Crown Commercial Service

Computacenter

GCloud15

Sub-Header

FinOps Maturity Roadmap

A practical assessment with measurable outcomes

Focussing on the FinOps capabilities that deliver real business value

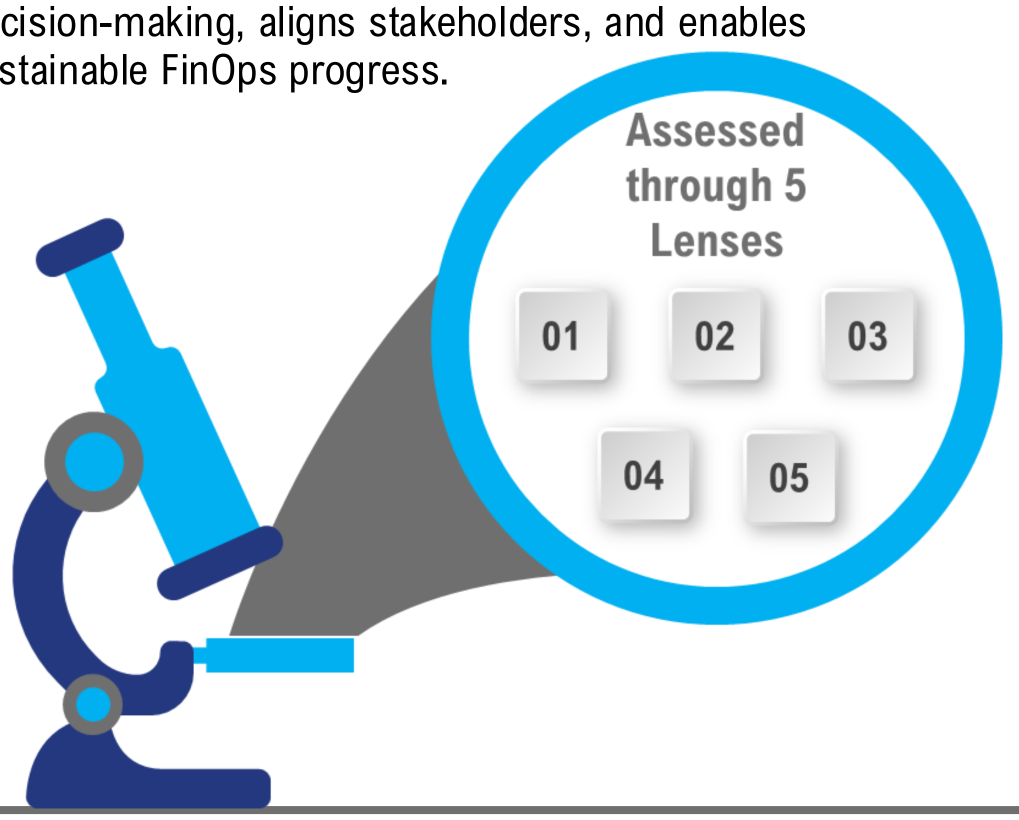
The FinOps Maturity Roadmap provides a structured, value-driven assessment of an organisation's FinOps capabilities, aligned to the FinOps Foundation framework, domains, and capabilities.

Using the established Crawl, Walk, Run maturity model, the service helps organisations understand their current state, identify improvement opportunities, and define a clear, prioritised roadmap to progress FinOps adoption in line with business needs.

Rather than a broad, one-size-fits-all assessment, this service focuses on the FinOps capabilities that matter most. We collaborate with stakeholders to select a targeted set of capabilities where investment in maturity will return the highest business value. Each selected capability is then assessed in depth, ensuring findings are actionable and outcomes-focused.

To provide a balanced and practical view of maturity, all assessments are conducted through five complementary lenses, covering people, process, measurement, adoption, and enablement. This ensures maturity scores reflect not only intent and design, but real-world execution and consistency.

The result is a clear, evidence-based roadmap that supports decision-making, aligns stakeholders, and enables sustainable FinOps progress.



