

Service Description

Enterprise Connect – Business and Enterprise Architecture Tool

SUBMITTED BY

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CONTENT



Service
OVERVIEW

FEATURES



BENEFITS

Service
DESCRIPTION



About
NORTH HIGHLAND

ORDERING, INVOICING
& Termination



GET IN TOUCH

SERVICE OVERVIEW

Leaders today struggle to manage and orchestrate the capabilities required for successful change. Business and enterprise architecture capabilities provide a dynamic blueprint that helps you see and connect all the moving parts of your organisation. NH360 Enterprise Connect breaks down organisational silos by creating a dynamic blueprint of your business.

FEATURES

1. Fully configurable meta model
2. Powerful and flexible content ingestion
3. Access out-of-the-box reference models
4. Graphical modelling, including Modelling Canvas to edit content
5. Powerful visualisations with ready-to-go Models, reporting and dashboards
6. Easily model complex business scenarios
7. Easily visualise maturity of different business areas
8. Map out gaps between current and desired maturity levels
9. Integrate with tools such as ServiceNow and Flexera

BENEFITS

1. Generate powerful business and enterprise architecture capabilities
2. More effectively visualise and connect disparate silos and assets
3. Easily accommodate datasets of all sizes – single-user to enterprise-wide
4. See value quickly without multiple configurations holding you back
5. Understand even intricate business details in simple, bite-sized chunks
6. Bi-directional connections with other project management systems

SERVICE DESCRIPTION

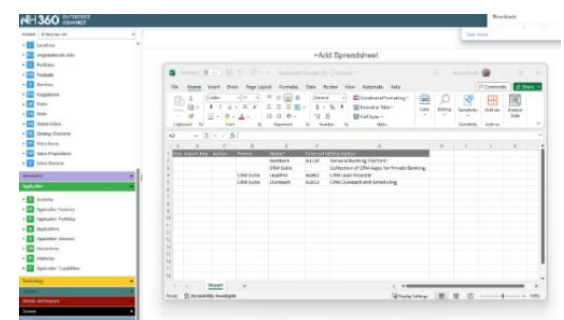
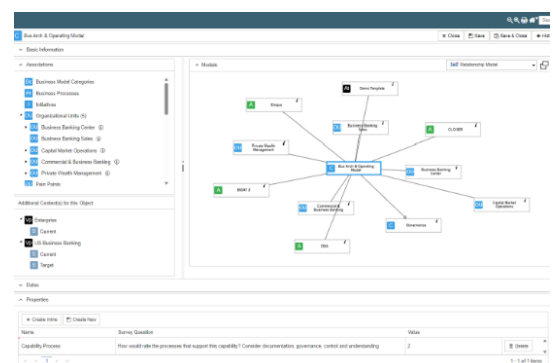
North Highland's NH360 Enterprise Connect is a Gartner® Magic Quadrant™ -recognised business and enterprise architecture tool that produces data driven visualisations, builds dynamic blueprints, defines current and future states, captures current and future processes and pain points, builds operating and capability models, provides value stream and process mapping, supports rationalisations – and more.

Configurable, Scalable Repository

All of NH360 Enterprise Connect's data is stored in an advanced repository. The meta model that governs this repository is configurable for each Client, resulting in an extremely powerful and flexible foundation that tailors NH360 Enterprise Connect to each Client's individual needs. All Objects and Connections can be configured (including the types of connections, custom Objects and Properties, etc.). The flexibility of our repository design allows us to accommodate all sizes of Client datasets with ease.

Powerful and Flexible Content Ingestion

As well as consistent and user-friendly entry screens, there are many other ways to get data into NH360 Enterprise Connect. Every Object Type has an easy-to-use template for bulk imports (even Custom Object Types), and data can also be ingested via our comprehensive RestFUL API. Objects, Connections and Properties can all also be crowd-sourced using our built-in Survey Tool which acts as a simple questionnaire-like screen to both internal and external users yet provides a robust and consistent gateway to the NH360 Enterprise Connect repository. Objects and Connections can also be created while building Models, and there is also a powerful Association Matrix which dynamically allows the user to add and remove Connections between any Object Types as defined by the meta model.



Reference Models

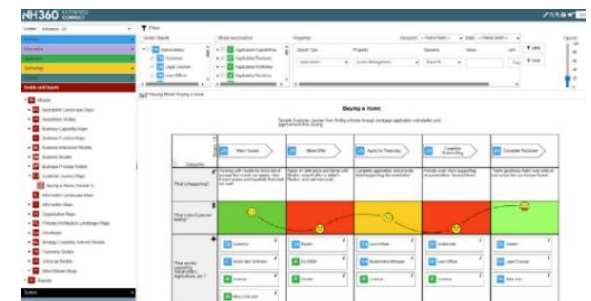
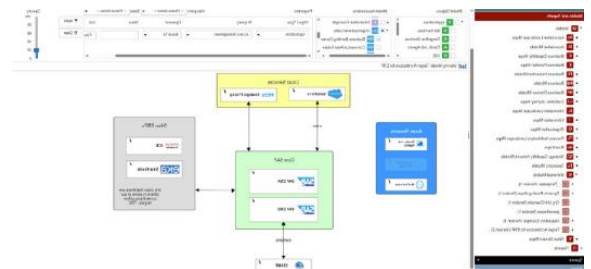
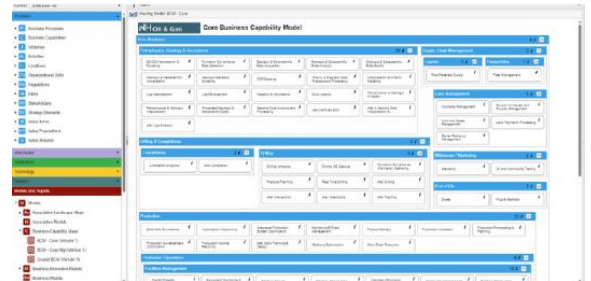
Unlike traditional architecture tools which can require a lot of configuration and a critical mass of content before the Customer sees any value, NH360 Enterprise Connect Clients see value from the very first day. Out-of-the-box reference models are available for many industries, both from the Business Architecture Guild and from NH360's own growing library of tailored Business Capability, Value Stream, Information Landscape and Application Landscape models, to name but a few.

