user groups, identity provider (e.g. Microsoft Entra ID), device posture (e.g. Intune) and SIEM (e.g. Sentinel) and set KPIs.

2 Build Foundations:

Set up Zscaler, route office and remote traffic to it, enable SSO and device compliance checks, send logs to your security platform and prepare security operations centre runbooks.

3 Pilot:

Enable a small cohort and a few sites, validate policies and SSL decryption, monitor with dashboards while CyberOne SOC reviews alerts and user impact.

4 Migrate

Move locations and users in waves, replace proxy stacks and web gateways, tighten DLP and CASB controls, update service desk workflows

5 Run

24x7 Monitoring and Response, monthly reviews, KPI reporting in your SIEM, continuous optimisation and onboarding for new apps and locations.

General Pricing Information

No sector-specific pricing applies. The quoted pricing information for this service applies equally across all client sectors.

All pricing information is quoted in pounds sterling (GBP) and prices are exclusive of VAT at the applicable rate (unless otherwise stated)

Resource-Based Pricing (Time & Materials)

Resource-based pricing is defined in the SFIA Rate Card for this service.

The SFIA Rate Card (available as a separate attachment, downloadable from the service web page) lists the options of day rates applicable to this service, for each SFIA grade, with the bold figure showing a typical average for a London based service delivery before any discounts are applied.

Buyers and suppliers will explore the relevant rates in clarification questions permitted as part of the buying process and agree as part of a Call-Off Contract.

Education Discounts

Additional discounts may apply to educational institutions across all charging models and will be negotiated during the purchasing stage.

Fixed Price Service Charge

Where applicable, services can be provided on a fixed price basis. For example, using an assumed number of resources at the agreed SFIA rate, with an agreed set of deliverables.

This approach enables accurate spend control and forecasting for customers and can be negotiated during the purchasing stage.

Volume / Combination Discounts

All prices are quoted without volume or combination discounts. Discounts may apply where the volume or work combination is appropriate, but will be subject to negotiation and agreement during the purchasing stage.

Pricing for Combined Services

If a client wishes to purchase several discrete G-Cloud 15 services as a single package, the total price will be the combination of the individual service line prices.

About CyberOne

CyberOne is a Microsoft Security Solution Partner and member of the Microsoft Intelligent Security Association (MISA). We deliver one of the UK's most advanced AI-augmented Managed eXtended Detection & Response (MXDR) services, recognised with Microsoft-verified Managed XDR solution status, enabling organisations to move with confidence from risk to resilience. Powered by Microsoft's market-leading security technologies and realised by CyberOne's accredited experts, we help businesses anticipate and contain modern threats so they can thrive.

With 24x7x365 Global SOC coverage, NCSC accredited Cyber Incident Response, CREST SOC and Penetration Testing accreditations and guaranteed SLAs, CyberOne combines Microsoft Security with expert consulting, professional and managed services to protect operations, achieve compliance and build lasting resilience.

Accreditations & Certifications

CyberOne's services are backed by the world's leading standards bodies including NCSC, CREST and ISO as well as our key technology partners, whilst our experts are backed by industry-leading certifications, cementing our role as leaders in cyber security.



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