

Workspace ONE Assist

Pricing Document

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Overview

Workspace ONE Assist is a real-time remote support solution that enables organizations to maximise End User Experience whilst reducing TCO. With Workspace ONE Assist, IT and help desk staff can quickly resolve employee device issues, across any use case, with remote view and control capabilities.

Workspace One Assist supports any device type – from laptops and rugged handheld computers to wearables – across any platform, including Android, Windows Embedded, Windows 10, macOS, iOS and Linux.

Pricing Options

Prices listed are monthly based on 12 months prepaid with Production-level support. Additional term lengths and billing options are also available.

When licensing Workspace ONE in a device-license model, the SSO and Access Control technology is restricted to work only on licensed devices and from managed applications. Organizations looking to enable or allow access to enterprise applications from any web browser, must license Workspace ONE in a per-user license model.

SKU	Product	Description	Price
Workspace ONE Assist			
WSD-AARMP-12PT0-C1S	Omnissa Workspace ONE Assist Add On – SaaS – Per Device – Production Support	Workspace ONE Assist shared cloud add-on. Requires existing Workspace ONE UEM shared cloud environment. Minimum initial purchase of 25 devices. Technical Support, 24 Hour Sev 1 Support - 7 days a week.	£0.45 per device per month
WSU-AARMP-12PT0-C1S	Omnissa Workspace ONE Assist Add On – SaaS – Per User – Production Support	Workspace ONE Assist shared cloud add-on. Requires existing Workspace ONE UEM shared cloud environment. Minimum initial purchase of 25 licenses. Technical Support, 24 Hour Sev 1 Support - 7 days a week.	£0.81 per user per month

WMD-AARMP-12PT0-C1S	Omniassa Workspace ONE Assist Add-On - Preferred SaaS - Per Device - Production Support	Workspace ONE Assist Preferred cloud add-on. Requires existing Workspace ONE UEM Preferred cloud environment. Minimum initial purchase of 25 devices. Technical Support, 24 Hour Sev 1 Support - 7 days a week.	£0.45 per device per month
WMU-AARMP-12MT0-C1S	Omniassa Workspace ONE Assist Add-On - Preferred SaaS - Per User - Production Support	Workspace ONE Assist Preferred cloud add-on. Requires existing Workspace ONE UEM Preferred cloud environment. Minimum initial purchase of 25 licenses. Technical Support, 24 Hour Sev 1 Support - 7 days a week.	£0.81 per user per month
WSU-AARHP-12PT0-C1S	Omniassa Workspace ONE Assist Add-On to Horizon - SaaS - Per User - Production Support - 12 Months - Prepaid	Requires Horizon Subscription connected to Horizon Control Plane V2. Technical Support, 24 Hour Sev 1 Support - 7 days a week.	£0.81 per user per month
WMU-AARHP-12PT0-C1S	Omniassa Workspace ONE Assist for Horizon Add-On - Preferred SaaS - Per User - Production Support - 12 Months - Prepaid	Requires Horizon Subscription connected to Horizon Control Plane V2. Technical Support, 24 Hour Sev 1 Support - 7 days a week.	£0.81 per user per month
HAH-ADCUAS-12PT0-C1S	Omniassa Workspace ONE Assist Add-On to Horizon - Add- on to Core - Concurrent User - Qty 10 - Production Support - 12 Months - Prepaid	Requires Horizon Subscription connected to Horizon Control Plane V2. Technical Support, 24 Hour Sev 1 Support - 7 days a week.	£1.31 per concurrent user per month

HAH-ADNUAS-12PT0-C1S	Omnissa Workspace ONE Assist Add-On to Horizon - Add- on to Core - Named User - Qty 10 - Production Support - 12 Months - Prepaid	Requires Horizon Subscription connected to Horizon Control Plane V2. Technical Support, 24 Hour Sev 1 Support - 7 days a week.	£0.81 per user per month
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Pricing Considerations

Please refer to the below key points when considering buying Omnissa offerings:

- Workspace ONE Assist is sold as an add-on to Workspace ONE UEM
- Device / User numbers for Workspace ONE Assist must match the core Workspace ONE UEM deployment