Graphical Modeling

Modeling is an integral part of Architecture, and by design models are an integral part of NH360 Enterprise Connect. Content can be ingested into the repository and used to create Models (in many cases NH360 Enterprise Connect can even generate those Models for you). Our Modeling Canvas can be used to create and edit content graphically – in all cases the underlying data is stored and governed consistently in the repository.

Powerful Visualisations

Using a combination of business-friendly Models such as the Value Streams, Business Model Canvas, Customer Journey Maps, etc. and our built-in PowerBI reporting and dashboards, NH360 Enterprise Connect can give users meaningful and insightful visualisations that bring their data to life. Models can be further enhanced by using our static and dynamic Heat Maps to bring context to any Model and to answer questions around redundancy, opportunity and strategic fit across any of our rich domains of content.



Viewpoints and States

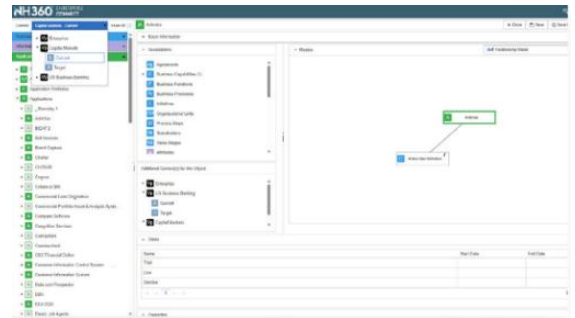
One of the most powerful and innovative features of NH360 Enterprise Connect is our implementation of Viewpoints and States. A Viewpoint is a flexible, user-defined statement of “where you are looking from” – this could be one or more Business Units, or Geographies, or Product Types, or a combination of all of those things, and a State describes a point-in-time or a period of time (“Current”, “Target”, “Interim 1-3 years” etc.). Collectively these are known as a Context, and they can be applied to any Objects, Connections, Properties and Models across NH360 Enterprise Connect’s repository, allowing users to model and understand even the most complex business in simple, bite-sized chunks.

Assessments and Roadmapping

Many of the features listed above are combined to create our rich Assessment capability. As with all features of NH360 Enterprise Connect, Assessments can be conducted across a broad range of Objects (such as Business Capabilities, Business Processes, Information Concepts, etc.) Our Assessment tool allows users to visualise the current and desired Maturity of an area of the Business via a number of related measures. Using our Lifecycle Roadmapping tool, the gaps between the current and desired maturity level can be mapped out as Initiatives showing the dependencies and interactions between them.

Integrations

Utilise out of the box connectors to integrate NH360 Enterprise Connect with tools such as ServiceNow and Flexera. Our Comprehensive API allows for bi-directional connections with other line-of-business systems (Jira, CBDM, PPM, etc.).



ABOUT NORTH HIGHLAND

North Highland is a leading change and transformation consultancy, helping organisations transform with people at the heart of every decision. Our talented teams partner with clients to navigate their most complex, high-priority, and urgent challenges. With every engagement, we make change happen, helping organisations across the public sector transform.

We support clients as they improve efficiency and productivity, modernise data and technology, and build and advance new capabilities that fuel growth and competitive differentiation. We also implement, manage and drive adoption of it all, ensuring successful translation of strategy to day-to-day operations.

North Highland offers an unblemished record of delivering leading expertise across industries, as shown by the numerous awards and accolades we have received in recent years from Forrester, Gartner, ALM and other highly regarded organisations. Firmwide, 94% of North Highland's business is with repeat clients – a testament to the high quality of our services.

ORDERING, INVOICING & TERMINATION

Our Master Services Agreement (MSA) contains our standard terms, and we start work when we have a Statement of Work signed by both parties, on a mutually acceptable date. Invoicing is monthly in arrears, unless agreed otherwise and either party may terminate a Statement of Work or the MSA in accordance with the usual terms set out in the MSA.

GET IN TOUCH



We have a frameworks office that monitors correspondence for G-Cloud opportunities.

They can be reached directly at nhuk.frameworks@northhighland.com



You can reach us on the phone at **+44.020.7081.2544**

Please ask for the Strategic Proposals Team who will be able to deal with your enquiry directly or put you in touch with the right person to discuss your requirements.



Write, or come and visit us at our London office:

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