Knowledge **01**

Assesses the breadth and depth of understanding of the capability across relevant personas, including awareness of purpose, value, and best practices.

02 **Process**

Reviews the processes being performed to support the capability, including consistency, repeatability, and the presence of supporting documentation, standards, and governance.

03 **Metrics**

Evaluates how the capability is measured, including the relevance and quality of metrics, reporting, and how outputs are used to inform decisions and drive outcomes.

04 **Adoption**

Based on insights from Knowledge, Process, and Metrics, assesses how widely and consistently the capability is adopted across teams, platforms, and business units.

05 **Automation**

Examines how consistently the capability is delivered, including the use of automation, tooling, and integration to reduce manual effort and support scale.

FinOps™ CERTIFIED Practitioner
FinOps™ CERTIFIED Professional

All Computacenter FinOps services are delivered by certified practitioners, combining hands-on experience with industry-recognised best practices from the FinOps Foundation.

If you'd like to find out more about our FinOps services, please contact your Computacenter Account Team.
www.computacenter.com

Computacenter Social Value and legal statements

Social Value Statement

Computacenter has a strong, long-standing commitment to delivering social value to the communities in which we operate. This is underpinned by our Sustainability Strategy, which focuses on the following 3 pillars:

- **People:** Supporting people and communities around the world
- **Planet:** Ensuring sustainable operations
- **Solutions:** Delivering sustainability through technology

While this strategy is in place across our global organisation, it aligns well to the 5 themes of the UK Government's Social Value Model and underpins our tailored approach to delivering social value through our government contracts in the UK. As a UK headquartered company and strategic supplier to UK government, Computacenter is proud of our strong track record in delivering social value within the UK specifically, but our global framework and reach provides us with opportunities to deliver social value on a much greater scale.

Our success in delivering social value through our global sustainability strategy is evidenced through the key recent achievements outlined below:

- TIME magazine has named Computacenter as one of the **World's Best Companies** where we have been recognised globally in three areas: employee satisfaction, revenue growth and sustainability (ESG). This highlights our commitment to our people, our planet and to delivering sustainable growth.
- The support we have provided to the Beyond Food Foundation through our joint **'Fresh Lives' programme** has included technology donations and funding to set up the programme as well as Computacenter employees volunteering their time to run CV and employability workshops. This is already having a demonstrable effect in reducing recidivism, with **60% of prison leavers** who take part in the programme gaining employment, with **86%** of those people still employed a year later.
- Our long-term carbon emissions reduction and net zero targets have been approved by the Science-Based Targets Initiative (SBTi) which, coupled with our A- rating from CDP for our latest Climate Change Survey disclosure demonstrates our strong commitment to fighting climate change and reaching **net zero emissions by 2050.**
- Our commitment to fighting climate change was further highlighted through our recognition as a Climate Leader in the Financial Times' Europe's Climate Leaders 2024 report, where we ranked **16th overall**, **3rd of all UK-based organisations** and **1st in the UK technology sector.**
- Ecovadis have recognised our overall ESG performance by awarding us a silver rating at a global level, placing us within the **top 8%** of all organisations assessed
- We have been recognised as a 'Top Employer' by the Top Employers Institute for the last 2 years as being one of the UK's best places to work, as well as further recognition through our Great Place To Work certification.
- Our people-led **Ethnic Diversity Employee Impact Group** has been nominated in the category of 'Network Group' in the 2024 Ethnicity Awards from Investing in Ethnicity, demonstrating our strong commitment to championing ethnic diversity within our organisation and the wider industry.
- Computacenter were highly commended in the CRN Sustainability in Tech Awards 2024 in the **Circular Economy Company of the Year** category.
- In 2025, Rate my Apprenticeship and the Department for Education recognised Computacenter as a Top 100 employer for apprenticeships.

Legal Statement

- 'Solutions may be subject to third party marketplace or end user terms and conditions as appropriate'